



NEVADA WORKERS' COMPENSATION CHRONICLE

Department of Business & Industry
A Publication of the Workers' Compensation Section

Division of Industrial Relations Fall/Winter Edition
(September 2023—February 2024)

This newsletter is not intended to provide legal advice to the reader. Legal opinions or interpretations of statutes and regulations referenced should be sought from legal professionals.

11th Annual Workers' Compensation Educational Conference

The 11th Annual Workers' Compensation Educational Conference was an absolute success! Held at the Tuscany Suites Hotel on September 7th and 8th, this event was organized by the State of Nevada Workers' Compensation Section, in collaboration with the International Workers' Compensation Foundation (IWCF). The event attracted 279 attendees from various corners of the industry. It was a true gathering of the best and brightest minds. This year's theme was "The Human Connection" and we had the privilege of hosting Robert "Bob" Wilson as our Keynote Speaker to kick off the conference. As a founding partner and former CEO of WorkersCompensation.com, as well as the current President of WorkCompCollege.com, Bob brought a wealth of knowledge and experience to the stage. But that was just the beginning! The attendees had the opportunity to explore the 23 vendor booths set up in the exhibit hall, where they could grab a steaming cup of coffee, indulge in delicious bites, and network with fellow professionals. And let's not forget about the diverse range of breakout sessions that awaited them. From thought-provoking presentations on subjects like Worker Misclassification and The Growing Impact of PTSD in Workers' Compensation, to informative sessions on OSHA Overview, D-38 Indexing Update and D-35's, Changes in the Workplace Panel, and the Legislative Update, and so much more!

We are thrilled to announce that next year's conference will take place on September 12-13, 2024, once again at the Tuscany Suites and Casino. Mark your calendars and hope to see you all there!



SB 274 FAQs and Proposed Regulations

Senate Bill 274 (SB 274) from the 2023 Nevada Legislative Session made significant changes to certain workers' compensation laws, including those relating to claims administration requirements, rating physician eligibility and assignments, COLA reimbursement and assessment timelines, and benefit penalty payments and amounts. WCS has compiled and posted "[Frequently Asked Questions regarding SB 274](#)" to our website to help workers' compensation professionals navigate these changes.

WCS will be holding public workshops and hearings on [proposed regulations](#) relating to SB 274 in the near future. Dates and times for workshops and hearings will be posted on the [Division of Industrial Relations \(DIR\) Meetings](#) webpage. Watch for emails notifying interested parties of these meetings.

If you haven't already, sign up to receive WCS notifications here: [Join our Mailing List](#).

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Benefit Penalty Complaint Form Process

The WCS has updated the Complaint Form, which is now fillable. The form can be utilized for various issues, such as a medical bill, delay in benefits, delay in response to a written request, and among these is a request for a benefit penalty. The updated Complaint Form and Frequently Asked Questions page can be located at: [Complaint Form - 9/13/23](#)

The Insurer Compliance Unit is tasked with the investigation of benefit penalty complaints surrounding alleged insurer non-compliance with Nevada statutes and regulations relating to workers' compensation claims. As such, when a complaint is filed, the investigator will send a copy of the complaint to the appropriate party i.e., Insurer or Third-Party Administrator. It is imperative that DIR/WCS receive access to the claim file and complaint response in a timely manner; however, many times no response is given and/or the claim file is not provided. Therefore, if a response and/or claim file is not received from the Insurer or Third-Party Administrator, the Insurer Compliance Unit will make an inference that the documents and/or evidence would be detrimental rather than favorable in the matter. For questions or assistance with a workers' compensation complaint, call (702) 486-9080 or (775) 684-7270.

Barbara Foster, Chief Compliance/Audit Investigator, WCS

Workers' Compensation Audit Update

In preparation for the 2024 audit cycle, we have announced the insurers selected for compliance review. The announcement was delivered electronically, and this marks the second year for this advancement. Here is an overview of the process:

- a) The announcement included a link to a questionnaire. The questionnaire was intended to close on November 30, 2023.
- b) The purpose of the questionnaire is to document the type of insurer and Third-Party Administrator, number of claims during the audit scope, and point of contact for the audit engagement.
- c) The announcement also included a request for the list of claims for the audit period and total benefit payout amount for each claim reported.

The support received with the first electronic announcement is appreciated and the feedback was positive. The respondents rated the announcement an 8.8 out of 10 – thank you! We appreciate your feedback as we work to improve the regulatory oversight experience. For additional information send us a message at WCSAudit@dir.nv.gov.

Nidia Yataco, Interim Chief Compliance Audit Investigator, WCS.

COLA Update

Requests for reimbursement for 2022 COLA expenses were processed earlier this year by WCS staff. The Department of Business and Industry Fiscal Unit issued invoices to all insurers for the annual COLA Assessment on June 28, 2023, and were due July 31, 2023. Reimbursement payments to insurers for approved 2022 COLA expenses will be issued by DIR after the annual COLA Assessment has been collected. Insurers failing to pay the invoice for the COLA Assessment, or any assessment, are subject to penalties. WCS notifies reimbursement requestors by email of the status of their request and the approved amount(s) on a per claim basis. WCS also notifies by email the Assessment Contact in CARDS provided by each insurer that will receive a reimbursement payment of the total amount of the approved payment that will be issued. WCS encourages requestors to communicate with the insurers about what has been requested and approved by WCS, including specific claim information, so that insurers can apply reimbursement payments accordingly. For more information regarding the COLA Reimbursement Process, please visit our information page on the WCS web site at [COLA Info - PTD and Survivors Benefits Claims](#). Direct assessment inquiries to WCAssessment@business.nv.gov or (775) 684-7077.

Ruth Ryan, Manager, Research and Analysis Unit, WCS



January 2024 COLA Increase Reminder

Insurers and TPAs: Injured employees receiving Permanent Total Disability (PTD) benefits and dependents receiving Survivor's benefits should receive a 2.3% increase in their monthly benefit rate in January 2024 pursuant to [NRS 616C.473](#) and [NRS 616C.508](#).

COVID-19 WORKERS' COMP CLAIMS

In response to COVID-19, new codes were added in March 2020 to the acceptable codes for reporting D-38 Claims Indexing data to allow WCS to better track claims relating to the virus. The new codes - Nature of Injury: 83 COVID-19 and Cause of Injury: 83 – Pandemic – may be used for reporting applicable claims December 2019 or later. The codes correspond to those adopted by the Workers' Compensation Insurance Organizations (WCIO) and are used by the International Association of Industrial Accidents Boards and Commissions (IAIABC).

Nevada claims processed in CARDS that include one or both COVID-19 identifiers, through October 31, 2023:

COVID-19/Pandemic Claims	Count	Percent
Filed/Processed in CARDS	2438	
Accepted	940	38.40%
Denied	1498	61.60%

Nevada claims processed in CARDS that include the Nature of Injury Code 38 Adverse Reaction to Vaccination identifier through October 31, 2023:

Adverse Reaction to Vaccination/ Inoculation Claims	Count	Percent
Filed/Processed in CARDS	29	
Accepted	13	44.83%
Denied	16	55.17%

Ruth Ryan, Manager, Research and Analysis Unit, WCS

Top 5 Nature of Injury and Cause of Injury Workers' Comp Claims

Nevada Claims Processed in CARDS between June 1, 2023 and October 31, 2023:

TOP 5 ACCEPTED NATURE OF INJURY	Percent of Total Reported
1. Strain or Tear	24.94%
2. Laceration	12.77%
3. Contusion	11.58%
4. Sprain or Tear	10.72%
5. Puncture	6.31%

TOP 5 ACCEPTED CAUSE OF INJURY	Percent of Total Reported
1. Lifting	6.68%
2. Object Being Lifted or Handled	6.41%
3. Fall, Slip or Trip, NOC*	6.01%
4. Strain or Injury by NOC*	5.37%
5. Cut, Puncture, Scrape, NOC*	4.41%

* Not Otherwise Classified

CARDS CORNER

Ensuring Timely Workers' Compensation Claims Reporting in Nevada

Nevada's NRS 616B.018 plays a crucial role in the workers' compensation system by mandating the Division of Industrial Relations (DIR) to index claims. Section 2 of this statute outlines the responsibility of insurers to provide the necessary information to DIR through the Claims and Regulatory Data System (CARDS), enabling compliance with this mandate. The following reporting standards must be followed to ensure that timely, accurate, and up-to-date information is readily available to all stakeholders involved.

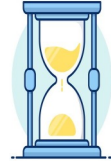
D-38 Initial Reports:

Within 30 days of the Claim Determination (Acceptance or Denial of Claim).

D-38 Updates:

Within 30 days of any of the following events, insurers must promptly submit updated information to DIR.

1. **Benefit Start Date, End Date, or Type Change (TTD, TPD, PPD, Rehab, PTD):** When there is a change in the start or end date of benefits or a modification in the type of benefits provided (e.g., Temporary Total Disability, Temporary Partial Disability, Permanent Partial Disability, Rehabilitation, Permanent Total Disability).
2. **Change in Claim Determination (Denied to Accepted or vice versa)**
3. **Claim Type Change (Med Only to Lost Time/Indemnity)**
4. **Change to/from Catastrophic Claim Status**
5. **Finalized PPD Rating and Award**
6. **Claim Closure**
7. **Claim Reopening**
8. **Injured Employee Death**
9. **Any Correction to or Update of Injured Employee's information:** Insurers should promptly notify DIR of any corrections or updates to the injured employee's personal information, including name, gender, birthdate, Social Security Number, employer details, etc.
10. **Any Correction to or Update of Claim Information:** Similarly, any corrections or updates related to claim information, such as claim number, date of injury, nature of injury, cause of injury, type of loss, body parts involved, etc., should be reported promptly.



By adhering to these reporting standards, insurers guarantee that DIR continues to maintain an accurate and comprehensive database of workers' compensation claims in Nevada. This not only facilitates transparency and accountability within the system but also ensures that all parties involved have access to the most current and relevant information.

Direct questions relating to Claims Indexing/D-38s to Indexing@dir.nv.gov.

D-38 Claim Status Definitions

The status for claims submitted can be found in the Claim Submission table of the insurer home page. A new submission or corrected submission will have a status of Pending. Further processing will change the status accordingly. See below for the different status definitions. The table can be filtered by "status".

1. Pending – Submission has been received by WCS and awaiting review by staff.
2. Corrections Required – Submission has been reviewed and errors found. Errors must be corrected before approval. If errors are not corrected within 11 days, the claim will be rejected.
3. Rejected – Submission has been reviewed and rejected. A new D-38 claim will need to be submitted.
4. Approved – Submission has been reviewed with no errors found and processed.

Jesse Stephenson, Business Process Analyst II, WCS

Reporting Reminders

Insurers and TPAs are required to submit certain reports in the Claims and Regulatory Data System (**CARDS**) web portal and other reports outside of the portal, via email or to NCCI, our proof of coverage data collection vendor.

For a comprehensive list of reporting requirements for workers' compensation insurers, see the [Nevada Reporting Requirements Table](#).

RECENTLY DUE:

- ♦ **2023 Annual Insurer Information Form (CARDS Web Portal):** This annual data call was emailed to workers' compensation insurers – including private carriers, self-insured employers (active and inactive), and associations of self-insured public and private employers on 8/4/23 and was due 8/25/23. **However, insurers are always required to maintain their Insurer Information Form in CARDS within 30 days of changes.**
- ♦ **2023 Annual TPA Information Form (CARDS Web Portal), FY22 Statewide Claims Handled Data and List of Accounts:** This annual data call was emailed to licensed TPAs on 4/25/23 and was due 5/19/23. If you are a licensed TPA and have not responded to this data call, including submitting an updated TPA Information Form in the CARDS portal, please do so as soon as possible.
- ♦ The **FY22 WCS Workers' Compensation Claims Activity Report/Statement of Inactivity** was due 4/7/23. If you have not submitted that report yet, it's not too late – visit our [Insurer-TPA Reporting](#) page on our website for the forms and instructions. Submit all reports to wcsra@dir.nv.gov.

COMING SOON:

- ♦ Private carriers, self-insured employers and associations of self-insured employers currently or previously licensed for workers' compensation in Nevada can watch for the **FY23 WCS Workers' Compensation Claims Activity Report/Statement of Inactivity** pursuant to NRS 616B.009 and NAC 616B.016 later in November.

Please feel free to contact the Research & Analysis Unit at wcsra@dir.nv.gov if you have any questions or concerns and visit the [Insurer-TPA Reporting](#) page and the [CARDS Information](#) page for more information.

Ruth Ryan, Manager, Research and Analysis Unit, WCS

Attention Rating Physicians and Chiropractors

The State of Nevada announces a 12 hour course on the *AMA Guides to the Evaluation of Permanent Impairment, 5th edition*, on December 9-10, 2023, in Las Vegas. Current law [NAC 616C.021(4)(d)] requires all raters to take a course approved by the DIR Administrator concerning the AMA Guides, 5th edition, every two years. The course scheduled December 9-10 is recommended for all raters who have not taken an approved course regarding the AMA Guides, 5th edition, within the last two years. Those licensed as MDs or DOs are not required to take the updated NIRSAT exam. However, WCS anticipates all rating chiropractic physicians will be required to take an approved course and pass the revised NIRSAT exam, should passage of regulation [R076-231.pdf \(state.nv.us\)](#) occur as currently drafted. The difference is that current rating chiropractic physicians have not been tested on material from all the approved chapters of the AMA Guides, 5th edition. The revised NIRSAT will be offered the afternoon of December 10 for those who wish to take it at that time. For further information about the AAEME course and NIRSAT examination, please contact AAEME at <https://www.wpirs.com>. For all other questions regarding the WCS Rating Panel of Physicians and Chiropractic Physicians, including anticipated regulatory changes, please email Katherine Godwin, Medical Unit Chief at kgodwin@dir.nv.gov.

Katherine Godwin, Chief, Medical Unit, WCS

Insurer Provider Lists Due October 1

WCS reminds stakeholders of the October 1 deadline for all workers' compensation insurers in Nevada to submit their list of treating chiropractic physicians to the Division of Industrial Relations (DIR) Workers' Compensation Section (WCS) for posting on the WCS website. Nevada Revised Statutes (NRS) 616C.087(6) states, in part:

- ♦ Each insurer shall, not later than October 1 of each year, update the list of physicians and chiropractic physicians and file the list with the Administrator. The list must be certified by an adjuster who is licensed pursuant to [chapter 684A](#) of NRS.

(Continued on page 6)

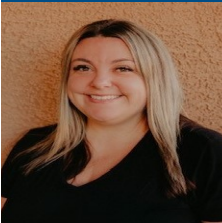
Insurers are mandated to submit their provider lists and they will be posted on the WCS website by insurer name. Insurers include private carriers, self-insured employers, and associations of self-insured employers. If an insurer contracts with multiple third-party administrators (TPAs) using different provider lists, the insurer must submit a provider list for each of their TPAs. Each insurer will be listed on the WCS website with their TPAs listed below. Users will click on the TPA name to access the appropriate provider list. TPAs will not be listed apart from the insurer. Self-insured employers will be listed separately, and associations will also be listed separately.

Insurers’ provider lists must be limited to providers licensed as MDs, DOs or DCs.

Insurers are responsible to ensure their lists comply with all pertinent requirements. If an insurer’s list does not comply with the requirements, an injured employee may choose a treating physician or chiropractic physician from the WCS Treating Panel [NRS 616C.087(5)].

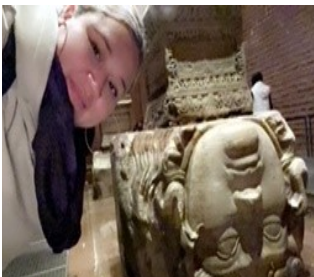
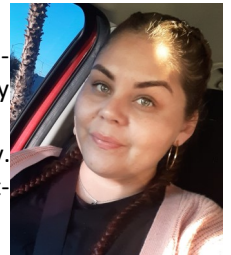
All insurers’ provider lists must be submitted via email to medpanels@dir.nv.gov. Paper or faxed lists will not be accepted. To ensure provider lists are easily identified, please note in the subject line the insurer name and that the email contains a treating provider list.

Katherine Godwin, BSN, RN Chief, Medical Unit, WCS



Let’s welcome **Chelsea Miller** to our Las Vegas Workers’ Compensation Section office! She joined our Employer Compliance Unit as a Compliance Audit Investigator II in June. Chelsea has never worked for the State but has a background in Workers’ Compensation from previous jobs. Chelsea has a bachelor’s degree in healthcare administration. When not working, Chelsea loves to watch football and cheer on The Pittsburgh Steelers, she bowls in a league and plays softball during the week. When she isn’t playing sports, she loves to go anywhere with water and country concerts.

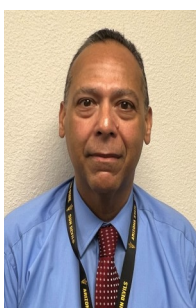
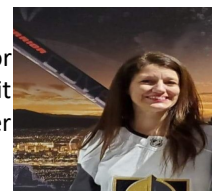
Let’s welcome **Vanessa Carrizales** to our Las Vegas Workers’ Compensation Section office! She joined our Employer Compliance Unit as a Compliance Audit Investigator II in July. Vanessa has worked for the State of Nevada in the Division of Welfare for nearly 7 years, working as a Family Service Specialist II determining eligibility for public assistance, then promoted to Compliance Investigator II for the last 2 years, investigating public assistance fraud & occasionally referring them for prosecution. Vanessa has a Bachelor’s Degree in Criminology. She has 3 children that keep her busy with school events and sports. While not at work, she loves anything outdoors, concerts, sports events, or a good ol’ book to read .



Please welcome **Claudia Cortez** as the new Educational Outreach Coordinator to our Las Vegas Workers’ Compensation Section team! Claudia was born and raised in Sacramento, CA. She moved to Las Vegas in 2020 and loves to travel to new places; most recent and first overseas trip was to Istanbul, Turkey in May 2023. She wants to go back. Claudia is also a Soccer fanatic – Arriba las Chivas!

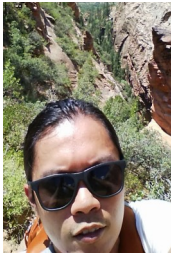
(Madusa in the Basilica Cistern built 527-565)

Help us welcome **Karol Mors**, the new Administrative Assistant II in the Medical Unit! Karol worked in escrow for 25 years before joining WCS and she is loving the change to her new role. She is a Las Vegas native and loves it here – even the heat! She enjoys watching the Vegas Golden Knights and exploring the outdoors when weather permits. Karol has been married for 28 years and has a fur baby named Rogue One



Lets Welcome **Robert Sanchez**! Robert began his federal career by first serving (3) years as a proud member of the United States Marine Corps. He then joined the legacy U.S. Immigration & Naturalization Service (INS) in 1985 as a Deportation Officer, which later became Immigration & Customs Enforcement (ICE), under the newly created agency Department of Homeland Security (DHS) in 2003. Mr. Sanchez was last assigned to the ICE Field Office in Phoenix, Arizona until his retirement in September 2017 after (33) years of Federal Law Enforcement Service. Most importantly, Mr. Sanchez is a dedicated family man and spends most of his time with his wife of (42) years, and his two children, along with his new grandson, and beloved two Boston terriers.

The WCS Audit Unit welcomes **Jolene Pirnie** as the Compliance Audit Investigator III for the Las Vegas team. She joins us from the Nevada Department of Employment, Training and Rehabilitation. Mrs. Pirnie’s experience includes 15 years with DETR serving in several capacities, most recently an Unemployment Insurance Representative V, supervising 32 employees. She has also functioned as an Auditor II and a Compliance/Audit Investigator II conducting audits on entities subject to unemployment insurance tax. She earned a master’s degree in business administration in May of 2023 and describes herself as a life-long learner. Join us in welcoming Jolene to the workers’ compensation world!



Please welcome **Junard Santos** as the Compliance/Audit Investigator II for the Las Vegas Workers’ Compensation Team! Jay is a military veteran with a total of 11 years of service with the Air Force and Army. He was a mechanic with the Air Force and a Dental Tech with the Army. Jay got out of the military in 2015 and worked as a lead lab tech and phlebotomist for a plasma donation center in Las Vegas for five years. In 2020 he joined the Nevada Department of Public Safety as a Vehicle Safety Inspector within Nevada Highway Patrol Commercial Enforcement. During his personal time he enjoys doing a lot of outdoor activities and traveling.

Marielle Valiente, the new Compliance/Audit Investigator II, has worked in the gaming industry since moving to Carson City, Nevada from the Philippines in 2014. She had the opportunity to be a part of the grand opening for Hard Rock Hotel & Casino Lake Tahoe, working in the cage as a Main Banker/Supervisor, and as a Lead Revenue Auditor. Marielle is extremely grateful for this opportunity to join the WCS Audit Team and will use the knowledge she gained in her previous role to help further her career in audit. She is new in the workers’ compensation world but is looking forward to growing and learning. In her free time, she loves traveling with her husband, snowboarding, biking, singing karaoke, dancing, and spending time with family and friends. She loves pink stuff too!



Resilda Lala is an Administrative Assistant II in the Las Vegas Audit Unit. Originally from Albania, she moved with her family to St. Louis, Missouri, when she was six years old. Albanian culture is still a big part of her life and the city of St. Louis is very near and dear to her. She received her Bachelor’s and Master’s in Music while in St. Louis, with her main instrument being the flute. She also graduated this past May from UNLV with an artist diploma. While studying at UNLV, she was a Music Appreciation Instructor and a Development Intern with the Las Vegas Philharmonic. She performs with various groups around Las Vegas, playing a range of music styles including classical, jazz, hip-hop and pop covers, and world music. Resilda has a variety of interests including trying to hike in all of the US National Parks, making traveling videos, photography, and Irish dancing. She is excited to work with her team members in DIR-WCS and is eager to learn all she can in her new role.

We’d like to welcome our new Administrative Assistant II, **Jessica Johnson**, to the Research, Analysis, and Indexing Unit with the Workers’ Compensation Section in Carson City! Jessica has just begun her career with the State of Nevada after living in Carson City for the past seventeen years and is looking forward to her time with the Workers’ Compensation staff. Before now Jessica has been a barista at a local coffee house, as well as engaging in volunteer work. In her free moments, Jessica is a lover of art, writing, and other creative pursuits.



Please welcome **Melinda Vulgamore** to the Workers’ Compensation Section as the Compliance Specialist RN in Las Vegas! Melinda is a child of the 60’s and 70’s and grew up in a rural area of Southern Ohio. This is where she developed her love and respect for nature and animals. She graduated from college and began her nursing career of over 40 years in the early 80’s. In February of 2022 Melinda joined the state at the Division of Healthcare, Financing, and Policy as part of the Customer Service Team for Nevada Medicaid. She also loves traveling to Tennessee to visit her son and his lovely wife. The beautiful mountains and waterfalls are a bonus! Melinda loves relaxing at home with her fur-baby, Ms. Luvvi Howl (*nod to Gilligan’ Island). Perfect segway to offer a shout out to Nevada Pet Rescue, who brought this little bundle of love into her life.



Chad O’Connor, Compliance Audit Investigator II in the WCS Enforcement Unit in the Las Vegas Office resigned in July 2023 after almost 4 years of State service and returned back to his home state of Wisconsin. Chad came to Nevada from Wisconsin in 2019 where he was a Workers’ Compensation Compliance Investigator for the State of Wisconsin for 5 years. Chad said he will enjoy spending time with his family and will also enjoy the cooler climate. We wish Chad much success and happiness in his move back to Wisconsin.

Yerania “Yeri” De Luca, Audit Chief for the WCS Audit team is moving on to serve Nevada as part of the audit team for the Supreme Court. She will be leading the Northern Nevada audit team and helping improve the audit cycle of trial courts. Yeri states “it has been a pleasure serving the workers’ compensation industry and leading the audit team, thank you so much for the opportunity!” Yeri’s last day with the WCS Audit was Friday, October 6, 2023.

Jessica Adams, Administrative Assistant in the Audit Unit, has moved on to pursue a career as a public safety dispatcher. Jessica was instrumental in many of the Audit Unit Projects, including the redesign and launch of the electronic 2023 Audit Announcement and WCS Audit Questionnaire, and the revamping of the annual WCS Legislative Report. Under her leadership and her strong organizational skills and ability to track and format data in Excel, Jessica was a valuable asset to the Audit Unit and WCS. It has been a pleasure working with Jessica, and we wish her the best in her future endeavors!

Congratulations to **Channell Lasiter**, Administrative Assistant with the Research and Analysis (R&A) Unit, on her promotion to Revenue Officer with the Department of Taxation! Channell was an integral part of R&A, providing support for debt collection, data calls, Freedom of Information Act inquiries, records digitization and a myriad of other functions – truly a jack of all trades! We miss Channell and her fun personality but wish her well in her new position!

ONLINE VIA WEBEX:

Check our website for upcoming WebEx training opportunities!

To register for WebEx trainings:

<https://dir.nv.gov/WCS/Training/>

-or-

Email: WCSedutng@dir.nv.gov



Direct comments or suggestions about this newsletter to:

**Workers’ Compensation Section
Las Vegas Office**

*Ruth Ryan, Editor
Claudia Cortez,
Assistant Editor*
rryan@dir.nv.gov
c.cortez@dir.nv.gov



WCS will observe the following holidays:

Thanksgiving

**Thursday, November 23, 2023
Friday, November 24, 2023**

Christmas

Monday December 25, 2023

New Years Day

Monday January 1, 2024

Martin Luther King, Jr.s Birthday

Monday January 15, 2024

Washington’s Birthday

February 19, 2024

Workers’ Compensation Email Addresses

medunit@dir.nv.gov Submit D-35 Forms, C-4 Forms (only when directed to do so by WCS staff), questions for the Medical Unit.

medpanels@dir.nv.gov Applications regarding WCS Treating Panel and applications for WCS Rating Panel, contact information changes.

WCSAdmin@dir.nv.gov Complaints and billing appeals

PPDreports@dir.nv.gov PPD reports

WCSHelp@dir.nv.gov Questions for all other WCS units.

Employment Opportunity with WCS

Compliance Specialist – RN: This position in the Carson City office oversees the Medical Unit in the northern region. The position monitors compliance of medical providers, insurance carriers, TPAs, medical billing vendors, and employers; as well as supervises a Compliance/Audit Investigator. This position investigates complaints and medical bill disputes, documents findings and writes determinations as needed. The position also reviews PPD reports for errors and assists the Medical Unit Chief in other duties as assigned. For more information contact Katherine Godwin at kgodwin@dir.nv.gov.

CONTACT WCS

SOUTHERN NEVADA
(702) 486-9080 / Fax: (702) 486-9174

NORTHERN NEVADA
(775) 684-7270 / Fax: (775) 687-3073

ATTENTION:

Effective December 4, 2023, our Carson City office will be moving to:
1886 East College Pkwy. Ste. 100, Carson City, NV 89706.
Hours of operation and contact info will remain the same.

<http://dir.nv.gov/WCS/Home/> | WCSHelp@dir.nv.gov