



NEVADA WORKERS' COMPENSATION CHRONICLE

Division of Industrial Relations Winter Edition
(March 2026 — May 2026)

Department of Business & Industry
A Publication of the Workers' Compensation Section

This newsletter is not intended to provide legal advice to the reader. Legal opinions or interpretations of statutes and regulations referenced should be sought from legal professionals.

Mileage Reimbursement Rate

Effective January 1, 2026

Effective **January 1, 2026**, the standard mileage reimbursement rate for transportation costs incurred while using a private vehicle while traveling on official State business has increased from **70.0** cents per mile to **72.5** cents per mile. Per [NAC 616C.150](#), reimbursement for the cost of transportation for an injured employee, under appropriate conditions, must be computed at a rate equal to the mileage allowance for State employees. Please advise all adjusters as soon as possible to minimize any payment errors.

Please see the [2026 Mileage Reimbursement Change Memorandum](#) announcing the rate change on the WCS website.

Understanding the Audit Finding Process

When an Audit-Claim enters the **In-Progress** status, Audit Unit Investigators begin adding findings to the claim. At this stage, no further action can be taken by Insurers or TPAs until the findings are completed. Supporting documents submitted earlier can be viewed by selecting the link in the **Audit-Claim** column.

Once the Audit Unit Investigators finalizes findings, only insurers will receive an email notification with a link to CARDS to review the results. The Audit Dashboard will display the status as **Findings Available**, and the **Review Findings** option will appear in the action menu, allowing insurers to respond. Insurers or TPAs have **10 days** to respond; otherwise, findings are automatically accepted.

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State of Nevada

THE 14TH ANNUAL NEVADA WORKERS' COMPENSATION EDUCATIONAL CONFERENCE

Palace Station Hotel and Casino
2411 W Sahara Ave, Las Vegas, NV 89102

September 17-18, 2026

More Information Coming Soon!



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News from the Medical Unit!

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D-35 Requests: Key Guidelines and Recent Changes

The D-35, or Request for Assignment of a Rating Physician or Chiropractic Physician, is used to request an Independent Medical Examination (IME) for the purpose of determining if there is a ratable impairment or a dispute to a previous rating. A Permanent Partial Disability (PPD) evaluation is a type of IME, and they may be arranged through court order, mutual agreement, or random selection.

D-35s are required to be submitted online through the Claims and Regulatory Data System (CARDS), before a PPD evaluation is scheduled to support an accurate workers' compensation database (CARDS) and effective regulation and oversight.

Recent D-35 process changes include:

- ⇒ Maximum Medical Improvement (MMI): If the injured employee has not reached MMI, requestors may enter the first day of the month in the "stable and ratable" field and note "no stable and ratable date" in the comments field.
- ⇒ Requestor Withdrawal: Requestors may withdraw rating assignments within 2 business days by emailing medunit@dir.nv.gov.
- ⇒ Out-Of-State (OOS) Injured Employees: Requestors may designate a geographical region for injured employees who live OOS by noting it in the comments field.
- ⇒ Court Orders: Requestors should email court documents to medunit@dir.nv.gov with the subject line: Court Documents – TK number.
- ⇒ Two D-35s for the Same Claim: Requestors should email medunit@dir.nv.gov to coordinate submission.

The next D-35 quarterly training, "[Deep Dive into D-35](#)" is Wednesday, April 15 at 11:00 a.m. PST.



Deadline to Submit Proof of Meeting Rating Panel of Physicians' Eligibility Requirements Effective July 1, 2026



Regulation R076-23, adopted October 9, 2024, implements changes from SB 274, passed during the 2023 Legislative Session. Section 12 of R076-23, effective July 1, 2026, amends NAC 616C.021 and removes previous exceptions to eligibility requirements for certain Rating Panel physicians.

The eligibility requirements for all Rating Panel physicians per NAC 616C.021 effective July 1, 2026, are below. To serve on the Rating Panel, physicians must:

1. Possess at least 3 years of experience in industrial health in private practice.
2. Successfully complete a course on the AMA Guides, 5th Edition. Administrator-approved courses include:
 - ⇒ The American Academy of Expert Medical Evaluators (AAEME) AMA Guides, 5th Edition Course: [https:// testing.wpirs.com/](https://testing.wpirs.com/)
 - ⇒ The American Board of Independent Medical Examiners (ABIME) AMA Guides, 5th Edition Course: <https://abime.org/>
3. Pass the Nevada Impairment Rating Skills Assessment Test (NIRSAT) with a score of 75% or higher. The AAEME NIRSAT is available at <https://testing.wpirs.com/>.
4. Successfully complete a course on Form D-9c. The AAEME Form D-9c Course is available at <https://testing.wpirs.com/>.

Rating Panel physicians must submit certificates of completion to the Medical Unit at medpanels@dir.nv.gov by **June 30, 2026. Non-compliance will result in removal from the Rating Panel.**

For questions about your compliance status, please contact the Medical Unit at medpanels@dir.nv.gov.

CARDS CORNER

Enhancements, Security Improvements

&

What's Next

- ⇒ As CARDS continues to mature following last year's system enhancements, WCS is working closely with our technical vendor to further address ongoing system issues and improve overall performance. Our focus remains on strengthening usability, security, and data integrity while ensuring a stable and efficient experience for all users.

New Enhancements Now Available

- ⇒ **Credit Card Payments Enabled**
Users now have the option to submit payments via credit card within the CARDS portal. This enhancement provides greater flexibility and convenience for timely payment submission.
- ⇒ **Updated TPA Audit Permissions**
Audit transaction permissions have been refined. Third-Party Administrator (TPA) users will now only be able to view audited claims where they are identified as the TPA of record. This enhancement improves data privacy and ensures appropriate access controls within the system.

Enhancements Coming Soon

- ⇒ WCS and our technical vendor are actively working on the following improvements:
- * **Searchable Drop-Down Lists (Type-Ahead Functionality)**
For drop-down lists containing more than ten values, users will soon be able to begin typing the first letters of a value to quickly locate and select the appropriate option. This type-ahead functionality will improve efficiency and reduce the need to scroll through long picklists.
 - * **Filing History Displaying Claim Number**
The current Filing History tab doesn't display the claim number associated to related record submissions, such as D-35s, but in the next update to CARDS, this will be displayed. Please note that this will be displayed on transactions created after the update is complete.

Ongoing Communication & Support

- ⇒ WCS remains committed to transparency regarding system updates. Any future enhancements, fixes, or system changes will continue to be communicated through:
- * Direct email notifications to all registered CARDS users
 - * Banner messages displayed within the CARDS portal

If you have suggestions, feedback, or encounter technical issues, please contact the CARDS Support Team at CARDS@dir.nv.gov. User input plays an important role in ongoing system improvements.

User Account Review

- **Review process begins March 30th. Account review deadline is May 1st.**
- ⇒ To maintain system security and improve database accuracy, WCS will be conducting a review of the CARDS user database. This review will identify users who may have registered with an incorrect or duplicate email address, have no affiliated entities, or otherwise do not have an active association within the system.
- ⇒ WCS will contact users identified during this review to remind them they are listed in the CARDS database and provide instructions on appropriate next steps if they wish to continue using their email address with CARDS.
- ⇒ To avoid potential account deactivation, users should:
- * Confirm they have successfully logged into CARDS
 - * Ensure their password is set and active
 - * After logging in, ensure that there is a value under the Entity Selection dropdown on their dashboard.

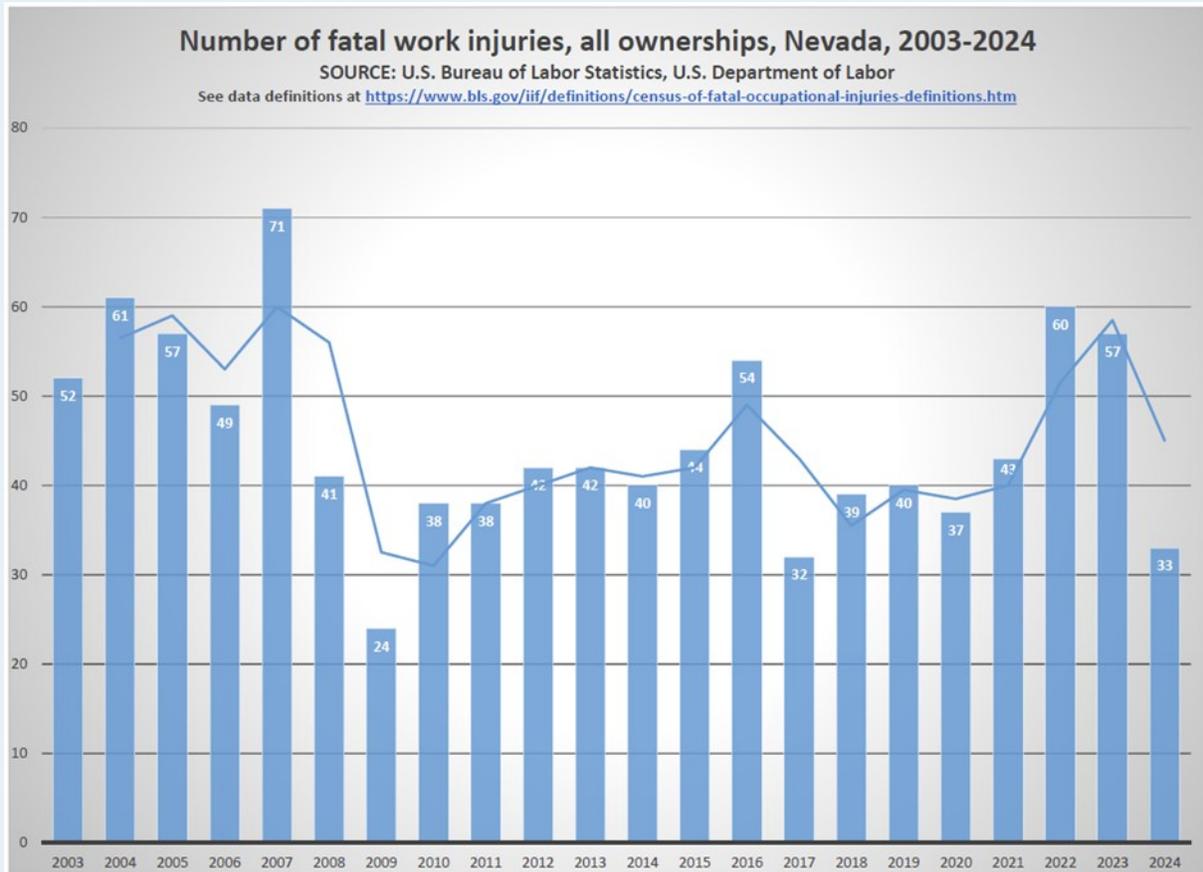
WCS appreciates your continued partnership as we refine CARDS to better serve injured workers, insurers, TPAs, and stakeholders across Nevada's workers' compensation community.



Fatal and Non-Fatal Occupational Injury Data

The Survey of Occupational Injuries and Illnesses (SOII) and the Census of Fatal Occupational Injuries (CFOI) are conducted by the Bureau of Labor Statistics (BLS) with participating states under a Federal/State cooperative program.

The bar chart below shows compiled statistics from 2003 - 2024, reflecting the numbers of fatal occupational injuries by year for all ownerships in Nevada.



(Cont'd Page.5)

(Understanding the Audit Findings Process Cont'd from Page 1.)

On the **Audit-Claim Findings Response** page, all findings will be listed for review. Insurers or TPAs can agree or disagree with each finding. If disagreeing, only two document types are accepted as supporting evidence:

- * Supplemental Info
- * Verifiable Date of Receipt

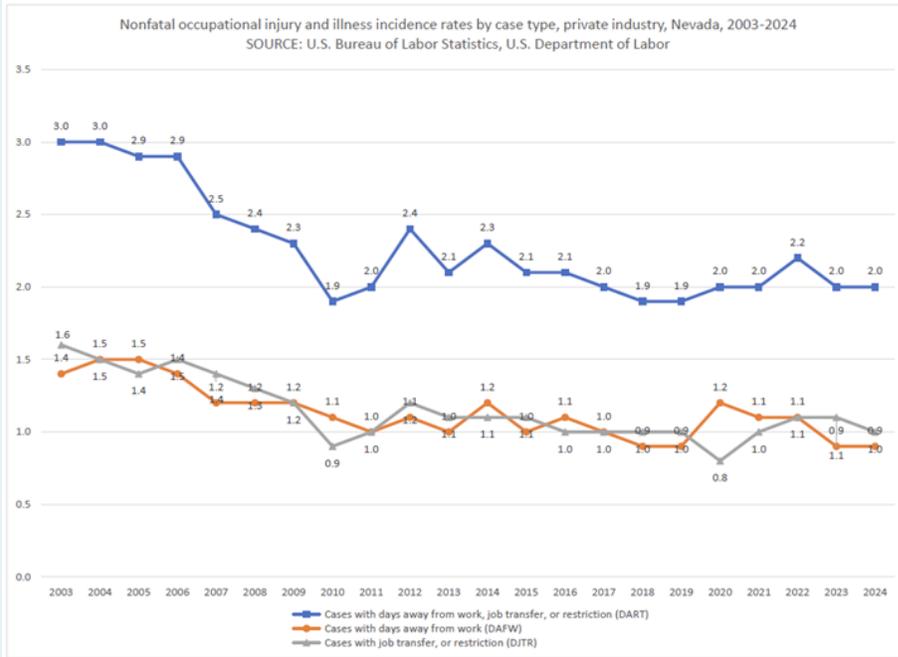


After marking all findings as **Agree** or **Disagree**, submit the web-form to update the status to **Insurer Response**. The Audit Unit Investigator will then review and either accept or reject the response. Once finalized, the Audit-Claim status updates to **Complete**, and when all claims reach this status, the audit concludes.

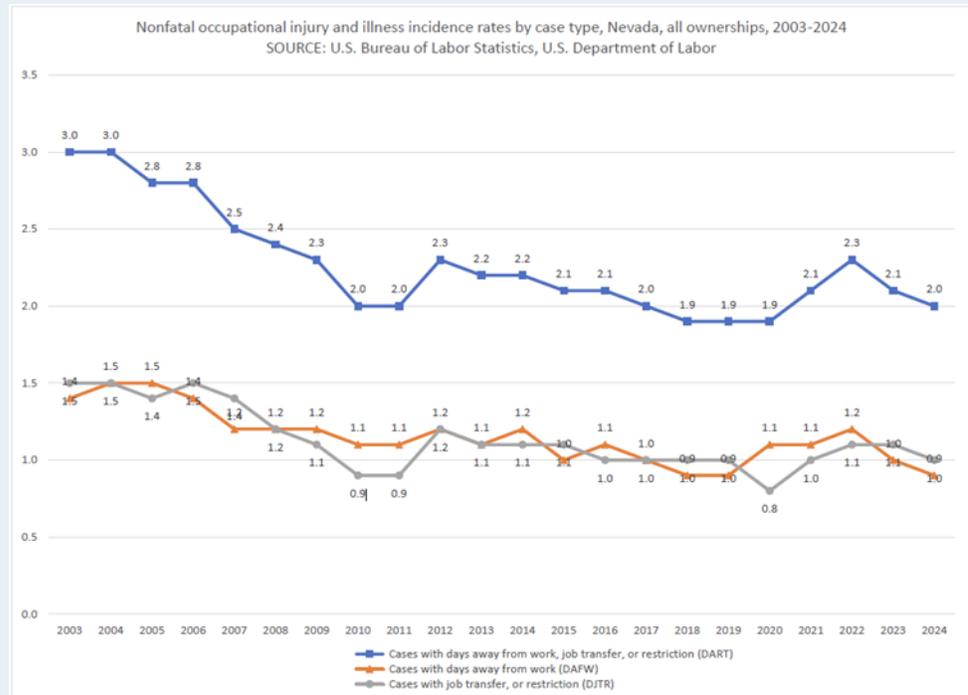
WCS WILL OBSERVE THE FOLLOWING HOLIDAY:
MEMORIAL DAY
Monday May 25, 2026

Fatal and Non-Fatal Occupational Injury Data

The line charts below show compiled statistics from 2003 - 2024, reflecting the nonfatal occupational injury and illness incidence rates by case type by year for private industry and all ownerships in Nevada.



Additional results for the country and individual states can be found on the [BLS National Site](https://www.bls.gov/national/).



Top 5 Nature of Injury and Cause of Injury Workers' Comp Claims

Nevada Claims Processed in CARDS between December 1, 2025 and February 28, 2026:

TOP 5 ACCEPTED NATURE OF INJURY	Percent of Total Reported
1. Strain or Tear	25.17%
2. Contusion	14.16%
3. Sprain or Tear	12.26%
4. Laceration	12.18%
5. Puncture	4.75%

TOP 5 ACCEPTED CAUSE OF INJURY	Percent of Total Reported
1. Lifting	8.22%
2. Fall, Slip or Trip, NOC*	7.02%
3. Strain or Injury by NOC*	5.26%
4. Object Being Lifted or Handled	5.26%
5. Cut, Puncture, Scrape, NOC	4.88%

* Not Otherwise Classified.



Call for Presenters!

14th Annual Workers' Compensation Educational Conference



Are you an expert in the workers' compensation system with a passion for educating others?

We're seeking dynamic presenters for our 14th Annual Workers' Compensation Educational Conference, on **September 17-18, 2026**, at the Palace Station Hotel & Casino in Las Vegas, Nevada.

Help shape the future of workers' compensation education—submit your topic today!

Help shape the future of workers' compensation education—submit your topic today!

Presentation Details:

- Format: 60 minute sessions, including Q&A.
- Presenters: Solo or panels of up to three.
- Tech Provided: Laptop, projector, screen, microphones.

Content Guidelines:

- Must be factual and cite current statistics.
- No promotion of individuals, vendors, or commercial products

Key Deadlines:

- Topic Submission: **Due by Friday, March 20, 2026.** Submit to wcsedutng@dir.nv.gov with presenter names and topic summaries. Multiple submissions welcome!
- Final Presentation Files: **Due by Tuesday, June 30, 2026.** PowerPoint format preferred.

Contact Us:

- wcsedutng@dir.nv.gov
- wcs-help@dir.nv.gov

REPORTING REMINDERS

Visit our [Insurer-TPA Reporting](#) page on the WCS website for the most up-to-date reporting information!

RECENTLY DUE:

TPAs:

- ⇒ The **2026 Annual TPA Information Form, FY25 Statewide Claims Handled Data and List of Accounts**: If you are a licensed TPA, this data call was due March 1, 2026, and must be submitted via the CARDS portal. TPA CARDS Users must have the TPA Information Form permission to access the web form from the Forms and Tools menu from the CARDS dashboard. See [2026 TPA Information Form, FY25 Claims Handled Data and List of Accounts - Due 3/1/26](#) for more information.



INSURERS:

- ⇒ **Claims Expenditure and Premium Data**: Data for July 2025-December 2025 was due February 28, 2026, in the CARDS portal. Insurer or related TPA users must have the Claims Expenditure and Premium Data permission to access the web form from the Forms and Tools menu. There will be a list of historical submissions, and the current period submission will be the top one in the list. Select it to open the web form and add the data for the current period. If you need assistance accessing this form, please reach out to CARDS@dir.nv.gov with your questions.
- ⇒ The **2025 Occupational Disease Claim Statement of Inactivity** was due 1/8/2026 only for insurers with no reportable occupational disease claims during calendar year 2025 pursuant to NRS 617.357. The form can be found [here](#) and on our [Insurer-TPA Reporting](#) page on our web site. Submit the form to wcsra@dir.nv.gov. Failure to file the required report may result in an administrative fine pursuant to NAC 616D.415(1)(d).
- ⇒ The **FY25 Annual Claims Activity Report** was due 10/17/2025 in the CARDS portal. The original due date was 9/1/2025, however the deadline was extended due to the system outage during the cyberattack on the Nevada state system. The web form was available in CARDS for reporting until 12/31/25. Insurers reporting after the 10/17/2025 deadline and those failing to report by the closing of the reporting window on 12/31/25 are considered delinquent.

GENERAL REMINDERS:

- ⇒ **The Insurer Information Form and TPA Information Form (CARDS Web Portal)**: Insurers and TPAs are required to maintain contact information in CARDS and submit updated Information Forms as soon as possible but no later than within 30 days of changes. Account Admins should review users and permissions regularly and especially after submitting an updated Information Form.

Please feel free to contact the Data Management Unit at wcsra@dir.nv.gov if you have any questions or concerns and visit the [WCS website](#) or [Insurer-TPA Reporting](#) page for more information.



COLA Updates



2026 COLA Reminder:

Injured employees receiving Permanent Total Disability (PTD) benefits and dependents receiving Survivor's benefits should have received a **2.3% increase in their monthly benefit rate in January 2026** pursuant to NRS 616C.473 and NRS 616C.508.

2025 COLA Reimbursement Requests:

Requests for reimbursement for 2025 COLA expenses are currently being processed by WCS staff. WCS issues determinations by mail to reimbursement requestors regarding the status of their request(s) and the approved amount(s). Submit requests to COLAS@dir.nv.gov and follow the instructions found on our [COLA Information](#) page on our website. **The deadline for submitting requests for reimbursement for 2025 COLA expenses is March 31, 2026.**

2024 COLA Reimbursement Payments:

Reimbursement payments to insurers for approved 2024 COLA expenses were issued in December 2025. On December 30 and 31, 2025, WCS emailed notifications of the issued payment amounts to the CARDS Assessment Contact for each insurer due reimbursement.

2026 COLA Assessment:

The Division of Industrial Relations will issue invoices via the CARDS portal to all insurers for the annual COLA Assessment by June 1, 2026. These invoices will accompany the annual Workers' Compensation Safety Fund Assessment. Both invoices will be due by June 30, 2026. Insurers failing or refusing to pay the invoice for the COLA Assessment, or any assessment, are subject to fines, penalties, collection fees and possible revocation of the insurer's certificate of authority to transact insurance in Nevada pursuant to NRS 616C.266(6).

For more information regarding the COLA Reimbursement Process, please visit our information page on the WCS web site at [COLA Info - PTD and Survivors Benefits Claims](#) or email us at COLAS@dir.nv.gov.

Direct assessment inquiries to WCAssessment@business.nv.gov.



Best Practices for Benefit Penalty (BP) Complaints Submitted by Attorneys



- ⇒ Ensure the submitter is logged into CARDS.
- ⇒ Submitter details should reflect the person entering the complaint (e.g., staff member or attorney).
- ⇒ Complainant information should reflect the attorney's details.
- ⇒ Include a brief explanation that includes the injured worker's details (date of injury, date of birth, employer, claim number).
- ⇒ Attach relevant, supporting documents.
- ⇒ Clearly state which sections of NRS 616D.120 you want DIR/WCS to investigate. This helps reduce investigator time and guesswork.
- ⇒ After the CARDS complaint is reviewed by WCS, it may be routed to either the Medical Unit or Audit Unit.

- * Important: Submitting complaints to the wrong unit can delay processing.
- * For example, if the complaint references non-compliance with a Decision and Order, it should be categorized as a BP complaint, not a Medical complaint.
- ⇒ If the requested, relevant information is not provided, the submitter will be contacted and given a 10-day deadline to respond.
- ⇒ If the information is still not received within that timeframe, the complaint may be closed.
- ⇒ A closure letter will be sent, including appeal rights.

Additional Guidance for Claims Administrators

- * TPAs should keep contact information in CARDS updated, including Compliance Manager details.

Questions?

- * Email: BenefitPenaltyUnit@dir.nv.gov or CARDS@dir.nv.gov



News from the Medical Unit!

Upcoming Training Opportunities

The State of Nevada Workers' Compensation Section (WCS) is pleased to offer the following quarterly training in April 2026, hosted virtually via Microsoft Teams.



To register, click on the training title below and complete the online registration:

- ⇒ [Workers' Compensation and Nevada Employers](#) - Wednesday, April 1 at 11:00 a.m. PST
- ⇒ [C-4 Form Healthcare Provider Responsibilities and Coverage Verification Service](#) - Wednesday, April 8 at 11:00 a.m. PST
- ⇒ [Deep Dive into D-35](#) - Wednesday, April 15, at 11:00 a.m. PST
- ⇒ [Medical Billing](#) - Wednesday, April 22 at 11:00 a.m. PST

For assistance, please contact the WCS Medical Unit at medunit@dir.nv.gov.

Upcoming Treating Panel Physician Audit

Attention: Nevada Workers' Compensation Treating Panel Physicians

Thank you for your service to Nevada's injured employees as a Treating Panel physician. Your role is essential in providing care and conducting independent medical examinations that help resolve disputes regarding treatment and claim decisions.

Beginning January 2026, the Workers' Compensation Section Medical Unit (MU) will conduct regular audits of the Treating Panel to ensure physician profiles remain current and stakeholders have access to accurate information. Cardiology and pulmonology specialists will be audited quarterly, while all other specialties will be audited annually.

The audit process will begin with an email containing three questions that may be easily copied into your reply, answered, and sent back to the MU. If no response is received, the MU will follow up with a phone call, a second email, and finally a removal letter with a 30-day response window. If there is still no response after 30 days, you will be removed from the Treating Panel, and you will no longer be eligible to accept injured employees under workers' compensation.

Your timely response to the initial email helps streamline this process.

Thank you for your cooperation and commitment to Nevada's injured employees. If you have any questions or concerns, please contact the Medical Unit at medpanels@dir.nv.gov.



News from the Medical Unit!

NEVADA DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION



NOW RECRUITING PHYSICIANS FOR THE PANELS OF TREATING AND

The State of Nevada is seeking qualified physicians to participate on the Treating and Rating Panel of Physicians and Chiropractic Physicians to support the care and evaluation of injured workers in the Nevada Workers' Compensation system.

All specialties are welcome, but we have urgent need for the following:

- ⇒ ENT (Ear Nose & Throat)
- ⇒ Ophthalmologist
- ⇒ Cardiologists
- ⇒ Pulmonologists

Benefits of Participation	How to Apply
<ul style="list-style-type: none"> ⇒ Contribute to the effective delivery of Workers' Compensation medical services in the state of Nevada ⇒ Expand your scope of practice in occupational health ⇒ Participate based on your practice's availability and specialty 	<ul style="list-style-type: none"> ⇒ Interested physicians should submit a completed application and supporting documentation to the Workers' Compensation Section ⇒ Application form and instructions available at https://dir.nv.gov/WCS/Medical Providers/ ⇒ Submit completed packets to ⇒ medpanels@dir.nv.gov

Join us in promoting high-quality medical care and fair compensation for Nevada's injured workers. For inquires call 702-9104.



Let's welcome **Devin James Espero** to the Workers' Compensation Section as the Business Process Analyst I in the IT Development Unit. He has a professional background involved in the military service, administrative operations, and data analysis, and I.T. Development Operations providing him with a strong foundation in structure, accountability, and continuous improvement. Devin is a U.S. Army Veteran who served with the 7th Special Forces Group (Airborne). His military experience allowed him to thrive in complex environments and use problem-solving, attention to detail, and the ability to operate effectively in high-pressure, deadline-driven environments. Following Devin's military service, he transitioned into personal development that focused on administrative support, operations, and business analysis. During that time, he gained hands-on experience evaluating workflows, managing and analyzing data, and supporting process improvements across multiple functional areas. Prior to his transition out of the military Devin was closely involved with the implementation and training of a new U.S. Army personnel system called IPPS-A.



We are excited to welcome **Jorge Rangel** to the Workers' Compensation Section, Employer Compliance Unit as a Compliance Audit Investigator II. Jorge joins us with a distinguished background in federal law enforcement and investigative operations, spanning over 40 years of combined military and civilian service. Most recently, he served as an Investigative Analyst with IRS Criminal Investigations, where he specialized in unraveling complex financial fraud and tax evasion cases. His career also includes a significant tenure with the Las Vegas Metropolitan Police Department as a Correctional Officer and SERT Operator, as well as 20 years of service in the U.S. Navy as a Master at Arms—including deployments to Iraq and Kuwait. With a Master's in Public Administration and specialized training from the FBI National Academy, Ray is an expert in intelligence analysis, OSINT, and strategic program oversight. He is passionate about mission-driven work and is eager to apply his deep investigative toolkit to help our team achieve its goals. Outside of the office, Ray is a decorated veteran who has long been an active member of the Las Vegas community.



Let's also welcome **Hilda Munigety-Dias** as the Medical Unit Chief in the Workers Compensation Section. In 2015, Hilda transitioned into healthcare management as the Pediatric Department Manager, where she strengthened her skills in operational oversight, team leadership, and quality improvement. She later moved into outpatient services within the same organization, overseeing five clinics: Primary Care, Quick Care, Transitional Care, Occupational Medicine, and Workers' Compensation for UMC. In this capacity, she managed multidisciplinary teams and ensured the delivery of efficient, high-quality patient care across multiple service lines. Prior to joining DIR, Hilda served as the Director of Nursing for CCDC, where she provided executive-level nursing leadership and strategic direction. Although new to this role, she is committed to continuous learning and professional growth while deepening her expertise in the Workers' Compensation process. Her career reflects a strong dedication to leadership, compliance, patient advocacy, and healthcare excellence.



Last but not least, lets welcome **Vange Mendelson** to Workers' Compensation Section, Assessments Unit! She joined the State of Nevada OSHA agency as a Management Analyst (MA1) in 2023. Prior to joining the State of Nevada, she built a career in the private sector most recently at Kaiser Permanente in California where she served as a Contract Manager supporting care delivery contracts. Vange worked for Kaiser Permanente for 18 years. Prior to her tenure at Kaiser Permanente, she worked for Farmers Insurance Group and served as a Corporate Budget Analyst analyzing and reconciling budget forecasts to ensure financial accuracy. She spent 18 years with Farmers Insurance Group. Vange brings over 36 years of experience to her new role as the Assessments Manager leading the newly formed Workers Compensation Assessment team and is excited to bring new ideas to support the team's success. Outside of work, Vange enjoys going to concerts, attending classic car shows with her husband, and playing pickleball with her nieces and nephews.



Congratulations!

Lets congratulate **Vanessa Carrizales** on her promotion to Compliance Audit Investigator III. Vanessa joined ECU as a Compliance/Audit Investigator II in June of 2023 with a previous background in Investigations and Recovery within the Division of Welfare and Supportive Services. Vanessa has extended herself as a new hire mentor and has assisted in training several newly hired investigators and has completed Ladders to Leadership and is currently completing classes in the Supervisory Academy. Vanessa has been an active member of the Safety Committee and has assisted in spearheading and assisting in various WCS-South events. Vanessa has built a strong rapport with WCS staff and will excel in her new leadership role.



We are excited to share that **Jessica Johnson** has been promoted to Administrative Assistant III in the Collections Unit! Jessica joined the Workers' Compensation Section in November 2023 as an Administrative Assistant II with the Indexing Unit. Since then, she has consistently demonstrated exceptional dedication and versatility. Jessica is always willing to lend a hand wherever needed and has been cross trained in a variety of tasks within the Data Team, including Assessment Fines and Penalties, Mail processing for the northern office, Supply ordering for the northern office, and Collections. In her new role, Jessica will be a part of the Collections Team and will assist in the collection of fines and penalties for WCS, as well as assisting with the annual write off process. This promotion is well-deserved, and we're thrilled to see her continue to grow in her new role.

Let's congratulate **Maria Gonzalez** on her promotion as the Management Analyst II. She has been with the State of Nevada going on 8 years with three of those years being in the Research & Analysis Unit (RAU) as an Administrative Assistant II. She left WCS briefly and worked in OSHA as an Administrative Assistant III, and briefly in SCATS before returning to the RAU. Maria is originally from California and has lived in Nevada for 19 years but makes frequent trips back home to visit family and friends. She enjoys traveling and has had the opportunity to travel within the country as well as overseas. In her free time she spends with family and friends.



Farewell!

Farewell and Congratulations to **Alisa Reed**. The Division of Industrial Relations and Workers' Compensation Section bid farewell and extended heartfelt congratulations to Alisa Reed in January. Alisa recently accepted a position with the Nevada Department of Administration, Hearings Division. She began her journey with WCS in 2012 as a Compliance Audit/Investigator II in the Audit Unit and was promoted in 2019 to Compliance Audit/Investigator III, serving as the Uninsured Employer Compliance Account (UECA) Coordinator. In addition to her role as UECA Coordinator, Alisa also completed subsequent injury reimbursement requests and COLA reimbursement requests. Her expertise as an auditor played a vital role in advancing our mission to ensure the timely and accurate delivery of workers' compensation benefits. We wish Alisa continued success in her new position!

We would like to take a moment to say congratulations and farewell to **Quintina Buck**. She began her journey in 2018 as an Administrative Assistant in the Mechanical Compliance Section (MCS), Tina demonstrated exceptional growth, strong organizational skills, and a passion for learning. Her performance led to advancing to an AA II and then a promotion to an AA III position with the Safety Consultation and Training Section (SCATS) by 2022. Tina then transitioned to a Legal Secretary role in November 2024 and in October 2025 transferred to a new opportunity to be with Workers' Compensation Assessment Team as an AA III, where she learned new processes from COLA Assessment to Assessment fines. In January 2026, she made her way to the Attorney General's office as a Legal Secretary II. We wish her much success in her new position at the AG's Office!

Check our website for upcoming Teams Webinar Training opportunities!

To register for Teams Webinar Trainings:
<https://dir.nv.gov/WCS/Training/>
-or-
Email:
WCSedutng@dir.nv.gov

Direct comments or suggestions about this newsletter to:



Workers' Compensation Section
Las Vegas Office

Kevin Cook, Editor
Claudia Cortez, Assistant Editor
k.cook@dir.nv.gov,
c.cortez@dir.nv.gov



WCS MISSION STATEMENT

The purpose of the Workers' Compensation Section is to impartially serve the interests of Nevada employers and employees by providing assistance, information, and a fair and consistent regulatory structure focused on:

- Ensuring the timely and accurate delivery of workers' compensation benefits.
- Ensuring employer compliance with the mandatory coverage provisions.

HIRING

Business and Industrial Relations Positions



[Compliance/Audit Investigator II \(Reno\)](#)
[Compliance/Audit Investigator II \(Las Vegas\)](#)



WCSHelp@dir.nv.gov	General workers' compensation inquiries
CARDS@dir.nv.gov	CARDS Portal inquiries
indexing@dir.nv.gov	Claim Indexing (D-38) inquiries
COLAS@dir.nv.gov	Requests for reimbursement, verification, and COLA inquiries
WCSRA@dir.nv.gov	Insurer and TPA required reporting and related inquiries
WCSedutng@dir.nv.gov	Training and Education inquiries and information regarding our Annual Workers' Compensation Educational Conference
medunit@dir.nv.gov	Medical Unit inquiries, D-35 Form submission, C-4 Form submission (when requested), complaint submission, and billing appeals
medpanels@dir.nv.gov	Health Care Provider contact information and/or address changes, applications for WCS Treating Panel
PPDreports@dir.nv.gov	PPD Report submissions
WCSAudit@dir.nv.gov	General Audit inquiries
WCassessment@business.nv.gov	Workers' Compensation Safety Fund Assessment Reporting and inquiries