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*Governor*

STATE OF NEVADA

VICTORIA CARREÓN  
*Administrator*

TERRY REYNOLDS  
*Director*



PERRY FAIGIN  
*Deputy Administrator*

**DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS**

February 24, 2023

**ANNUAL REPORT OF COMPLIANCE AUDITS OF  
WORKERS' COMPENSATION INSURERS PURSUANT TO NRS 616B.003**

Dear Honorable Members of the Nevada Legislature:

NRS 616B.003(1) requires the Administrator of the Division of Industrial Relations (DIR) to conduct, at least every five years, an audit of all insurers who provide workers' compensation insurance benefits to injured employees. Pursuant to NRS 616B.003(4), the Administrator is to provide a report of each audit to the Legislature, if it is in session, on or before March 1 of each year. If the Legislature is not in session, the Administrator issues the report to the Interim Finance Committee.

The following is a report of the audits conducted by the Workers' Compensation Section (WCS) of the DIR during the period of January 1, 2022 through December 31, 2022, pursuant to NRS 616B.003. Included in the report are the Executive Summaries of each of the audits conducted and the calendar year 2023 Projected Audit Schedule. The audits covered 89 insurers (39 private carriers and 50 self-insured employers).

Each audit focused on the following major areas:

- Timely determination of claim acceptance.
- Timely evaluation and offer of permanent partial disability.
- Accuracy of calculations and payments of temporary partial disability (TPD), temporary total disability (TTD), permanent partial disability (PPD), and/or permanent total disability (PTD) compensation.
- Timely and accurate payment of medical bills in accordance with the Nevada Medical Fee Schedule or as otherwise contracted.
- Timely payment of initial compensation.
- Vocational rehabilitation benefits.
- Use of approved forms.
- Claims administration practices.
- Notification of the right of appeal concerning determination(s).

A total of 605 claims were reviewed. Below is a summary of the violations identified in the 58 five-year audits by category and the percentage of violations out of the total claims reviewed:

CARSON CITY  
400 West King Street  
Suite 400  
Carson City, NV 89703  
(775) 684-7270

LAS VEGAS  
3360 West Sahara Avenue  
Suite 250  
Las Vegas, NV 89102  
(702) 486-9080

#	Violation Type	Percentage
1	Benefit determination issues, such as untimely determinations, and calculation errors for TTD, TPD, and/or PPD benefit payments.	46%
2	Claim file issues such as untimely indexing, claim misclassification and reporting, and missing required disclosures.	32%
3	Form related issues, such as failure to utilize and/or complete required and approved forms for claims administration.	19%
4	Medical billing issues, such as timeliness and erroneous payments.	3%
	Total	100%

The Division is also required to review lung and heart disease claims that have been in the appeals process longer than 6 months to determine the circumstance causing the delay in processing the claim, pursuant to NRS 617.455 and NRS 617.457. Findings from this review are included in the report. 83% of claims from July 14, 2018 to June 30, 2021 were in the appeals process for longer than 6 months as of August 30, 2021. A summary of the reasons for continuance is shown below.

#	Reason	Percentage
1	Medical question/propounding discovery	41%
2	Claims consolidation	22%
3	Unknown/ unspecified	20%
4	Lockdown/office closure	9%
5	Expert witness HRG/Claimant to testify	3%
6	Scheduling conflict	3%
7	Failed to show	1%
8	Technical Issues	1%
	Total	100%

If you have any questions or need more information, please contact me directly, or Valerie Hall, Chief Administrative Officer, WCS, at (702) 486-9080 or via email at [valerie.hall@dir.nv.gov](mailto:valerie.hall@dir.nv.gov).

Sincerely,



Victoria Carreón  
Administrator

cc: Terry Reynolds, Director, Department of Business and Industry  
Chris Nielsen, General Counsel, Governor's Office  
Valerie Hall, Chief Administrative Officer, Workers' Compensation Section, Division of Industrial Relations



## **STATE OF NEVADA**

DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION

### **REPORT OF COMPLIANCE AUDITS 2022 AUDIT YEAR WORKERS' COMPENSATION INSURERS**

FEBRUARY 24, 2023

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# INTRODUCTION

## 1. PURPOSE

The purpose of this report is to comply with NRS 616B.003(1) and make a report of each audit to the Legislature on or before March 1 of each year. NRS 616B.003(1) requires that the administrator of the Division of Industrial Relations (DIR) “cause to be conducted at least every 5 years an audit of all insurers who provide benefits to injured employees pursuant to chapters 616A to 616D, inclusive, or chapter 617 of NRS.”

This Report of Compliance Audits is provided to the Members of the Interim Finance Committee, pursuant to NRS 616B.003(4), which requires the administrator to, on or before March 1 of each year, “make a report of each audit to the Legislature, if it is in session, or to the Interim Finance Committee if the Legislature is not in session.”

NRS 616B.012(1) indicates that, generally, “information obtained from any insurer, employer or employee is confidential and may not be disclosed or be open to public inspection in any manner which would reveal the person’s identity.” NRS 616B.012(7) provides that, in specified circumstances, the disclosure of information from files of claims or policyholders is a gross misdemeanor.

Pursuant to NRS 616B.012(1), information obtained from any insurer, employer or employee which would reveal the person’s identity has not been included in this report.

## 2. OBJECTIVE AND SCOPE

### **OBJECTIVE**

In accordance with NRS 616B.003 (1) the Workers’ Compensation Section (WCS) of DIR conducts an audit of each workers’ compensation insurer at least every five years.

The objectives of the audits are: 1) to identify and correct violations of statutes and regulations relating to the rights and benefits of injured employees, and 2) to determine if procedures are in place to ensure injured employees receive all benefits to which they are entitled in a timely manner.

Specifically, each audit focuses on the following major areas:

- Timely determination of claim acceptance.
- Timely evaluation and offer of permanent partial disability.
- Accuracy of calculations and payments of temporary partial disability (TPD), temporary total disability (TTD), permanent partial disability (PPD), and/or permanent total disability (PTD) compensation.
- Timely and accurate payment of medical bills in accordance with the Nevada Medical Fee Schedule or as otherwise contracted.
- Timely payment of initial compensation.
- Vocational rehabilitation benefits.
- Use of approved forms.
- Claims administration practices.
- Notification of the right of appeal concerning determination(s).

While the main objectives of the audits focus on insurer and third-party administrator performance, audits may also include employer and employee interviews to ensure employers are complying with such requirements as displaying the proper posters, the ability to provide proof of insurance, and employee notification of rights and responsibilities. Verification of the completion and maintenance of C-1 (Incident Report) forms are also included in the employer site visits.

Some of the areas identified above directly affect the timely and accurate delivery of benefits to injured employees such as the calculation and payment of TTD, PPD, TPD and PTD. Other areas may have less of a direct effect on the benefits received by injured employees such as the claims administrator using an outdated form. All areas are monitored, however, to ensure that the entities within the regulatory authority of the DIR (insurers, employers, third-party administrators, medical providers and organizations for managed care) are compliant with workers' compensation statutes and regulations.

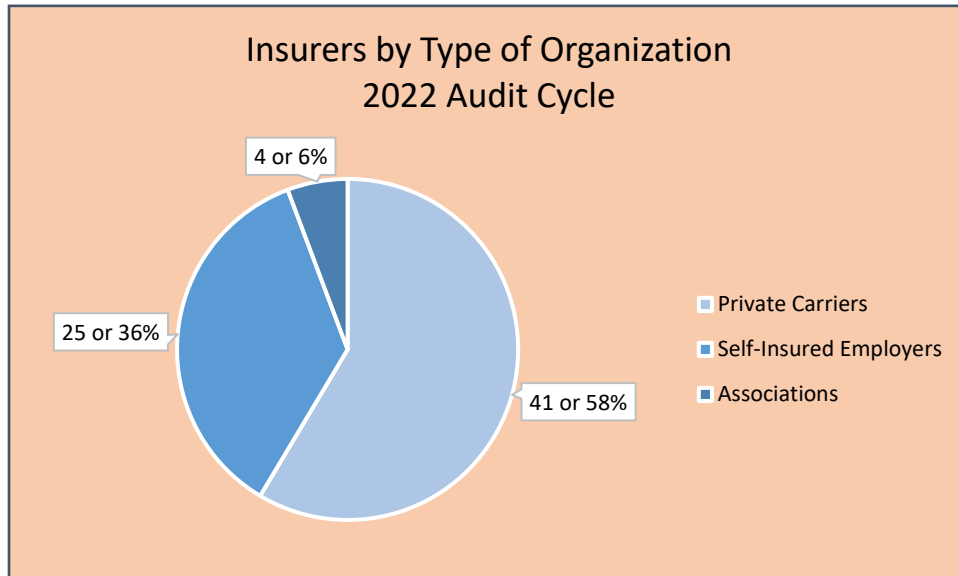
## **SCOPE**

The audits were conducted during calendar year 2022, included workers' compensation claims dated from July 1, 2019 to June 30, 2020 and July 1, 2020 to June 30, 2021.

### **3. SUMMARY OF FIVE-YEAR AUDITS**

In calendar year 2022 a total of 70 five-year audits were conducted which impacted 89 insurers and resulted in a review of 605 claims. Additionally, DIR performed a review of Lung and Heart Disease Denied Claims in the Appeals Process in accordance with NRS 617.455, Section 10 and 617.457, Section 15.

Here is a breakdown by type of insurer for the 2022 audit cycle:

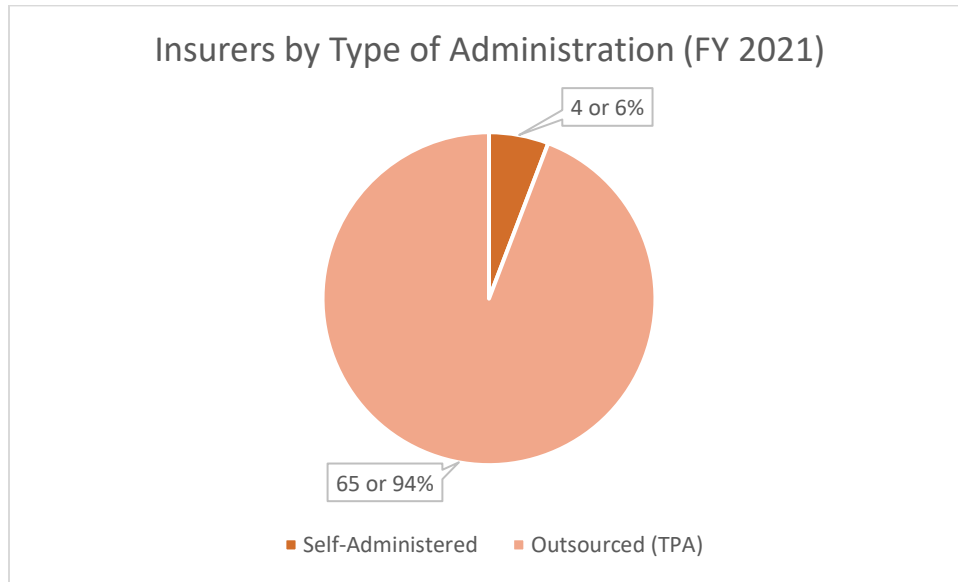


Type of Insurer	Total Audits for 2022 Cycle	Total Individual Insurers
Private Insurers	41	39
Self-Insured Employers	25	24
Associations	4	26
<b>Total</b>	<b>70</b>	<b>89</b>

The difference between the total number of five-year audits (70) and total insurers, is as follows:

- Private Insurers – Two insurers required a separate audit because the claims administration of claims was shared between two different administrators.
- Self-Insured Employers – One self-insured employer required a separate audit because the claims administration of claims was shared between two different administrators.
- Associations of Self-Insured Employers – A total of 26 self-insured employers belong to 4 different associations.

Out of the 70 audits, 94% of those insurers outsource the administration of claims, as follows:



The top three third-party administrators representing the largest percentage of insurers are:

1. Sedgwick Claims Management Services, 26%
2. Cannon Cochran Management Services, 11%
3. Gallagher Bassett Services, 11%

A total of 605 claims were reviewed, and below is a summary of the violations identified in the 58 five-year audits by category and the percentage of violations out of the total claims reviewed:

#	Violation Type	Percentage
1	Benefit determination issues, such as untimely determinations, and calculation errors for TTD, TPD, and/or PPD benefit payments.	46%
2	Claim file issues such as untimely indexing, claim misclassification and reporting, and missing required disclosures.	32%
3	Form related issues, such as failure to utilize and/or complete required and approved forms for claims administration.	19%
4	Medical billing issues, such as timeliness and erroneous payments.	3%
Total		100%

*Benefit Correction/Monetary Recovery:*

In the claim files reviewed, the Division identified approximately \$59,222.67 in underpayments to injured employees, no underpayments to health care providers, approximately \$31,927.02 in overpayments to injured employees and no overpayments to health care providers by insurers.



The Division requires underpayments to be rectified by the insurer at the time of the audit, unless the findings are disputed, and additional research is required for resolution. Insurers may recover overpayments made to health care providers in the form of refunds or adjustments. Insurers may recover overpayments made to injured employees pursuant to NRS 616C.155.

*Administrative Action:*

The DIR is authorized to impose administrative fines, issue notices of correction and/or request plans of corrective action for violations of Chapters 616A through 617 of the Nevada Revised Statutes. The DIR is also authorized to impose benefit penalties for certain violations as referenced in NRS 616D.120. As a result of the 5-year audits conducted in 2022 pursuant to NRS 616B.003, the DIR issued administrative fines totaling \$153,300. Plans of corrective action were required to be submitted by insurers for each audit with reportable findings. There were no violations referred to the WCS Benefit Penalty Unit for further investigation.

#### 4. FIVE-YEAR AUDIT EXECUTIVE SUMMARIES

The following sections include an executive summary for each audit by type of insurer:

## A. PRIVATE CARRIERS



## ACE INSURANCE COMPANY

PRIVATE CARRIER

Certificate #17

### BACKGROUND

ACE American Insurance Company was certified for workers' compensation insurance in Nevada on July 1, 1999. The claims are administered by CorVel Enterprise Comp, Inc., located at 101 Convention Center Drive, Suite 675, Las Vegas, Nevada, 89109.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2018, through June 30, 2019.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on April 8, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 851 or 2.35% were reviewed, and the following was identified:

### KEY FINDINGS

1. Use of Proper Forms (NAC 616A.480 (1) (i) (3))
2. Indexing of Claims (NAC 616A.410)
3. Forms Completed Inaccurately (NAC 616A.480 (3))
4. Payment of Compensation (NAC 616B.021 (1) (a) (b) (2))
5. Dates of Receipt (NAC 616C.082 (1))
6. Average Monthly Wage (NAC 616C.435 (1) (2) (8))
7. D-7 Form (NAC 616C.520 (1))
8. Confidentiality (NRS 616B.012 (1))
9. Medical Payment (NRS 616C.136 (1))
10. Temporary Total Disability (TTD) (NRS 616C.475 (1))
11. Initial Temporary Total Disability (TTD) (NRS 616C.475 (3))
12. Permanent Partial Disability (PPD) Appointments (NRS 616C.490 (2))
13. Use of Proper Forms (NAC 616A.480 (1) (f) (gg) (3) (4))
14. Duty of Employer to File Complete Report of Industrial Injury (NRS 616C.045 (1) (2) (a-d))
15. Written Offer of Temporary, Light-Duty Employment (NRS 616C.475 (8))

### REQUIRED CORRECTIVE ACTIONS

This report contains four Notices of Correction (NOC) for CorVel Enterprise Comp., Inc., nine NOCs for employers, and nineteen administrative fines totaling \$7,750.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	CorVel Enterprise Comp., Inc.	4	\$ 7,750.00
#	Employer		
1	AAG Las Vegas LLC (Lexus of Las Vegas)	2	-
2	Barrett Business Services, Inc.	1	-
3	Del Taco, LLC	1	-
4	Dynamic Isolation Systems	1	-
5	Sprouts Farmers Market, Inc.	2	-
6	Swift Transportation Co.	1	-
7	Vegas Heavy Haul, Inc.	1	-
	Total	13	\$ 7,750.00



**AMERICAN CASUALTY  
COMPANY OF READING  
PENNSYLVANIA**

PRIVATE CARRIER  
Certificate #32

**BACKGROUND**

American Casualty Company of Reading Pennsylvania was certified for workers’ compensation insurance in Nevada on July 1, 1999. The claims are administered by Gallagher Bassett Services, Inc., located at 777 N. Rainbow Blvd, Ste 330, Las Vegas, Nevada 89107.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers’ Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on August 25, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS’ COMPENSATION SECTION**

**EXECUTIVE SUMMARY OF COMPLIANCE AUDIT**

A total of 20 claim files out of 159 or 12.58% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Temporary Total Disability (TTD) Payments (NRS 616C.475(1))
2. Required Execution of Blank Forms (NRS 616A.480 (1) (a) (b))
3. Notice of Injury or Death (NRS 616C.015 (2) (3) (4))
4. Duty of Employer to Complete the Report of Industrial Injury (NRS 616C.045 (2) (a-c))
5. Written Offer of Temporary, Light Duty Employment (NRS 616C.475 (8))
6. Use of Approved Forms (NAC 616A.480 (1) (4) (6))
7. D-7 Forms (NAC 616C.520 (1))

**REQUIRED CORRECTIVE ACTIONS**

This report contains three Notices of Correction (NOC) for Gallagher Bassett Services, Inc., twelve NOCs for employers, and four administrative fines totaling \$1,500.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Gallagher Bassett Services	3	-
#	Employer		
1	Agilysys Inc	4	\$ 1,500.00
2	Western Alliance Bank	1	-
3	Dwayne Nash Industries Inc	1	-
4	Renal Care Group Inc	1	-
5	Fresenius Medical Care Holding Inc	1	-
6	American Fence & Security Co Inc	1	-
7	Romanoff Floor Covering Inc	1	-
8	Cascade Designs Inc	1	-
9	Avid Budget Group	1	-
	Total	15	\$ 1,500.00



**AMERICAN LIBERTY INS CO**  
PRIVATE CARRIER  
Certificate #153593

### **BACKGROUND**

American Liberty Insurance Company was certified for workers' compensation insurance in Nevada on July 1, 1999. The claims are administered by Benchmark Administrators located at 7881 W. Charleston Blvd. Ste 210, Las Vegas, NV 89117.

### **PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### **SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020-June 30, 2021.

### **RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on June 30, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## **STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION**

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 2 claim files out of 2 or 100% were reviewed, and the following was identified:

### KEY FINDINGS

1. Required Execution of Blank Forms (NRS 616A.480 (1) (a) (b) (2) (4))
2. Use of Approved Forms (NAC 616A.480 (4))
3. Duty of Employer to File Signed Report of Industrial Injury (NRS 616C.045 (2) (b) (4))

### REQUIRED CORRECTIVE ACTIONS

This report contains zero Notices of Correction (NOC) for American Liberty Ins. Co., four NOCs for employers, and no administrative fines as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Benchmark Administrators	0	-
#	Employer		
1	Freedom Home Healthcare LLC	3	-
2	Western Management Group	1	-
	Total	4	\$ -



## ARGONAUT MIDWEST INSURANCE COMPANY

PRIVATE CARRIER  
Certificate #903

### BACKGROUND

Argonaut Midwest Insurance Company was certified for workers' compensation insurance in Nevada on July 1, 1999. The claims are administered by Gallagher Bassett located at 777 N. Rainbow Blvd, Ste 330, Las Vegas, NV 89107.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued  
on July 20, 2022.**

For more information about this or  
other WCS audit reports email  
[WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 2 claim files out of 2 or 100% were reviewed, and the following was identified:

### KEY FINDINGS

1. Indexing of Claim (NAC 616A.410)
2. Use of Approved Form (NAC 616A.480 (4))
3. Request for Hearing-Contested Claim Form (NAC 616C.274 (2) (a-b, d-e))
4. Required Execution of Blank Form (NRS 616A.480 (1) (a) (b) (2) (4))

### REQUIRED CORRECTIVE ACTIONS

This report contains two Notices of Correction (NOC) for Gallagher Bassett, one NOC for the employer, and one administrative fine totaling \$375.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Gallagher Bassett	2	\$ 375.00
#	Employer		
1	BH Management	1	-
	Total	3	\$ 375.00



**CHARTER OAK FIRE  
INSURANCE COMPANY**

PRIVATE CARRIER  
Certificate #146

**BACKGROUND**

Charter Oak Fire Insurance Company was certified for workers' compensation in the State of Nevada on July 1, 1999. The claims are self-administered by Charter Oak Fire Insurance Company, located at 7450 Arroyo Crossing Parkway, Suite 200, Las Vegas, NV 89113.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on May 25, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 685 or 2.92% were reviewed, and the following was identified:

**KEY FINDINGS**

1. C-4 forms submitted untimely (NRS 616C.40)
2. C-3 forms submitted untimely and/or missing (NRS 616C.45)
3. Claim determination not provided (NRS 616C.065 (1))
4. Certificate of mailing not found in the file (NRS 616C.065 (5))
5. Required document not provided to claimant (NRS 616C.235)
6. Incorrectly paid TTD compensation (NRS 616C.475 (1))
7. Written light duty offer not provided (NRS 616C.475 (8))
8. PPD evaluation not scheduled timely (NRS 616C.490 (1))
9. PPD award determination not provided timely (NRS 616C.490 (6))
10. Missing or incomplete required forms (NAC 616A.480 (1,3))
11. Unapproved or outdated forms (NAC 616A.480 (4))
12. Untimely response to a written request (NAC 616C.094)
13. PPD Evaluation submitted untimely (NAC 616C.148)
14. Incomplete D-12a forms (NAC 616C.274)
15. Incorrectly calculated AMW NAC 616C.432)
16. Incomplete temporary light-duty offer (NAC 616C.583)
17. D-46 forms not found in the file (NAC 616C.598 (7))
18. Untimely or missing TPD payments (NAC 616C.598 (8))

**REQUIRED CORRECTIVE ACTIONS**

This report contains four Notices of Correction (NOC) for Charter Oak Fire Insurance Company, twenty-five NOCs for employers, and thirteen administrative fines totaling \$4,875.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Charter Oak Fire Insurance Company	4	\$ 1,500.00
#	Employer	# of NOCs	Total Fines
1	Fleetwash, Inc	2	375.00
2	Leviton Manufacturing Company, Inc	1	375.00
3	Ames Construction, Inc	2	375.00
4	Grapes Holdings, LLC	3	375.00
5	International Game Technology	3	375.00
6	Trex Company, Inc	1	375.00
7	Johnson Brothers of Nevada	3	375.00
8	Rev Group, Inc	1	375.00
9	Signature Healthcare Services, LLC	3	375.00
10	Oakmont Management Group, LLC	2	-
11	Quest Diagnostics, Inc	2	-
12	Valeo, Inc	1	-
13	Delmar Gardens of Green Valley, Inc	1	-
Total		25	4,875.00



**CIMMARRON INSURANCE COMPANY, INC.**

PRIVATE CARRIER  
Certificate #153

**BACKGROUND**

Cimarron Insurance Company was certified for workers' compensation insurance in Nevada on November 20, 2018. The claims are administered by Benchmark Administrators, LLC located at 7881 W. Charleston Blvd. Suite 210, Las Vegas, Nevada 89117.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2019, through March 31, 2020.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on March 4, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

**EXECUTIVE SUMMARY OF COMPLIANCE AUDIT**

A total of 15 claim files out of 55 or 27% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Duty of Employer to File Report of Industrial Injury (NRS 616C.045 (1))
2. Duty of Employer to Complete the Report of Industrial Injury (NRS 616C.045 (2) (a-c) (3))
3. Temporary Total Disability (TTD) Payments (NRS 616C.475 (1))
4. Initial TTD Payment (NRS 616C.475 (3))
5. Written Offer of Temporary, Light-Duty Employment NRS 616C.475 (8))
6. Indexing of Claim (NAC 616A.410)
7. Required Execution of Blank Forms (NAC 616A.480 (3))
8. Use of Proper Forms (NAC 616A.480 (4))

**REQUIRED CORRECTIVE ACTIONS**

This report contains one Notice of Correction (NOC) for Benchmark Administrators, LLC, one NOC and one fine for the insurer, and three NOCs and three administrative fines for employers, totaling \$5,250.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Benchmark Administrators, LLC	2	-
	<b>Insurer</b>		
1	Cimarron Insurance Company	0	\$ 750.00
	<b>Employer</b>		
2	Royal Springs Health Care & Rehab, Inc.	1	\$ 1,875.00
3	La Bonita Supermarket	1	\$ 1,500.00
4	Armscor Precision International	1	\$ 375.00
5	IEDS National Hostling Services, LLC	0	\$ 375.00
6	G N G Services, Inc.	0	\$ 375.00
	Total	5	\$ 5,250.00





**CIMARRON INSURANCE COMPANY, INC.**

PRIVATE CARRIER  
Certificate #153

**BACKGROUND**

Cimarron Insurance Company was certified for workers' compensation insurance in Nevada on November 20, 2018. The claims are administered by Brentwood Services Administrators Inc., located at P.O. Box 1125, Brentwood, TN 37024.

*\*Brentwood Services Administrators, Inc. was not authorized by the State of Nevada as a Third-Party Administrator during the audit period.*

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between April 1, 2020, through June 30, 2020.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on March 4, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 5 claim files out of 16 or 31.25% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Required execution of blank forms (NRS 616A.480 (1) (a) (b))
2. Third-Party Administrator (TPA) (NRS 616B.500(1)(2))
3. Notice of injury or death (NRS 616C.015(1))
4. Duty of employer to complete the C-3 form (NRS 616C.045 (2) (a-c) (3))
5. Claim determination (NRS 616C.065 (1) (b))
6. Certificate of mailing (NRS 616C.065)
7. Temporary Total Disability (TTD) payments (NRS 616C.155 (1))
8. TTD payments (NRS 616C.475(1))
9. Indexing of claims (NAC 616A.410)
10. Forms completed inaccurately and forms incomplete (NAC 616A.480 (3))
11. Use of proper forms (NAC 616A.480 (4))
12. Administering claims out of State (NAC 616B.013 (2))
13. Incorrect claim reporting (NAC 616B.016 (1) (a) (5))
14. Notice of determination (NAC 616C.091 (4) (a-h))

**REQUIRED CORRECTIVE ACTIONS**

This report contains six Notices of Correction (NOC) and sixteen administrative fines for the insurer, and seven NOCs and two administrative fines for employers, for a total of \$6,750.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Brentwood Services Administrators	0	-
<b>Insurer</b>			
1	Cimarron Insurance Company	6	\$6,000.00
<b>Employer</b>			
2	La Bonita Supermarket	2	\$ 375.00
3	Prime Logistics	2	\$ 375.00
4	Sourced Staffing Corp	3	-
	Total	13	\$ 6,750.00



## CINCINNATI CASUALTY COMPANY

PRIVATE CARRIER  
Certificate #98406

### BACKGROUND

Cincinnati Casualty Company was certified as a private carrier for workers' compensation insurance in the State of Nevada on December 17, 2007. The claims are administered by Broadspire Services, Inc., located at 2560 Montessouri St., Suite 206, Las Vegas, NV 89117.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2019, through June 30, 2021.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on January 27, 2023.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 7 claim files out of 16 or 43.75% were reviewed, and the following was identified:

### KEY FINDINGS

1. Untimely Indexing of Claims (NRS 616B.018)
2. Untimely filing of C-3 form (NRS 616C.045)

### REQUIRED CORRECTIVE ACTIONS

This report contains one combined Notice of Correction (NOC) for Broadspire Services, Inc. and the insurer, one NOC for the employer and one administrative fine totaling \$375.00 as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Broadspire Services, Inc.	1	-
#	Insurer		
1	Cincinnati Casualty Company		
#	Employer		
1	Metro Tech Service Corp.	1	\$ 375.00
	Total	2	\$ 375.00



**CITIZENS INSURANCE  
COMPANY OF AMERICA**

PRIVATE CARRIER  
Certificate #110894

**BACKGROUND**

Citizens Insurance Company of America was certified for workers' compensation insurance in Nevada on November 16, 2011. The claims are administered by Sedgwick CMS, located at 9930 West Cheyenne Avenue, Suite 150, Las Vegas, Nevada, 89108.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2019, through June 30, 2020.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on March 4, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of seven claim files out of seven or 100% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Use of Proper Forms (NAC 616C.480 (1) (gg) (3) (4))
2. Temporary Total Disability (TTD) (NRS 616C.475 (1) (5) (a))
3. Claim Determination (NRS 616C.065 (1) (a))
4. Untimely Response to Written Request (NAC 616C.094 (1) (a) (2))
5. PPD Overpayment (NAC 616A.480 (3))
6. Notice of Death or Injury (NRS 616C.015 (1) (2) (a-d) (3))
7. Duty of Employer to File Completed Report of Industrial Injury (NRS 616C.045 (1) (2) (a-d))
8. Written Offer of Temporary Light-Duty Employment (NRS 616C.475 (8))

**REQUIRED CORRECTIVE ACTIONS**

This report contains two Notices of Correction (NOC) for Sedgwick CMS, seven NOCs for employers, and three administrative fines totaling \$2,500.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Sedgwick Claims Management Services, Inc.	2	\$ 2,500.00
#	Employer		
1	Aesse Investments, LTD.	2	-
2	Eye-Fi Holdings, LLC	2	-
3	Horizon Window Fashions, LLC	1	-
4	Tay & Jarrads, LLC	2	-
	Total	9	\$2,500.00



**COPPERPOINT NATIONAL INSURANCE COMPANY**

PRIVATE CARRIER  
Certificate #147720

**BACKGROUND**

Copperpoint National Insurance Company was certified for workers' compensation in the State of Nevada by the Nevada Division of Insurance on August 14, 2018. The insurer is a member of Copperpoint Insurance Companies, and the claims are self-administered. The Nevada office is located at 7251 W. Lake Mead Blvd, #300, Las Vegas, NV 89128.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2019, through June 30, 2020.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on January 13, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 10 claim files out of 20 or 50% were reviewed, and the following was identified:

**KEY FINDINGS**

1. D-8 form submitted untimely (NRS 616A.480)
2. Misfiled form for another claim (NRS 616B.012)
3. Claim indexed with incorrect information (NRS 616B.018)
4. C-4 forms submitted untimely (NRS 616C.040)
5. Untimely submitted C-3 forms (NRS 616C.045)
6. D-53 form not provided to claimant (NRS 616C.050)
7. Untimely claim determination (NRS 616C.065)
8. Required document not provided to claimant (NRS 616C.235)
9. TTD incorrectly paid (NRS 616C.475 (1))
10. TTD paid untimely (NRS 616C.475 (3))
11. PPD appointment untimely scheduled (NRS 616C.490)
12. Missing or incomplete required forms (NAC 616A.480 (1,3))
13. Unapproved or outdated forms (NAC 616A.480 (4))
14. C-4 received at out-of-state address (NAC 616B.010)
15. D-13 not provided to claimant (NAC 616C.112)
16. PPD Evaluation submitted untimely (NAC 616C.148)
17. Incomplete D-12a forms (NAC 616C.274)

**REQUIRED CORRECTIVE ACTIONS**

This report contains four Notices of Correction (NOC) for Copperpoint National Insurance Company, seven NOCs for employers, and four administrative fines totaling \$1,500.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Copperpoint National Insurance Company	4	\$ 375.00
#	Employer		
1	TMS Holding, LLC	3	\$ 750.00
2	Twenty4Seven Hotels Corp.	1	\$ 375.00
3	Farmer Boys Food Inc.	1	-
4	JC Roofing	1	-
5	Versagrade Inc.	1	-
	Total	11	\$ 1,500.00



**COPPERPOINT PREMIER  
INSURANCE COMPANY**

PRIVATE CARRIER  
Certificate #147729

**BACKGROUND**

Copperpoint Premier Insurance Company (Copperpoint) was certified for workers' compensation in the State of Nevada by the Nevada Division of Insurance on August 14, 2018. The insurer is a member of Copperpoint Insurance Companies, and the claims are self-administered. The Nevada office is located at 7251 W. Lake Meade Blvd, #300, Las Vegas, NV 89128.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2019, through June 30, 2020.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on January 21, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 10 claim files out of 47 or 21.28% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Claim indexed with incorrect information (NRS 616B.018)
2. C-4 forms submitted untimely (NRS 616C.040)
3. D-53 form not provided to the claimant (NRS 616C.050)
4. Untimely claim determination (NRS 616C.065)
5. Required document not provided to claimant (NRS 616C.235)
6. Incorrectly paid provider bills (NRS 616C.260)
7. TTD incorrectly paid (NRS 616C.475 (1))
8. Light duty letter not provided to the claimant (NRS 616C.475 (8))
9. Missing or incomplete required forms (NAC 616A.480 (1,3))
10. Unapproved or outdated forms (NAC 616A.480 (4))
11. C-4 forms received at an out-of-state address (NAC 616B.010)
12. Untimely response to written requests (NAC 616C.094)
13. D-13 not provided to the claimant (NAC 616C.112)
14. PPD Evaluation submitted untimely (NAC 616C.148)
15. Incomplete D-12a forms (NAC 616C.274)
16. Incorrect AMW used for calculating PPD (NAC 616C.432)
17. D-7 not provided to the claimant (NAC 616C.520)
18. Incomplete light-duty offer (NAC 616C.583)

**REQUIRED CORRECTIVE ACTIONS**

This report contains one Notices of Correction (NOC) for Copperpoint Premier Insurance Company, eight NOCs for employers, and no administrative fines, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Copperpoint Premier Insurance Company	1	-
#	Employer		
1	Edgewood Companies	2	-
2	Vision Sign Inc.	3	-
3	Calvary Chapel Spring Valley	1	-
4	Weigl Concrete, LLC	1	-
5	New West Distributing, Inc.	1	-
	Total	9	\$ -



**EMPLOYERS INSURANCE  
COMPANY OF WAUSAU**

PRIVATE CARRIER  
Certificate #216

**BACKGROUND**

Employers Insurance Company of Wausau was certified for worker's compensation insurance in Nevada on July 1, 1999. The claims are self-administered by Employers Insurance Company of Wausau, located at 9205 West Russell Road, Suite 370, Las Vegas, NV 89148.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2019 through June 30, 2020.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on January 18, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 10 claim files out of 102 or 9.8% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Required Execution of Blank Forms (NRS 616A.480 (1) (a) (b))
2. Notice of Injury or Death (NRS 616C.015 (2) (b))
3. Duty of Employer to File Report of Industrial Injury (NRS 616C.045 (1))
4. Duty of Employer to File Completed Report of Industrial Injury (NRS 616C.045 (2) (a-c))
5. Temporary Total Disability Overpayment (NRS 616C.155 ((2) (a-c))
6. Temporary Total Disability (NRS 616C.475 (1))
7. Written Offer of Temporary Light Duty Employment (NRS 616C.475 (8))
8. Permanent Partial Disability (PPD) (NRS 616C.495 (5))
9. Use Approved Forms (NAC 616A.480 (1) (4))
10. Required Execution of Blank Form (NAC 616A.480 (3))
11. Date of Receipt (NAC 616C.082 (1))
12. Missing Documents (NAC 616C.088 (1) (b))
13. Transfer of Care Notice (NAC 616C.129 (2))
14. Average Monthly Wage (AMW) (NAC 616C.423 (1) (p) (2))
15. AMW (NAC 616C.435 (1) (4) (8))

**REQUIRED CORRECTIVE ACTIONS**

This report contains five Notices of Correction (NOC) for Employers Insurance Company of Wausau, six NOCs for employers, and twenty-one administrative fines totaling \$7,875.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Employers Insurance Company of Wausau	5	\$7,125.00
#	Employer		
1	FPI Management	2	\$ 375.00
2	Intellisource, LLC	1	-
3	Safegaurd US, Inc.	2	-
4	UNLV Medicine	1	\$ 375.00
	Total	11	\$ 7,875.00



**EVEREST DENALI INSURANCE COMPANY**

PRIVATE CARRIER  
Certificate #143341

**BACKGROUND**

Everest Denali Insurance Company was certified for workers' compensation insurance in Nevada on January 12, 2018. The claims are administered by Sedgwick CMS, located at 9930 W. Cheyenne Avenue, Suite 150, Las Vegas, Nevada, 89108.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2019, through June 30, 2020.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on January 12, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 41 or 48.78% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Notice of Death or Injury (NRS 616C.015 (2) (a-d))
2. Duty of Employer to Complete the Report of Industrial Injury (NRS 616C.045 (1) (2) (a-d))
3. Missing Written Offers of Temporary Light-Duty Employment (NRS 616C.475 (8))
4. Confidentiality (NRS 616B.012 (1))
5. Claim Determination (NRS 616C.065 (1) (a))
6. Medical Bills (NRS 616C.136 (1))
7. Notice of Claim Closure; Less than \$800 (NRS 616C.235 (2) (3) (5))
8. Use of Proper Forms (NAC 616A.480 (1) (b) (f) (gg) (3) (4))
9. Missing Documents (NAC 616C.088 (1) (c) (3))

**REQUIRED CORRECTIVE ACTIONS**

This report contains five Notices of Correction (NOC) for Sedgwick CMS, four NOCs for employers, and five administrative fines totaling \$3,500.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Sedgwick Claims Management Services, Inc.	5	\$ 3,500.00
#	Employer		
1	Clockwork Employee Holdco, LLC	1	-
2	Golden Entertainment, Inc.	2	-
3	UTP Productions, Inc.	1	-
	Total	9	\$ 3,500.00



**EVEREST NATIONAL  
INSURANCE COMPANY**

PRIVATE CARRIER  
Certificate #1345

**BACKGROUND**

Everest National Insurance Company was certified for workers' compensation insurance in Nevada on July 1, 1999. The claims are administered by Sedgwick CMS, located at 9930 West Cheyenne Avenue, Suite 150, Las Vegas, Nevada, 89108.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2019, through June 30, 2020.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on April 22, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 109 or 18.35% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Required Execution of Blank Forms (NRS 616A.480 (1) (a) (b) (2))
2. Duty of employer to File Complete Report of Industrial Injury (NRS 616C.045 (1) (2) (a-d))
3. Written Offer of Temporary Light-Duty Employment (NRS 616C.475)
4. Claim Determination (NRS 616C.065)
5. Medical Bills (NRS 616C.136 (1))
6. Temporary Total Disability (TTD) (NRS 616C.475)
7. TTD – Payments (NRS 616C.475 (5) (a) (b))
8. Permanent Partial Disability (PPD) – Appointment (NRS 616C.490 (2))
9. Permanent Partial Disability (PPD) – Appointment (NRS 616C.490 (6) (a) (b))
10. Use of Approved Forms (NAC 616A.480 (1) (b) (j) (gg) (hh) (3) (4))
11. Untimely Response to Written Request (NAC 616C.094 (1) (a) (2))
12. Transfer of Care Notice (NAC 616C.129 (2))
13. Average Monthly Wage (AMW) (NAC 616C.435 (1) (2) (8))
14. PPD (NAC 616C.502)

**REQUIRED CORRECTIVE ACTIONS**

This report contains four Notices of Correction (NOC) for Sedgwick CMS, nine NOCs for employers, and twenty administrative fines totaling \$7,500.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Sedgwick Claims Management Services, Inc.	4	\$ 7,125.00
#	Employer		
1	Wesball Inc.	0	\$ 375.00
2	BBX Capital Coroporation	2	-
3	Clear Connection, LLC	2	-
4	Creative Management Services	2	-
5	Diamond Resorts International	1	-
6	Fairfield Residential Company, LLC	1	-
7	King's Seafood Company, LLC	1	-
	<b>Total</b>	<b>13</b>	<b>\$ 7,500.00</b>





**EVEREST PREMIER  
INSURANCE COMPANY**

PRIVATE CARRIER  
Certificate #143384

**BACKGROUND**

Everest Premier Insurance Company was certified for workers' compensation insurance in Nevada on January 12, 2018. The claims are administered by Sedgwick CMS, located at 9930 West Cheyenne Avenue, Suite 150, Las Vegas, Nevada, 89108.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2019, through June 30, 2020.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on March 11, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 96 or 20.83% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Claim Determination (NRS 616C.065 (1) (a))
2. Medical Bills (NRS 616C.136 (1))
3. Temporary Total Disability (TTD) (NRS 616C.400 (1))
4. Temporary Total Disability (TTD) (NRS 616C.475 (1))
5. Permanent Partial Disability (PPD) – Appointment (NRS 616C.490 (2))
6. Timely Payment of Compensation (NAC 616B.021 (1) (a) (b) (2))
7. Untimely Response to Written Request (NAC 616C.094 (1) (a) (2))
8. Average Monthly Wage (AMW) (NAC 616C.435 (8))
9. Notice of Death or Injury (NRS 616C.015 (1) (2) (a-d))
10. Duty of employer to file Report of Industrial Injury (NRS 616C.045 (1) (2) (a-d))
11. Certificate of Mailing (NRS 616C.065 (5 a-b) (6b))
12. Use of Proper Forms (NAC 616A.480 (l) (f) (j) (gg) (3) (4))
13. PPD Underpayment (NAC 616A.480 (3))
14. Indexing of Claims (NAC 616A.410)
15. Notice of Death or Injury (NAC 616B.016 (a) (1) (2) (3) (4) (5) (a) (b))
16. Transfer of Care Notice (NAC 616C.129 (2))
17. D-7 Form (NAC 616C.520 (1))

**REQUIRED CORRECTIVE ACTIONS**

This report contains seven Notices of Correction (NOC) for Sedgwick CMS, nine NOCs for employers, and fifteen administrative fines totaling \$8,375.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Sedgwick Claims Management Services, Inc.	7	\$ 8,375.00
#	Employer		
1	Everest Premier Insurance	1	-
2	Central Ink Corp.	1	-
3	Eugene Burger Management Corp.	1	-
4	Park Place Assisted Living	1	-
5	TK Las Vegas, LLC	1	-
6	Pearl Senior Living, Inc.	1	-
7	Woodside Group, LLC	1	-
8	Western Automotive Group, LLC	2	-
	Total	16	\$ 8,375.00



## GENERAL CASUALTY COMPANY OF WISCONSIN

PRIVATE CARRIER  
Certificate #1513

### BACKGROUND

General Casualty Company of Wisconsin was certified for workers' compensation in the State of Nevada by the Nevada Division of Insurance on July 1, 1999. The claims are administered by Sedgwick Claims Management Services Inc. (Sedgwick), located at 9930 W. Cheyenne Avenue, Suite 150, in Las Vegas, Nevada 89129.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued  
on April 12, 2022.**

For more information about this or  
other WCS audit reports email  
[WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 8 claim files out of 8 or 100% were reviewed, and the following was identified:

### KEY FINDINGS

1. D-8 form not received from employer (NRS 616A.480)
2. Claim not indexed or indexed with inaccurate information (NRS 616B.018)
3. C-4 form submitted untimely (NRS 616C.040)
4. C-3 form submitted untimely (NRS 616C.045)
5. Untimely claim determinations (NRS 616C.065)
6. Required document not provided to the claimant (NRS 616C.235)
7. Late TTD payment (NRS 616C.475)
8. Missing or incomplete required forms (NAC 616A.480 (1,3))
9. Unapproved or outdated forms (NAC 616A.480 (4))
10. Incomplete D- 12a forms (NAC 616C.274)
11. No documentation found to verify AMW calculations (NAC 616C.432)

### REQUIRED CORRECTIVE ACTIONS

This report contains five Notices of Correction (NOC) for Sedgwick Claims Management Services Inc., seven NOCs for employers, and five administrative fines totaling \$1,875.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Sedgwick Claims Management Services, Inc.	5	-
#	Employer		
1	General Casualty Company of Wisconsin	5	\$ 1,125.00
2	Lazy Dog Restaurants, LLC	1	\$ 375.00
3	Executive Affiliates Inc.	2	\$ 375.00
4	Wingstop Restaurants Inc.	1	-
5	Bluestone Hospitality, LLC	1	-
	Total	15	\$ 1,875.00



**HANOVER INSURANCE COMPANY**

PRIVATE CARRIER  
Certificate #304

**BACKGROUND**

Hanover Insurance Company was certified for workers' compensation insurance in Nevada on July 1, 1999. The claims are administered by Sedgwick CMS, located at 9930 West Cheyenne Avenue, Suite 150, Las Vegas, Nevada, 89108.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2019, through June 30, 2020.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on May 20, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of eight claim files out of eight or 100% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Medical Bills (NRS 616C.136 (1))
2. Notice of Claim: Less than \$800 (NRS 616C.235 (2) (3) (4))
3. Use of Approved Forms (NAC 616A.480 (1) (b) (f) (gg) (hh) (3) (4))
4. Duty of Employer to File Completed Report of Industrial Injury (NRS 616.045 (1) (2) (a-d))
5. Written Offer of Temporary, Light-Duty Employment (NRS 616C.475 (8))

**REQUIRED CORRECTIVE ACTIONS**

This report contains two Notices of Correction (NOC) for Sedgwick CMS, five NOCs for employers, and two administrative fines totaling \$750.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Sedgwick CMS	2	\$ 750.00
#	Employer		
1	Continuum Packing Solutions, LLC	1	-
2	FD Nevada, LLC	2	-
3	The Installation Source, Inc.	1	-
4	Metro Exhibits, LLC	1	-
	Total	7	\$ 750.00



**HARTFORD ACCIDENT & INDEMNITY COMPANY**

PRIVATE CARRIER  
Certificate #307

**BACKGROUND**

Hartford Accident & Indemnity Company was certified for Workers' Compensation Insurance in the State of Nevada on July 1, 1999. The claims are self-administered by Hartford's Western Workers' Compensation Claim Center, Located at 9275 West Russell Road, Suite 205, Las Vegas, Nevada.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2018, through June 30, 2019.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on January 31, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 148 or 13.51% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Untimely response to written request (NRS 616A.480)
2. Documents of another injured employee found in file (NRS 616B.012)
3. Untimely employer reports (NRS 616C.045)
4. Required documents not provided (NRS 616C.235)
5. Compensation paid incorrectly (NRS 616C.475 (1))
6. Compensation paid late (NRS 616C.475 (3))
7. No written light duty offers in file (NRS 616C.475 (8))
8. Evaluation evaluations scheduled late (NRS 616C.490)
9. Required forms not fully complete (NAC 616A.480(1 & 3))
10. Unapproved or outdated forms (NAC 616A.480 (1 & 4))
11. Claim files missing contents (NAC 616C.088)
12. Untimely determinations (NAC 616C.094)
13. Transfer of care notices not provided (NAC 616C.129)
14. Average monthly wage miscalculated (NAC 616C.432)
15. Explanation of wage calculation not provided (NAC 616C.520)

**REQUIRED CORRECTIVE ACTIONS**

This report contains nine Notices of Correction (NOC) for Hartford Accident & Indemnity Company, twenty-four NOCs for employers, and twelve administrative fines totaling \$5,725.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Hartford Accident & Indemnity Company	9	\$ 1,600.00
#	Employer		
1	BI Nutraceuticals, Inc.	2	\$ 375.00
2	Boulder City Library District	1	\$ 375.00
3	Campo Foods, Inc.	1	\$ 375.00
4	GSK 3 Investments, LLC	1	-
5	GTB, Inc.	2	\$ 375.00
6	Iridescence Day Spa & Wellness	2	-
7	J. Robert West M.D., Inc.	3	\$ 375.00
8	Kassbohrer All Terrain Vehicles, Inc.	2	\$ 375.00
9	LMCME Spa, LLC	1	\$ 375.00
10	Masterpiece Cuisine Corp.	1	\$ 375.00
11	Paramount Marketing Consultants, Inc.	2	-
12	Sight & Sound Technology, Inc.	1	-
13	Silverado Electric, Inc.	3	\$ 375.00
14	Sun Light Sub, LLC	1	\$ 375.00
15	Top Dog Adventure Pet, LLC	1	\$ 375.00
	Total	33	\$ 5,725.00



**INDEMNITY INSURANCE  
COMPANY OF NORTH  
AMERICA**

PRIVATE CARRIER  
Certificate #1233

**BACKGROUND**

Indemnity Insurance Company of North America was certified for workers' compensation insurance in Nevada on July 1, 1999. The claims are administered by ESIS, Inc., located at 6935 Aliante Parkway, Suite 104-411, Las Vegas, Nevada, 89084.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2018, through June 30, 2019.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on March 16, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 1,950 or 1.03% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Use of Approved Forms (NAC 616A.480 (1) (gg) (hh) (zz) (3) (4))
2. Denial Determinations (NAC 616C.091 (2) (c) (4) (h))
3. Untimely Determination to a Written Request (NAC 616C.094 (1) (a) (2))
4. Average Monthly Wage (AMW) (NAC 616C.432)
5. Period Used to Calculate AMW (NAC 616C.435 (1) (4) (8))
6. Period of Earnings (NAC 616C.438 (1-5))
7. Recovery of Overpayment (NRS 616C.155 (2) (a-c))
8. Temporary Total Disability (TTD) (NRS 616C.475 (1))
9. Initial TTD (NRS 616C.475 (3))
10. Use of Proper Form (NAC 616A.480)
11. Certificate of Insurance (NRS 616A.495)
12. Notice of Injury or Death (NRS 616C.015 (1) (2) (a-c) (3))
13. Duty of Employer to File Report of Industrial Injury (NRS 616C.045 (1-4))
14. Written Offer of Temporary, Light-Duty Employment (NRS 616C.475 (8))

**REQUIRED CORRECTIVE ACTIONS**

This report contains seven Notices of Correction (NOC) for ESIS, Inc., eighteen NOCs for employers, and nine administrative fines totaling \$3,375.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	ESIS, Inc.	7	\$ 1,125.00
#	Employer		
1	ABM Industries, Inc.	2	-
2	Aerotek, Inc.	1	\$ 1,125.00
3	Barnes and Noble, Inc.	5	\$ 375.00
4	Clean Harbors, Inc.	1	-
5	EZ Corp.	2	-
6	Ferguson US Holdings, LLC	1	-
7	Kelly Services, Inc.	1	\$ 375.00
8	NCR Corp.	2	\$ 375.00
9	Randstad NA, Inc.	1	-
10	Spirit Airlines	2	-
	Total	25	\$ 3,375.00



**INTREPID INSURANCE COMPANY**

PRIVATE CARRIER  
Certificate #13666

**BACKGROUND**

Intrepid Insurance Company was certified for Workers' Compensation in the State of Nevada on June 15, 2018. Intrepid Insurance Company is a W.R. Berkley Company. The claims are administered through Berkley Risk Administrators Company, LLC (Berkley), office located at 5512 S. Fort Apache Rd. Ste. 130, Las Vegas, Nevada.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2019, through June 30, 2021.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on November 28, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 85 or 23.53% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Determination letters not found in file (NAC 616C.088)
2. Inaccurate and omitted forms (NAC 616A.480)
3. Incorrect compensation period for TTD (NRS 616C.475)
4. Incorrect payment of PPD award (NRS 616C.490)
5. Incorrect use of payroll period for TTD (NRS 616C.420)
6. Medical bills paid late or in error (NRS 616C.136)
7. Missing effects of closing claim (NRS 616C.235)
8. No submission of C-3 forms (NRS 616C.045)
9. Procedure codes changed (NRS 616C.136)
10. Untimely indexing of claims (NRS 616C.018)
11. Untimely offer of PPD compensation (NRS 616C.490)
12. Untimely TTD payment (NRS 616C.475)

**REQUIRED CORRECTIVE ACTIONS**

This report contains eleven Notices of Correction (NOC) for Berkley Risk Administrators Company, LLC, fourteen NOCs for the employers, and six administrative fines totaling \$2,250.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Berkley Risk Administrators Company, LLC	11	-
#	Employer		
1	Intrepid Insurance Company	11	\$ 1,500.00
2	Las Vegas Pizza LLC	1	\$ 375.00
3	Team Car Care Holdings LLC	1	\$ 375.00
4	Wofco, LLC	1	-
	Total	25	\$ 2,250.00



## LIBERTY MUTUAL FIRE INSURANCE

PRIVATE CARRIER  
Certificate #366

### BACKGROUND

Liberty Mutual Fire Insurance Company was certified for workers' compensation insurance in Nevada on July 1, 1999. The claims are administered by Liberty Mutual Fire Insurance Company, located at 9205 West Russell Road, Suite 370, Las Vegas, Nevada 89148.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2019, through June 30, 2020.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on January 25, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 238 or 8.4% were reviewed, and the following was identified:

### KEY FINDINGS

1. Duty of Employer to File Completed Report of Industrial Injury (NRS 616C.045 (1))
2. Duty of Employer to File Completed Report of Industrial Injury (NRS 616C.045 (1) (2) (a-d) (3))
3. Claim Determination (NRS 616C.065 (1) (a))
4. Certificate of Mailing (NRS 616C.065 (5) (b))
5. Temporary Total Disability (NRS 616C.400 (1))
6. Temporary Total Disability (TTD) (NRS 616C.475 (1))
7. Written Offers of Temporary, Light-Duty Employment (NRS 616C.475 (8))
8. Use of Proper Forms (NAC 616A.480 (1) (4))
9. Incorrect Reporting (NAC 616B.016 (1) (a) (1-5))
10. Dates of Receipt (NAC 616C.082 (1))
11. Missing Documents (NAC 616C.088 (1) (b))
12. Transfer of Care Notice (NAC 616C.129 (2))
13. Average Monthly Wage (AMW) (NAC 616C.423 (1) (e) (p) (2))
14. Average Monthly Wage (AMW) (NAC 616C.435 (1) (4) (8))

### REQUIRED CORRECTIVE ACTIONS

This report contains ten Notices of Correction (NOC) for Liberty Mutual Fire Insurance Company, eleven NOCs for employers, and four administrative fines totaling \$1,500.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Liberty Mutual Fire Insurance Company	10	\$ 1,125.00
#	Employer		
1	BBX Capital Corp	1	-
2	Cardenas Markets LLC	1	-
3	Controlled Contamination Services	1	\$ 375.00
4	Inmar Holdings Inc	2	-
5	United Brotherhood of Carpenters & Joiners of America	1	-
6	Murphy Electric	2	-
7	True North Navigation LLC	1	-
8	Zulily LLC 2	3	-
	Total	12	\$ 1,500.00



## MID-CENTURY INSURANCE COMPANY

PRIVATE CARRIER

Certificate #405

### BACKGROUND

Mid-Century Insurance Company was certified for workers' compensation insurance in Nevada on July 1, 1998. The claims are administered by Mid-Century Insurance Company, located at 7251 W. Lake Mead Blvd., #349, Las Vegas, Nevada 89128.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on August 30, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 144 or 13.89% were reviewed, and the following was identified:

### KEY FINDINGS

1. Required Execution of Blank Forms (NRS 616A.480 (1) (a) (b))
2. Notice of Injury or Death (NRS 616C.015 (2) (b))
3. Duty of Employer to Complete the Report of Industrial Injury (NRS 616C.045 (2) (a-c))
4. Written Offer of Temporary, Light Duty Employment (NRS 616C.475 (8))
5. Confidentiality (NRS 616B.012 (1))
6. Claim Determination (NRS 616C.065 (1) (a) (b))
7. Temporary Total Disability (TTD) (NRS 616C.475 (1))
8. Use of Approved Forms (AC 616A.480 (1) (3) (4))
9. Date of Receipt (NAC 616C.082 (1))
10. Missing Documents (NAC 616B.088 (1) (a) (c) (3) (f))
11. Average Monthly Wage (NAC 616C.432)

### REQUIRED CORRECTIVE ACTIONS

This report contains five Notices of Correction (NOC) for Mid-Century Insurance Company, eighteen NOCs for employers, and twelve administrative fines totaling \$4,500.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Mid-Century Insurance Company	5	\$ 4,500.00
#	Employer		
1	Tauro Commercial Service Corp	2	-
2	B R Property Management	2	-
3	Juans Flaming Fajitas and Cantina	2	-
4	HS International LLC dba Jesey Mike's Sub	1	-
5	Cashman Photo Enterprises of Nevada	2	-
6	DHC Supplies, Inc.	1	-
7	Don Tortaco Mexican Grill	1	-
8	Javier's Las Vegas, LLC	3	-
9	Reno Tahoe Specialty, Inc.	1	-
10	Holm Electric LV, LLC	1	-
11	Salazar Mixzy Eugenia	1	-
12	DM Wingteam 2, LLC	1	-
	Total	23	\$ 4,500.00





## MIDDLESEX INSURANCE COMPANY

PRIVATE CARRIER  
Certificate #408

### BACKGROUND

Middlesex Insurance Company was certified for workers' compensation insurance in Nevada on July 1, 1999. The claims are administered by Nevada Alternative Solutions, Inc. (NAS), located at 9506 West Flamingo Road, Suite 102, Las Vegas, Nevada.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on June 3, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of five claim files out of five or 100% were reviewed, and the following was identified:

### KEY FINDINGS

1. Duty of Employer to File Completed Report of Industrial Injury (NRS 616C.045 (1) (2) (a-d))
2. Closure of Claim by Insurer – Less than \$800 (NRS 616C.235 (2) (3) (4))
3. Use of Approved Forms (NAC 616A.480 (1) (hh) (4))

### REQUIRED CORRECTIVE ACTIONS

This report contains two Notices of Correction (NOC) for NAS, one NOC for an employer, and no administrative fines, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Nevada Alternative Solutions, Inc.	2	-
#	Employer		
1	Advanced Precision, LLC	1	-
	Total	3	\$ -



## NOVA CASUALTY COMPANY

PRIVATE CARRIER

Certificate #1407

### BACKGROUND

Nova Casualty Company was certified for workers' compensation insurance in Nevada on September 19, 2006.

The claims are administered by Gallagher Bassett Services, Inc., located at 777 N. Rainbow Boulevard, Suite 330, Las Vegas, Nevada, 89107.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on January 11, 2023.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 9 claim files out of 27 or 33.33% were reviewed, and the following was identified:

### KEY FINDINGS

1. Use of Approved Forms by Employer (NAC 616A.480 (1) (i) (3))
2. Temporary Total Disability (TTD) (NRS 616C.475 (1))
3. Permanent Partial Disability (PPD) – Appointment (NRS 616C.490 (2))
4. Permanent Partial Disability (PPD) – Award Offer (NRS 616C.490 (6))
5. Missing Documents (NAC 616A.088 (1) (5))
6. Period Used to Calculate AMW (NAC 616C.435 (1) (4))
7. D-7 Form (NAC 616C.520)
8. Temporary Partial Disability (TPD) (NAC 616C.598)

### REQUIRED CORRECTIVE ACTIONS

This report contains four Notices of Correction (NOC) for Gallagher Bassett Services, Inc., one NOC for employers, and four administrative fines totaling \$ 1,500.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Gallagher Bassett Services, Inc.	4	\$ 1,500.00
#	Employer		
1	Mt. Rose Development Company	1	-
	Total	5	\$ 1,500.00



## **NUTMEG INSURANCE COMPANY**

PRIVATE CARRIER  
Certificate #1868

### **BACKGROUND**

Nutmeg Insurance Company was certified for workers' compensation insurance in Nevada on February 5, 2019. The claims are administered by Nutmeg Insurance Company, located at 9275 West Russell Road, Suite 205, Las Vegas, NV 89148.

### **PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### **SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

### **RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on August 17, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## **STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION**

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of three claim files out of three or 100% were reviewed, and the following was identified:

### KEY FINDINGS

1. Use of Proper Forms (NAC 616A.480 (1) (c) (d) (3))
2. Missing Documents (NAC 616C.088 (1) (c) (5))
3. Duty of Employer to File Completed Report of Industrial Injury (NRS 616C.045 (1) (2) (a-d) (3))
4. Written Offers of Temporary, Light-Duty Employment (NRS 616C.475 (8))

### REQUIRED CORRECTIVE ACTIONS

This report contains two Notices of Correction (NOC) for Nutmeg Insurance Company, four NOCs for employers, and no administrative fines, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Nutmeg Insurance Company	2	-
#	Employer		
1	Bulldog Air Conditioning and Heating, LLC	1	-
2	Honest Hospitality Talent, LLC	3	-
	Total	6	\$ -



## OAK RIVER INSURANCE COMPANY

PRIVATE CARRIER  
Certificate #123464

### BACKGROUND

Oak River Insurance Company was certified for workers' compensation insurance in Nevada on September 27, 2013. The claims are self-administered by Oak River Insurance Company, located at 871 Coronado Center Drive, Suite 200, Henderson Nevada.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on November 2, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 12 claim files out of 31 or 38.71% were reviewed, and the following was identified:

### KEY FINDINGS

1. Duty of Employer to File Completed Report of Industrial Injury (NRS 616C.045 (1) (2) (a-d))
2. Written offer of Temporary, Light-Duty Employment (NRS 616C.475 (8))
3. Use of Approved Forms by Employer (NAC 616A.480 (1) (i) (3))
4. Confidentiality (NRS 616B.012 (1))
5. Claim Determination (NRS 616C.065 (1) (a))
6. Temporary Total Disability (NRS 616C.475 (1) (5))
7. Use of Approved forms (NAC 616A.480 (1) (gg) (4))
8. Missing Documents (NAC 616C.088 (1) (a) (b))
9. D-7 Form (NAC 616C.520 (1))

### REQUIRED CORRECTIVE ACTIONS

This report contains four Notices of Correction (NOC) for Oak River Insurance Company, ten NOCs for employers, and five administrative fines totaling \$1,875.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Oak River Insurance Company	4	\$ 1,500.00
#	Employer		
1	Core Dynamic, LLC	1	-
2	Evergreen at Ely, LLC	2	-
3	Gripos, Inc.	2	-
4	Kaigan, LLC	2	-
5	Reno Assisted Living, LLC	1	-
6	Skyline Security Management, Inc.	2	\$ 375.00
	Total	14	\$ 1,875.00



**OLD REPUBLIC INSURANCE COMPANY**

PRIVATE CARRIER  
Certificate #499

**BACKGROUND**

Old Republic Insurance Company was certified for workers’ compensation insurance in Nevada on July 1, 1999. The claims are administered by Gallagher Bassett Services, Inc., located at 777 North Rainbow Blvd, Ste. 330, Las Vegas, Nevada 89107.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers’ Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on November 15, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS’ COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 381 or 5.25% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Confidentiality (NRS 616B.012 (1))
2. Temporary Total Disability (TTD) Benefit Payment Prior to Claim Acceptance (NRS 616C.155 (1))
3. Temporary Total Disability (NRS 616C.475 (1))
4. Use of Approved Forms (NAC 616A.480 (1) (b) (f) (gg) (p) (3) (4))
5. Missing Documents (NAC 616C.088 (1) (b))
6. Average Monthly Wage (AMW) (NAC 616C.432 (1) (2))
7. D-7 Form (NAC 616C.520 (1))
8. Required Execution of Blank Forms (NRS 616A.480 (1) (b) (2))
9. Duty of Employer to File Completed Report of Industrial Injury (NRS 616C.045 (1) (2) (a-d))
10. Use of Approved Forms – Employer (NAC 616A.480 (1) (c) (i) (3))

**REQUIRED CORRECTIVE ACTIONS**

This report contains seven Notices of Correction (NOC) for Gallagher Bassett Services, Inc., nine NOCs for employers, and no administrative fines, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Gallagher Bassett Services, Inc.	7	-
#	Employer		
1	AKNV, Inc.	2	-
2	Chartwell Staffing Services	1	-
3	C&S Waste Solutions of NV	2	-
4	Employer Solutions Staffing	1	-
5	King Rampart Dental Group	1	-
6	Las Vegas Medical Investors LP TA Life Care Centers	2	-
	Total	16	\$ -



**REPUBLIC INDEMNITY  
COMPANY OF AMERICA**

PRIVATE CARRIER  
Certificate #1113

**BACKGROUND**

Republic Indemnity Company of America was certified for workers' compensation insurance in Nevada on July 1, 1999. The claims are administered Nevada Alternative Solutions, Inc. (NAS), located at 9506 West Flamingo Road, Suite 102, Las Vegas, Nevada.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on July 29, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 85 or 23.53% were reviewed, and the following was identified:

KEY FINDINGS

1. Confidentiality (NRS 616B.012 (1))
2. Medical Bills (NRS 616C.136 (1))
3. Temporary Total Disability (TTD) (NRS 616C.475 (1) (3))
4. Use of Approved Forms (NAC 616A.480 (1) (hh) (uu) (4))
5. Missing Documents (NAC 616C.088 (1) (b) (3))

REQUIRED CORRECTIVE ACTIONS

This report contains five Notices of Correction (NOC) for NAS, and no administrative fines, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Nevada Alternative Solutions, Inc.	5	-
	Total	5	\$ -



**SENTRY CASUALTY COMPANY**

PRIVATE CARRIER

Certificate #630

**BACKGROUND**

Sentry Casualty Company was certified for workers' compensation insurance in Nevada on July 1, 1999. The claims are administered by Nevada Alternative Solutions, Inc. (NAS), located at 9506 West Flamingo Road, Suite 102, Las Vegas, Nevada.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on September 14, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 87 or 22.99% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Duty of Employer to File Completed Report of Industrial Injury (NRS 616C.045 (1) (2) (a-d))
2. Confidentiality (NRS 616B.012 (1))
3. Use of Approved Forms (NAC 616A.480 (1) (hh) (4))

**REQUIRED CORRECTIVE ACTIONS**

This report contains two Notices of Correction (NOC) for NAS, thirteen NOCs for employers, and no administrative fines, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Nevada Alternative Solutions, Inc.	2	-
#	Employer		
1	Arnold Machinery Company	1	-
2	Aya Healthcare, Inc.	1	-
3	Bunzl USA Holdings, LLC	1	-
4	Cort Business Services Corporation	1	-
5	Eurostar, Inc.	1	-
6	Fidelitone, Inc.	1	-
7	Fletcher Jones Management Group, Inc.	1	-
8	Patrick Industries, Inc.	1	-
9	PGA Tour, Inc.	1	-
10	Specialty Care, Inc.	1	-
11	Speedway Motorsports, Inc.	1	-
12	Syufy Enterprises	1	-
13	Uline, Inc.	1	-
	Total	15	\$ -



**STATE FARM FIRE & CASUALTY COMPANY**

PRIVATE CARRIER  
Certificate #613

**BACKGROUND**

State Farm Fire & Casualty Company was certified for workers' compensation insurance in Nevada on July 1, 1999. The claims are administered by Sedgwick CMS, located at 9930 West Cheyenne Avenue, Suite 150, Las Vegas, Nevada, 89108.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2019, through June 30, 2020.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on May 25, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 65 or 30.77% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Medical Bills (NRS 616C.136 (1))
2. Temporary Total Disability (TTD) (NRS 616C.475 (1))
3. TTD Payments (NRS 616C.475 (5) (a) (b))
4. Permanent Partial Disability (PPD) (NRS 616C.490 (1) (2))
5. Use of Approved Forms (NAC 616A.480 (1) (b) (f) (j) (m) (o) (gg) (hh) (3) (4))
6. Missing Documents (NAC 616C.088 (1) (c) (5) (f) (1))
7. Average Monthly Wage (AMW) (NAC 616C.432)
8. AMW (NAC 616C.435 (1) (4) (8))
9. D-7 Form (NAC 616C.520 (1))
10. Notice of Death or Injury (NRS 616C.015 (1) (2) (a-d))
11. Duty of Employer to File Completed Report of Industrial Injury (NRS 616C.045 (1) (2) (a-d))

**REQUIRED CORRECTIVE ACTIONS**

This report contains five Notices of Correction (NOC) for Sedgwick CMS, fourteen NOCs for employers, and six administrative fines totaling \$2,875.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Sedgwick CMS	5	\$ 2,875.00
#	Employer		
1	A&R Complete Service Corp.	1	-
2	The Bargain Motel, Inc.	1	-
3	Fullerton Floor Covering, LLC	1	-
4	Hanara, LLC	1	-
5	Healthy Tails, LLC	2	-
6	Jose F. Talancon, DDS, LTD	1	-
7	Kelly Brothers Painting, Inc.	1	-
8	Kirin Restaurant, LLC	1	-
9	Merit Investment Group, LTD	1	-
10	R and E Banfield, Inc.	1	-
11	RPV enterprises, Inc.	1	-
12	Samarco Enterprises, Inc.	1	-
13	Sytfel P&B LLC	1	-
	Total	19	\$ 2,875.00





**STATE NATIONAL INSURANCE COMPANY, INC.**

PRIVATE CARRIER  
Certificate #1518

**BACKGROUND**

State National Insurance Company was certified for workers’ compensation insurance in Nevada on August 22, 2006. Claim administration is shared between Cannon Cochran Management Services, Inc. (CCMSI), located at 777 N. Rainbow Blvd., #230 Las Vegas, NV 89107, and Gallagher Bassett Services, Inc. Issues related to claims administered by Gallagher Bassett Services, Inc are addressed under separate cover.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers’ Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on January 20, 2023.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS’ COMPENSATION SECTION**

**EXECUTIVE SUMMARY OF COMPLIANCE AUDIT**

A total of 14 claim files out of 48 or 29.17% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Required Execution of Blank Forms (NRS 616A.480 (1) (b) (2))
2. Notice of Injury or Death (NRS 616C.015 (1) (2) (b) (3))
3. Duty of Employer to File Completed Report of Industrial Injury (NRS 616C.045 (1) (2) (a-d))
4. Written Offers of Temporary Light-Duty Employment (NRS 616C.475 (8))
5. Use of Approved Forms – Employer (NAC 616A.480 (1) (c) (d) (i) (3))
6. Claim Determination (NRS 616B.065 (1) (a))
7. Temporary Total Disability (TTD) (NRS 616C.475 (1))
8. Temporary Total Disability (TTD) (NRS 616C.475 (3))
9. Use of Approved Forms (NAC 616A.480 (1) (b) (f) (gg) (p) (3) (4))
10. Missing Documents (NAC 616C.088 (1) (b))
11. Response to Written Requests (NAC 616C.094 (1) (a))
12. Transfer of Care Notice (NAC 616C.129 (2))
13. D-7 Form (NAC 616C.520 (1))
14. Vocational Rehabilitation Maintenance (VRM) (NAC 616C.577 (1) (2))

**REQUIRED CORRECTIVE ACTIONS**

This report contains four Notices of Correction (NOC) for Cannon Cochran Management Services, Inc., twelve NOCs for employers, and eight administrative fines totaling \$3,000.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Cannon Cochran Management Services, Inc.	4	\$ 3,000.00
#	Employer		
1	Alphastaff, Inc.	1	-
2	Applied Business Solutions	1	-
3	Maleko Personnel, Inc.	2	-
4	Tahoe Supply Company, LLC	4	-
5	Trion Solutions Inc. FWL Employer Solutions Services Inc.	4	-
	Total	16	\$ 3,000.00



**STATE NATIONAL INSURANCE COMPANY, INC.**

PRIVATE CARRIER  
Certificate #1518

**BACKGROUND**

State National Insurance Company was certified for workers' compensation insurance in Nevada on August 22, 2006. Claim administration is shared between Cannon Cochran Management Services, Inc. (CCMSI) and Gallagher Bassett Services, Inc., located at 777 North Rainbow Blvd., Ste. 330, Las Vegas, Nevada 89107. Issues related to claims administered by Cannon Cochran Management Services, Inc. are addressed under separate cover.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on January 20, 2023.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

**EXECUTIVE SUMMARY OF COMPLIANCE AUDIT**

A total of 4 claim files out of 9 or 44.44% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Required Execution of Blank Forms (NRS 616A.480 (1) (b) (2))
2. Duty of Employer to File Completed Report of Industrial Injury (NRS 616C.045 (1) (2) (a-d) (3))
3. Confidentiality (NRS 616B.012 (1))
4. Temporary Total Disability (TTD) Benefit Payment Prior to Claim Acceptance (NRS 616C.155 (1))
5. Temporary Total Disability (TTD) (NRS 616C.475 (1))
6. Missing Documents (NAC 616C.088 (1) (b))
7. D-7 Form (NAC 616C.520 (1))

**REQUIRED CORRECTIVE ACTIONS**

This report contains five Notices of Correction (NOC) for Gallagher Bassett Services, Inc., one NOC for employers, and three administrative fines totaling \$1,125.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Gallagher Bassett Services, Inc.	5	-
#	Employer		
1	Certain Independent Contractors of Landstar System Inc.	1	-
2	Las Vegas Raid Air	0	\$ 750.00
3	Ricardo McGowan	0	\$ 375.00
	Total	6	\$ 1,125.00



## STONINGTON INSURANCE COMPANY

PRIVATE CARRIER  
Certificate #1387

### BACKGROUND

Stonington Insurance Company was certified for workers' compensation insurance in Nevada on October 31, 2001. The claims are administered by Sedgwick CMS, located at 9930 W. Cheyenne Avenue, Suite 150, Las Vegas, Nevada, 89108.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2019, through June 30, 2020.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on February 8, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 547 or 3.66% were reviewed, and the following was identified:

### KEY FINDINGS

1. Use of Approved Forms (NAC 616A.480 (1) (p) (gg) (hh) (4))
2. Incorrect Reporting (NAC 616B.016 (1) (3))
3. Missing Documents (NAC 616C.088 (1) (c) (3) (5))
4. Period Used to Calculate Average Monthly Wage (AMW) (NAC 616C.435 (1) (2) (8))
5. D-7 Form (NAC 616C.520 (1))
6. Confidentiality (NRS 616B.012 (1))
7. Certificate of Mailing (NRS 616C.065 (5) (b) (6) (b) (10))
8. Medical Bills (NRS 616C.136 (1))
9. Initial Temporary Total Disability (TTD) (NRS 616C.475 (3))

### REQUIRED CORRECTIVE ACTIONS

This report contains four Notices of Correction (NOC) for Sedgwick CMS, one NOC for the insurer, and ten administrative fines totaling \$3,750.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Sedgwick CMS	4	\$ 3,750.00
#	Insurer		
1	Stonington Insurance Company	1	-
	Total	5	\$ 3,750.00



**THE HANOVER AMERICAN  
INSURANCE COMPANY**

PRIVATE CARRIER  
Certificate #115655

**BACKGROUND**

The Hanover American Insurance Company was certified for workers' compensation insurance in the State of Nevada on November 16, 2011. The claims are administered by Sedgwick Claims Management Services Inc. (Sedgwick), located at 9930 West Cheyenne Avenue, Suite 150, Las Vegas, Nevada, 89129.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on September 30, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 10 claim files out of 29 or 34.48% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Disclosure of different injured worker (NRS 616B.012)
2. Late claim indexing (NRS 616B.018)
3. Late submission of C-4 Forms (NRS 616C.040)
4. C-3 Forms submitted late/incomplete (NRS 616C.045)
5. Late payment of medical bills (NRS 616C.136)
6. Effects of closing a claim weren't provided (NRS 616C.235)
7. Late scheduling of PPD evaluation (NRS 616C.490)
8. Inaccurate payment of PPD lump sum (NRS 616C.495)
9. Late claim acceptance (NRS 617.356)
10. Outdated and incomplete forms (NAC 616A.480)
11. EOBs not found in the claim file (NAC 616C.088)

**REQUIRED CORRECTIVE ACTIONS**

This report contains six Notices of Correction (NOC) for the claim administrator, six for the insurer, and ten NOCs for employers, and two administrative fines totaling \$750.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
	Sedgwick Claims Management Services Inc.	6	-
	<b>Insurer</b>		
	The Hanover American Insurance Company		-
	<b>Employer</b>		
1	Worldpak Flexible Packaging LLC	2	\$ 375.00
2	Via Inc.	1	-
3	Qumpus Inc.	1	\$ 375.00
	Total	10	\$ 750.00



**TRAVELERS CASUALTY AND SURETY COMPANY**

PRIVATE CARRIER  
Certificate #4

**BACKGROUND**

Travelers Casualty and Surety Company was certified for workers' compensation insurance in Nevada on September 11, 2000. The claims are administered by Travelers Casualty and Surety Company located at 7450 Arroyo Crossing Pkwy., Suite 200, Las Vegas, NV 89113.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2018, through June 30, 2019.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on January 13, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 10 claim files out of 55 or 18.18% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Required Execution of Blank Forms (NRS 616A.480 (1) (a) (b))
2. Notice of Injury or Death (NRS 616C.015 (3))
3. Duty of Employer to Complete C-3 (NRS 616C.045 (2) (a-c))
4. Use of Proper Forms (NAC 616A.480 (1) (i) (3))
5. Temporary Total Disability (TTD) Payments (NRS 616C.475 (1) (5))
6. Initial TTD Payment (NRS 616C.475 (3))
7. Use of Approved Forms (NAC 616A.480 (1) (4))
8. Incorrect Reporting (NAC 616B.016 (1) (a) (2))
9. Date of Receipt (NAC 616C.082 (1))
10. Average Monthly Wage (AMW) (NAC 616C.432)

**REQUIRED CORRECTIVE ACTIONS**

This report contains four Notices of Correction (NOC) for Travelers Casualty and Surety Company, eleven NOCs for employers, and three administrative fines totaling \$1,125.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Travelers Casualty and Surety Company	4	\$ 1,125.00
#	Employer		
1	Rapid Rehab & Wellness	2	-
2	Livanta, LLC	1	-
3	Emeril's Homebase, LLC	1	-
4	Eide Bailly, LLP	1	-
5	Kenworth Sales Co	1	-
6	Denham Orthotics-Fitness, Inc.	2	-
7	Jason D Mills & Assoc, LTD	1	-
8	CDP, Inc	2	-
	Total	15	\$ 1,125.00



## TRUCK INSURANCE EXCHANGE

PRIVATE CARRIER  
Certificate #656

### BACKGROUND

Truck Insurance Exchange was certified for workers' compensation insurance in Nevada on July 1, 1999. The claims are self-administered by Truck Insurance Exchange, located at 7251 W. Lake Mead Blvd. #349, Las Vegas, Nevada, 89128.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on November 30, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 79 or 25.32% were reviewed, and the following was identified:

### KEY FINDINGS

1. Duty of Employer to File Completed Report of Industrial Injury (NRS 616C.045 (1) (2) (a-d))
2. Temporary Light-Duty Employment Offers (NRS 616C.475 (8))
3. Use of Approved Forms by Employer (NAC 616A.480 (1) (i) (3))
4. Claim Closure (NRS 616C.235 (1))
5. Temporary Total Disability (TTD) (NRS 616C.475 (1))
6. Temporary Total Disability (TTD) – Timely (NRS 616C.475 (3))
7. Permanent Partial Disability (PPD) – Appointment (NRS 616C.490 (2))
8. Use of Approved Forms (NAC 616A.480 (1) (f) (3) (4))
9. Payment of Compensation – Timely (NAC 616B.021 (1) (a) (b) (3))
10. Period Used to Calculate AMW (NAC 616C.435 (1) (2))
11. Calculation of Days in Period Earnings (NAC 616C.438 (1))
12. Present Value for Lump-Sum Payment of PPS (NAC 616C.502)
13. D-7 Form (NAC 616C.520)

### REQUIRED CORRECTIVE ACTIONS

This report contains six Notices of Correction (NOC) for Truck Insurance Exchange, eighteen NOCs for employers, and nine administrative fines totaling \$3,375.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Truck Insurance Exchange	6	\$ 2,250.00
#	Employer		
1	Aguilar, Maria Munos, Jesus D (dba Mariscos El Rey)	2	-
2	All American Asphalt Sealing	1	-
3	D J Fast Food, LLC	3	-
4	E Studio Mart, LLC	2	-
5	J or J Welder, LLC	2	-
6	Jorge Martinez (dba Robertos Tacos)	1	-
7	Lorraine Costello, LLC (dba Costello Realty & Management)	1	-
8	Nevada Bar & Restaurant Supply	1	-
9	NUVO Health Insurance	2	-
10	Scotty Moss (dba Moss & Sons Landscaping)	1	-
11	Teriyaki Madness, Inc.	1	\$ 375.00
12	Zaldivar Jose (dba Tahoe Blue Paint)	1	-
13	Sin City Plumbing & Maintenance, LLC	0	\$ 375.00
14	Lopez De La Torre Fam Corp.	0	\$ 375.00
	<b>Total</b>	<b>24</b>	<b>\$ 3,375.00</b>



**TWIN CITY FIRE INSURANCE COMPANY**

PRIVATE CARRIER  
Certificate #657

**BACKGROUND**

Twin City Fire Insurance Company was certified for Workers' Compensation Insurance in the State of Nevada on July 1, 1999. Twin City Fire Insurance Company is a Hartford Company. The claims are administered at The Hartford Insurance Western Workers' Compensation Claim Center, located at 9275 West Russell Road, Suite 205, Las Vegas, Nevada.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2018, through June 30, 2019.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on March 25, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 19 claim files out of 171 or 11.11% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Claims untimely registered (NRS 6168.018)
2. Claims untimely submitted by employer (NRS 616C.045)
3. No written offer, light duty worked (NRS 616C.475)
4. Forms unapproved or outdated (NAC 616A.480)
5. Erroneously calculated compensation (NAC 616C.432)
6. Written light duty offers not compliant (NAC 616C.583)

**REQUIRED CORRECTIVE ACTIONS**

This report contains zero Notices of Correction (NOC) for Hartford Accident & Indemnity Company, two NOCs for the insurer, ten NOCs for the employers, and five administrative fines totaling \$1,875.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Hartford Insurance Western Workers' Compensation Claim Center	0	-
#	Insurer		
1	Twin City Fire Insurance Company	2	\$ 375.00
#	Employer		
1	Winter Electric, Inc.	1	\$ 375.00
2	Nevada FF & E Hospitality Liquidators, LLC	1	\$ 375.00
3	Craig Holdings, Inc.	2	\$ 375.00
4	Ascend Learning Aggregator LP	2	\$ 375.00
5	AUS Marketing Research Systems, Inc.	1	-
6	Bi Nutraceuticals, Inc.	1	-
7	Oak Creek Lawn and Landscape, LLC	1	-
8	Clark County Water Incorporated	1	-
	Total	12	\$ 1,875.00



## WEST AMERICAN INSURANCE COMPANY

PRIVATE CARRIER  
Certificate #715

### BACKGROUND

West American Insurance Company was certified for workers' compensation insurance in Nevada on March 27, 2012. The claims are administered by West American Insurance Company, located at 9205 West Russell Road, Suite 370, Las Vegas, Nevada 89148.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2019, through June 30, 2020.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on April 15, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 10 claim files out of 20 or 50% were reviewed, and the following was identified:

#### KEY FINDINGS

1. Confidentiality (NRS 616B.012 (1))
2. Notice of Injury or Death (NRS 616C.015 (1)(2))
3. Duty of Employer to File Completed Report of Industrial Injury (NRS 616C.045 (1)(2) (a-d) (3))
4. Written Offers of Temporary, Light-Duty Employment (NRS 616C.475 (8))
5. Use of Approved Forms (NAC 616A.480 (1)(4))
6. Forms Completed Inaccurately (NAC 616A.480 (3))
7. Dates of Receipt (NAC 616C.082 (1))
8. Missing Documents (NAC 616C.088 (1) (b))
9. Untimely Responses to Written Requests (NAC 616C.094 (1) (2))
10. Transfer of Care Notice (NAC 616C.129 (2))
11. Average Monthly Wage (AMW) (NAC 616C.432 (1)(2))

#### REQUIRED CORRECTIVE ACTIONS

This report contains six Notices of Correction (NOC) for West American Insurance Company, eight NOCs for employers, and two administrative fines totaling \$750.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	West American Insurance Company	6	\$ 750.00
#	Employer		
1	Be Amazed Sandwich Co., Inc.	1	-
2	Eclipse Theater Las Vegas, LP	2	-
3	Landcraft, Inc.	1	-
4	Nevada Oil Solutions, LLC	1	-
5	Wrench, Inc.	3	-
	Total	14	\$ 750.00





## XL INSURANCE AMERICA INC.

PRIVATE CARRIER

Certificate #1128

### BACKGROUND

XL Insurance America Inc. was certified for workers' compensation in the State of Nevada by the Nevada Division of Insurance on July 1, 1999. The claims are administered by Sedgwick Claims Management Services Inc. (Sedgwick), located at 9930 W. Cheyenne Avenue, Suite 150, in Las Vegas, Nevada 89129.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on June 15, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 281 or 7.12% were reviewed, and the following was identified:

### KEY FINDINGS

1. D-8 form not timely submitted by employer (NRS 616A.480)
2. Misfiled forms for another claim (NRS 616B.012)
3. Claim indexed with inaccurate information (NRS 616B.018)
4. C-4 forms submitted untimely (NRS 616C.040)
5. C-3 forms submitted untimely and/or missing (NRS 616C.045)
6. Untimely claim determination (NRS 616C.065)
7. Untimely paid provider bills (NRS 616C.136)
8. Required document not provided to claimant (NRS 616C.235)
9. Incorrectly paid TTD compensation (NRS 616C.475 (1))
10. Untimely TTD payments (NRS 616C.475 (3))
11. Written light duty offer not provided (NRS 616C.475(8))
12. PPD evaluation not scheduled timely (NRS 616C.490 (1))
13. PPD award determination not provided timely (NRS 616C.490 (6))
14. Missing or incomplete required forms (NAC 616A.480 (1,3))
15. Unapproved or outdated forms (NAC 616A.480 (4))
16. Documentation missing from claim file (NAC 616C.088)
17. Untimely, missing, and/or underpaid response to a written request (NAC 616C.094)
18. Incomplete D-12a forms (NAC 616C.274)
19. Incorrectly calculated AMW (NAC 616C.432)

### REQUIRED CORRECTIVE ACTIONS

This report contains 12 Notices of Correction (NOC) for the insurer, and twenty-eight NOCs for employers, and thirteen administrative fines totaling \$7,000.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Sedgwick Claims Management Services Inc.	0	-
<b>Insurer</b>			
1	XL Insurance America Inc.	12	\$ 4,000.00
	<b>Subtotal</b>	12	\$ 4,000.00
<b># Employer</b>			
1	Roth Staffing Companies, LP	3	\$ 750.00
2	Cardinal Health	5	\$ 750.00
3	Elko, Inc.	3	\$ 750.00
4	NB Holdings Corp.	1	\$ 375.00
5	Stericycle, Inc.	1	\$ 375.00
6	Asplundh Tree Expert Co.	2	-
7	Random House Inc.	1	-
	<b>Subtotal</b>	16	3,000.00
	<b>Total</b>	28	\$ 7,000.00

## B. SELF-INSURED EMPLOYERS



## ARCBEST CORPORATION

SELF-INSURED EMPLOYER

Certificate #122997

### BACKGROUND

ArcBest Corporation (formerly known as Arkansas Best Corporation) was certified in Nevada as self-insured status on December 15, 1981. The claims are administered by Gallagher Bassett Services, Inc., located at 777 North Rainbow Rd., Suite 330, Las Vegas, NV 89107.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2018, through June 30, 2019.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on March 18, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of five claim files out of five or 100% were reviewed, and the following was identified:

### KEY FINDINGS

1. Use of proper forms (NAC 616A.480) (1)(4)
2. Duty of Employer to File a Completed Report of Industrial Injury (NRS 616C.045) (1)

### REQUIRED CORRECTIVE ACTIONS

This report contains one Notices of Correction (NOC) for Gallagher Bassett, one NOC for the employer and no administrative fines, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Gallagher Bassett	1	-
#	Employer		
1	BH Management	1	-
	Total	2	\$0.00



## **BOYD GAMING CORPORATION**

SELF-INSURED EMPLOYER  
Certificate #123005

### **BACKGROUND**

Boyd Gaming Corporation was certified for self-insured employer in the State of Nevada on July 1, 1981. The claims are administered by Cannon Cochran Management Services, Inc located at 7251 W. Lake Mead Blvd., Ste 260 Las Vegas, NV 89128.

### **PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### **SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2018, through June 30, 2019.

### **RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on September 30, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## **STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION**

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 315 or 6.35% were reviewed, and the following was identified:

#### KEY FINDINGS

1. Late submission of D-8 Form (NRS 616A.480)
2. Incomplete C-1 Forms (NRS 616C.015)
3. Late submission of C-3 Form (NRS 616C.045)
4. Incomplete C-3 Forms (NRS 616C.045)
5. Late claim acceptance (NRS 616C.065)
6. Untimely TTD payment (NRS 616C.475)
7. Multiple form discrepancies (NAC 616A.480)
8. AMW calculation errors (NAC 616C.435)

#### REQUIRED CORRECTIVE ACTIONS

This report contains four Notices of Correction (NOC) for Cannon Cochran Management Services, Inc., seven NOCs for the insurers and no administrative fines, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Cannon Cochran Management Services, Inc	4	-
	<b>Insurer</b>		
1	Boyd Gaming Corporation	7	-
	<b>Total</b>	<b>11</b>	<b>\$0.00</b>



**CARSON CITY SCHOOL DISTRICT**

SELF-INSURED EMPLOYER  
Certificate #122974

**BACKGROUND**

Carson City School District was certified as a self-insured employer in the State of Nevada on July 1, 2010. The claims are administered by Davies Claims Solutions, located at 639 Isbell Road, Suite 390, Reno, NV 89509.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on December 13, 2022**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

**EXECUTIVE SUMMARY OF COMPLIANCE AUDIT**

A total of 10 claim files out of 24 or 41.67 % were reviewed, and the following was identified:

**KEY FINDINGS**

1. Untimely indexing of claims NRS 616B.018
2. Untimely filing of C-3 forms NRS 616C.045
3. Change of billed code NRS 616C.136
4. Untimely payment of TTD NRS 616C.475
5. Altered and outdated forms NAC 616A.480

**REQUIRED CORRECTIVE ACTIONS**

This report contains three Notices of Correction (NOC) for Davies Claims Solutions, four NOCs for the insurer and one administrative fine totaling \$1,000.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Davies Claims Solutions	3	-
	<b>Insurer</b>		
1	Carson City School District	4	\$1,000.00
	Total	7	\$ 1,000.00



**CARSON CITY**  
SELF-INSURED EMPLOYER  
Certificate #122973

### **BACKGROUND**

Carson City was certified for workers' compensation insurance in Nevada on July 1, 2010. The claims are administered by Cannon Cochrane Management Services, Inc., located at 7251 West Lake Mead, Suite 260, Las Vegas, Nevada, 89128.

### **PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### **SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

### **RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on May 20, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## **STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION**

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 59 or 34% were reviewed, and the following was identified:

### KEY FINDINGS

1. Use of Approved Forms (NAC 616A.480(1)(4))
2. Notification of Medical Appointment (NAC 616B.016 (3) (a))

### REQUIRED CORRECTIVE ACTIONS

This report contains two Notices of Correction (NOC) for CCMSI, and no administrative fines, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Cannon Cochran Management Services, Inc.	2	-
	Total	2	\$ -



## CHURCHILL COUNTY SCHOOL DISTRICT

SELF-INSURED EMPLOYER  
Certificate #030131

### BACKGROUND

Churchill County School District was certified as a self-insured employer in Nevada on July 1, 2015. The claims are administered by Cannon Cochran Management Services, Inc., located at 7251 West Lake Mead, Suite 260, Las Vegas, Nevada, 89128.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on November 22, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of six claim files out of six or 100% were reviewed, and the following was identified:

### KEY FINDINGS

1. Use of Approved forms (NAC 616A.480 (1) (4))
2. C-4 form was submitted untimely (NAC 616C.088 (1) (c) (3))

### REQUIRED CORRECTIVE ACTIONS

This report contains two Notices of Correction (NOC) for Cannon Cochran Management Services, Inc., no NOCs or administrative fines, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Cannon Cochran Management Services, Inc.	2	-
	<b>Insurer</b>		
1	Churchill County School District	0	-
	Total	2	\$ -



## EMPLOYERS INSURANCE COMPANY OF NEVADA

SELF-INSURED EMPLOYER  
Certificate #1779

### BACKGROUND

Employers Insurance Company of Nevada was certified for worker's compensation insurance in Nevada on December 17, 1999. The claims are self-administered by Employers Insurance Company of Nevada, located at 2340 Corporate Circle, Suite 200, Henderson, NV 89074.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2019, through June 30, 2020.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued  
on February 8, 2022.**

For more information about this or  
other WCS audit reports email  
[WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of six claim files out of 16 or 37.5% were reviewed, and the following was identified:

### KEY FINDINGS

1. Confidentiality (NRS 616B.012 (1))
2. Use of Approved Forms (NAC 616A.480 (1) (4))
3. Required Execution of Blank Form (NAC 616A.480 (3))
4. Missing Document (NAC 616C.088 (1) (b))
5. Permanent Partial Disability (PPD) (NAC 616C.502)

### REQUIRED CORRECTIVE ACTIONS

This report contains four Notices of Correction (NOC) for Employers Insurance Company of Nevada and no administrative fines, as follows:

#	Insurer/Claim Administrator	# of NOCs	Total Fines
1	Employers Insurance Company of Nevada	4	-
	Total	4	\$ -





## FERTITTA ENTERTAINMENT, LLC.

SELF-INSURED EMPLOYER  
Certificate #122987

### BACKGROUND

Fertitta Entertainment LLC was certified as a self-insured employer for workers' compensation insurance in the State of Nevada on January 23, 2004. The claims are administered by CorVel Enterprises Comp Inc. (CorVel), located at 101 Convention Center Drive, #675, Las Vegas, Nevada.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on December 29, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 63 or 31.75 % were reviewed, and the following was identified:

### KEY FINDINGS

1. Claim Indexed untimely (NRS 616B.018)
2. Untimely claim determinations (NRS 616C.065 (1))
3. Certificate of mailing not found in the files (NRS 616C.065 (5))
4. Required document not provided to claimant (NRS 616C.235)
5. Incorrectly paid TTD compensation (NRS 616C.475 (1))
6. TTD compensation paid untimely (NRS 616C.475 (3))
7. Written light-duty offer not provided (NRS 616C.475 (8))
8. PPD evaluation not scheduled timely (NRS 616C.490(2))
9. PPD determination not provided timely (NRS 616C.490(6))
10. Missing or incomplete documents (NAC 616A.480(3))
11. Unapproved or outdated forms (NAC 616A.480 (4))
12. Documents were missing the date of receipt (NAC 616C.082)
13. Documentation not found in the file (NAC 616C.088)
14. Untimely or missing response to a written request by the injured employee (NAC 616C.094)
15. D-13 form not provided to the claimant (NAC 616C.112)
16. Incomplete D-12a forms (NAC 616C.274)
17. Incorrectly calculated AMW (NAC 616C.432)
18. D-7 form not provided to the claimant (NAC 616C.520)

### REQUIRED CORRECTIVE ACTIONS

This report contains seven Notices of Correction (NOC) for CorVel Enterprises Comp Inc., seven NOCs for the insurer and twenty-four administrative fines totaling \$9,000.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	CorVel Enterprises Comp Inc.	7	-
	<b>Insurer</b>		
1	Fertitta Entertainment, LLC	7	\$ 9,000.00
	Total	14	\$ 9,000.00



**HOME DEPOT USA, INC.**  
 SELF-INSURED EMPLOYER  
 Certificate #123059

**BACKGROUND**

Home Depot USA, Inc. was certified for workers' compensation insurance in Nevada on August 1, 1992. The claims are administered by Helmsman Management Services, LLC, located at 9205 West Russell Road, Suite 370, Las Vegas, Nevada 89148.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on November 10, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
 DIVISION OF INDUSTRIAL RELATIONS  
 WORKERS' COMPENSATION SECTION**

**EXECUTIVE SUMMARY OF COMPLIANCE AUDIT**

A total of 20 claim files out of 943 or 2.12% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Claim Determination (NRS 616C.065 (1) (a))
2. Closure Notice: Less Than \$800 (NRS 616C.235 (3) (a-b) (4))
3. Temporary Total Disability (TTD) (NRS 616C.475 (1))
4. Initial TTD Payment (NRS 616C.475 (3))
5. Permanent Partial Disability (PPD) Appointment (NRS 616C.490 (1) (2))
6. PPD Award Offer (NRS 616C.490 (7) (a) (b))
7. Compliance with Hearing Officer Decision and Order (NRS 616D.120 (1) (c) (2))
8. Use of Approved Forms (NAC 616A.480 (1) (4))
9. Incorrect Reporting (NAC 616B.016 (1) (a) (1-5))
10. TTD Payments (NAC 616B.021 (1) (a) (b) (2))
11. Missing Documents (NAC 616C.088 (1) (c) (5))
12. Response to Written Requests (NAC 616C.094 (1) (a))
13. Transfer of Care Notice (NAC 616C.129 (2))
14. Duty of Employer to File Completed Report of Industrial Injury (NRS 616C.045)
15. Written Offers of Temporary, Light-Duty Employment (NRS 616C.475)
16. Use of Proper Forms – Employer (NAC 616C.480)

**REQUIRED CORRECTIVE ACTIONS**

This report contains six Notices of Correction (NOC) for Helmsman Management Services, LLC., three NOCs for the insurer, and twenty-seven administrative fines totaling \$10,125.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Helmsman Management Services, LLC	6	\$ 10,125.00
	<b>Insurer</b>		
1	Home Depot USA, Inc.	3	-
	Total	9	\$ 10,125.00



## HUMBOLDT COUNTY SCHOOL DISTRICT

SELF-INSURED EMPLOYER  
Certificate #122983

### BACKGROUND

Humboldt County School District was certified as a self-insured employer in Nevada on July 1, 2012. The claims are administered by Cannon Cochran Services, Inc. located at 7251 West Lake Mead, Suite 260, Las Vegas, Nevada, 89128.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on July 5, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of six claim files out of six or 100% were reviewed, and the following was identified:

### KEY FINDINGS

1. Use of Approved Forms (NAC 616A.480(1) (4))

### REQUIRED CORRECTIVE ACTIONS

This report contains one Notice of Correction (NOC) for CCMSI, and no administrative fines, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Cannon Cochran Services, Inc. (CCMSI)	1	\$ -
	<b>Insurer</b>		
1	Humboldt County School District	1	\$ -
	Total	2	\$ -



**INTERMOUNTAIN  
HEALTHCARE, INC.**

SELF-INSURED EMPLOYER  
Certificate #153613

**BACKGROUND**

Intermountain Health Care, Inc., was certified as a self-insured employer in Nevada on June 28, 2019. The claims are administered by Sedgwick CMA, located at 9930 W. Cheyenne Avenue, Suite 150, Las Vegas, Nevada, 89108.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2019, through June 30, 2020.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on January 19, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 37 or 54.05% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Confidentiality (NRS 616B.012 (1))
2. Claim Determination (NRS 616C.065 (1) (a))
3. Medical Bills (NRS 616C.136 (1))
4. Notice of Claim Closure: Less than \$800 (NRS 616C.235 (2) (3) (4))
5. Temporary Total Disability (NRS 616C.475 (5) (a) (b))
6. Use of Approved Forms (NAC 616A.480 (1) (gg) (3) (4))
7. Incorrect Reporting (NAC 616B.016 (3)(a)(b))
8. Missing Documents (NAC 616C.088 8 (1) (b) (c) (1) (2) (3) (f) (1))
9. Untimely Response to Written Requests (NAC 616C.094 (1) (a) (2))
10. Required Execution of Blank Forms (NRS 616A.480 (1) (a) (b) (2))
11. Notice of Death or Injury (NRS 616C.015 (1) (2) (a-d))
12. Duty of Employer to File Completed Report of Industrial Injury (NRS 616C.045 (1) (2) (a-d))
13. Missing Written Offers of Temporary, Light-Duty Employment (NRS 616C.475 (8))

**REQUIRED CORRECTIVE ACTIONS**

This report contains five Notices of Correction (NOC) for Sedgwick CMS, four NOCs for Intermountain Healthcare, and thirteen administrative fines totaling \$10,000.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Sedgwick CMS	5	\$ 9,625.00
	<b>Insurer</b>		
1	Intermountain Healthcare	4	\$ 375.00
	Total	9	\$ 10,000.00



**LAS VEGAS METROPOLITAN  
POLICE DEPARTMENT**

SELF-INSURED EMPLOYER  
Certificate #123092

**BACKGROUND**

Las Vegas Metropolitan Police Department was certified for workers' compensation self-insured in Nevada on July 1, 1993. The claims are administered by Cannon Cochran Management Services Inc., located at 7251 W. Lake Mead Blvd., Ste. 260 Las Vegas, NV 89128.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2018, through June 30, 2019.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued  
on August 26, 2022.**

For more information about this or  
other WCS audit reports email  
[WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 1127 or 1.77% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Duty of Employer to Complete C-3 (NRS 616C.045 (2) (d))
2. Certificate of Mailing (NRS 616C.065 (5) (b))
3. Temporary Total Disability (TTD) Payments (NRS 616C.475 (1))
4. Use of Approved Forms (NAC 616A.480 (1) (3) (4))
5. Incorrect Reporting (NAC 616B.016 (3) (a) (b))
6. Missing Documents (NAC 616B.088 (3) (a) (b))
7. Appeal Rights (NAC 616C.097 (1))

**REQUIRED CORRECTIVE ACTIONS**

This report contains five Notices of Correction (NOC) for Cannon Cochran Management Services, Inc, and two administrative fines for the insurer totaling \$750.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Cannon Cochran Management Services, Inc	5	-
#	Insurer		
1	Las Vegas Metropolitan Police Department		\$ 750.00
	Total	5	\$ 750.00



**LIBERTY INSURANCE CORPORATION**

SELF-INSURED EMPLOYER  
Certificate #1170

**BACKGROUND**

Liberty Insurance Corporation was certified for workers’ compensation insurance in Nevada on July 1, 1999. The claims are administered by Sedgwick CMS, located at 9930 W. Cheyenne Ave., Ste. 150, Las Vegas, NV 89129.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2019 through June 30, 2020.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers’ Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on May 6, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS’ COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of seven claim files out of 387 or 1.81% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Duty of Employer of File Completed Report of Industrial Injury (NRS 616C.045 (1) (2) (a-d) (3))
2. Written Offers of Temporary, Light-Duty Employment (NRS 616C.475 (8))
3. Confidentiality (NRS 616B.012 (1))
4. Medical Bills (NRS 616C136 (1))
5. Temporary Total Disability (TTD) (NRS 616C.475 (1))
6. Untimely Initial TTD Payment (NRS 616C.475 (3))
7. Use of Approved Forms (NAC 616A.480 (1) (4))
8. Incorrect Reporting (NAC 616B.016(1) (a) (1-5))
9. Timely TTD (NAC 616B.021 (1) (a) (b) (2))
10. Missing Documents (NAC 616C.088 (1) (b))
11. Average Monthly Wage (AMW) (NAC 616C.432 (1) (2))
12. Average Monthly Wage (AMW) (NAC 616C.435 (1) (2) (8))
13. Permanent Partial Disability (PPD) Appointment (NRS 616C.490 (1) (2))
14. PPD Award Offer (NRS 616C.490 (7) (a) (b))
15. Permanent Partial Disability (PPD) (NRS 616C.495 (5))

**REQUIRED CORRECTIVE ACTIONS**

This report contains seven Notices of Correction (NOC) for Sedgwick CMS, five NOCs for the insurer and subcontractor, and twelve administrative fines totaling \$4,450.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Sedgwick CMS	7	\$4,450.00
	<b>Insurer</b>		
1	Liberty Insurance Corporation	2	-
2	Medical Management International Inc.	3	-
	Total	12	\$4,450.00



## LYON COUNTY SCHOOL DISTRICT

SELF-INSURED EMPLOYER  
Certificate #123040

### BACKGROUND

Lyon County School District was certified for workers' compensation insurance in Nevada on July 1, 2003. The claims are administered by Cannon Cochran Management Services, Inc. located at 7251 West Lake Mead Blvd., Suite 260, Las Vegas, Nevada, 89128.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on January 27, 2023.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 13 claim files out of 39 or 33.33% were reviewed, and the following was identified:

### KEY FINDINGS

1. Required Execution of Blank Forms (NRS 616A.480 (1) (a) (b))
2. Duty of Employer to File Completed Report of Industrial Injury (NRS 616C.045 (1) (2) (a-d))

### REQUIRED CORRECTIVE ACTIONS

This report contains one Notices of Correction (NOC) for Cannon Cochran Management Services, Inc. and one administrative fine totaling \$375.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Cannon Cochran Management Services, Inc	1	\$ 375.00
	Total	1	\$ 375.00



**MACY'S INC.**  
 SELF-INSURED EMPLOYER  
 Certificate #122854

**BACKGROUND**

Macy's Inc. (Macy's) was certified for Workers' Compensation, Self-Insured Employer in the State of Nevada on April 1, 1999. The claims are administered by Sedgwick Claims Management Services, Inc., located at 9930 West Cheyenne Avenue, Suite 150, Las Vegas NV.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2019, through June 30, 2020.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on June 28, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
 DIVISION OF INDUSTRIAL RELATIONS  
 WORKERS' COMPENSATION SECTION**

**EXECUTIVE SUMMARY OF COMPLIANCE AUDIT**

A total of 10 claim files out of 29 or 34.48% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Employer failed to timely submit a completed and signed C-3 Form (NRS 616C.045)
2. Insurer paid codes not billed by medical provider (NRS 616C.130)
3. Insurer paid medical code twice (NRS 616C.260)
4. Insurer paid TTD after full duty release (NRS 616C.475)
5. Employer failed to timely provide a prescribed written light duty offer (NRS 616C.475 (8))
6. Forms were inaccurate, incomplete, unsigned or were unapproved or out of date (NAC 616A.480 (3,4))

**REQUIRED CORRECTIVE ACTIONS**

This report contains seven Notices of Correction (NOC) for the insurer and one administrative fine totaling \$375.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Sedgwick CMS	0	\$ -
<b>Insurer</b>			
1	Macy's Incs.	7	\$ 375.00
	Total	7	\$ 375.00





**MCKESSON CORPORATION**

SELF-INSURED EMPLOYER

Certificate #123082

**BACKGROUND**

McKesson Corporation was certified as a self-insured employer in the State of Nevada on October 1, 1980. The claims are administered by Sedgwick Claims Management Services, Inc. located at 9930 W. Cheyenne Ave, Suite 150, Las Vegas, NV 89129.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on July 29, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of two claim files out of two or 100% were reviewed, and the following was identified:

**KEY FINDINGS**

1. D-8 was submitted incomplete (NRS 616A.480)
2. Untimely indexing of claims (NRS 616B.018)
3. Effects of closing a claim not provided to IE (NRS 616C.235)
4. TTD incorrectly paid (NRS 616C.475)
5. Missing D-8 and D-5 forms (NAC 616A.480 (1))
6. Outdated forms (NAC 616A.480 (4))
7. D-7 form not provided to IE (NAC 616C.520 (1))

**REQUIRED CORRECTIVE ACTIONS**

This report contains five Notices of Correction (NOC) for the insurer and one administrative fine totaling \$375.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Sedgwick CMS	0	\$ -
	<b>Insurer</b>		
1	McKesson Corporation	5	\$ 375.00
	Total	5	\$ 375.00



**MGM RESORTS  
INTERNATIONAL**

SELF-INSURED EMPLOYER  
Certificate #122995

**BACKGROUND**

MGM Resorts International was certified as a self-insured employer status in Nevada on July 1, 1999. Claims are being administered by Constitution State Services LLC, located at 7450 Arroyo Crossing Parkway, Suite 200, Las Vegas, Nevada, 89113.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on October 5, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 883 or 2.27% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Confidentiality (NRS 616B.012 (1))
2. Duty of Employer to File Completed Report of Industrial Injury (NRS 616C.045 (1) (2) (a-d))
3. Claim Determination (NRS 616C.065 (1) (a))
4. Temporary Total Disability (NRS 616C.475 (1) (5))
5. Claim Determination (NRS 616C.490 (1))
6. Use of Approved Forms (NAC 616A.480 (1) (d) (f) (i) (j) (gg) (hh) (3) (4))

**REQUIRED CORRECTIVE ACTIONS**

This report contains five Notices of Correction (NOC) for MGM Resorts International and one administrative fine totaling \$375.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Constitution State Services LLC.	0	-
	<b>Insurer</b>		
1	MGM Resorts International	5	\$ 375.00
	Total	5	\$ 375.00



## NEVADA SYSTEM OF HIGHER EDUCATION

SELF-INSURED EMPLOYER  
Certificate #123045

### BACKGROUND

Nevada System of Higher Education was certified for workers' compensation insurance in Nevada on January 1, 2004. A change in claim administration occurred during the audit period. Until December 31, 2021, the claims were administered by Cannon Cochran Management Services, Inc. (CCMSI), located at 777 N Rainbow Blvd #230 Las Vegas, NV 89107. As of January 1, 2022, the claims are administered by Corvel Enterprise Comp, Inc., located at 101 Convention Center Dr. Ste. 675, Las Vegas, NV 89109.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on November 17, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 149 or 13.42% were reviewed, and the following was identified:

### KEY FINDINGS

1. Confidentiality (NRS 616B.012 (1))
2. Temporary Total Disability (TTD) (NRS 616C.475 (1))
3. Initial TTD Payment (NRS 616C.475 (3))
4. Indexing of Claim (NAC 616A.410)
5. Incorrect Reporting (NAC 616B.016 (1) (a) (1-5))
6. Timely TTD (NAC 616B.021 (1) (a) (b) (2))
7. Use of Approved Forms – Employer (NAC 616A.480 (1) (c) (3) (4))
8. Transfer of Care Notice (NAC 616C.129 (2))
9. Notice of Injury or Death (NRS 616C.015 (1) (2) (b) (3))
10. Written Offer of Temporary, Light-Duty Employment (NRS 616C.475 (8))
11. Use of Approved Forms (NAC 616A.480 (3))

### REQUIRED CORRECTIVE ACTIONS

This report contains six Notices of Correction (NOC) for Cannon Cochran Management Services, Inc., three NOCs for the insurer, and five administrative fines totaling \$1,875.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Cannon Cochran Management Services, Inc.	6	\$ 1,875.00
	<b>Insurer</b>		
1	Nevada System of Higher Education	3	-
	Total	9	\$ 1,875.00



**NEVADA SYSTEM OF HIGHER EDUCATION**

SELF-INSURED EMPLOYER  
Certificate #123045

**BACKGROUND**

Nevada System of Higher Education was certified for workers' compensation insurance in Nevada on January 1, 2004. A change in claim administration occurred during the audit period. Until December 31, 2021, the claims were administered by Cannon Cochran Management Services, Inc. (CCMSI), located at 777 N Rainbow Blvd #230 Las Vegas, NV 89107. As of January 1, 2022, the claims are administered by Corvel Enterprise Comp, Inc., located at 101 Convention Center Dr. Ste. 675, Las Vegas, NV 89109.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on November 17, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 149 or 13.42% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Permanent Partial Disability (PPD) Award Offer (NRS 616C.490 (7) (a) (b))
2. Use of Approved Forms (NAC 616A.480 (1) (k) (m) (o) (p) (4))
3. Abeyance of PPD (NAC 616C.103 (7) (a) (b) (c) (9) (a) (b) (c))

**REQUIRED CORRECTIVE ACTIONS**

This report contains six Notices of Correction (NOC) for Corvel, and two administrative fines totaling \$750.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	CorVel Enterprise Comp Inc.	1	\$ 750.00
	<b>Insurer</b>		
1	Nevada System of Higher Education	0	-
	Total	1	\$ 750.00



**NEVADA TRANSPORTATION NETWORK SELF-INSURED GROUP**

SELF-INSURED EMPLOYER  
Certificate #5001

**BACKGROUND**

Nevada Transportation Network Self-Insured Group (NTNSIG) was certified for workers' compensation insurance in the State of Nevada on October 18, 1995. Pro Group Management, Inc. is the association administrator for NTNSIG. The claims are administered by Associated Risk Management, Inc. (ARMI), located at 1027 S. Carson Street, Carson City, Nevada 89701.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on January 27, 2023.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 423 or 4.73% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Claim untimely indexed (NRS 616B.018)
2. C-4 form was submitted untimely (NRS 616C.040)
3. Incorrectly paid TTD compensation (NRS 616C.475)
4. Incomplete and/or missing forms (NAC 616A.480(1,3))
5. Outdated or unapproved forms (NAC 616A.480(4))
6. Provider untimely submitted PPD report (NAC 616C. 148)
7. Incomplete D-12a forms (NAC 616C.274)
8. D-7 form not provided to the claimant (NAC 616C.520)
9. TPD paid untimely (NAC 616C.598)

**REQUIRED CORRECTIVE ACTIONS**

This report contains zero Notices of Correction (NOC) for Associated Risk Management, Inc., one NOC for the insurer, three NOCS for employers and no administrative fines as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Associated Risk Management, Inc.	0	-
#	Insurer		
1	Nevada Transportation Network Self-Insured Group	1	-
#	Employer		
1	Force 10 Logistics, LLC	1	-
2	Last Mile DSP, LLC	1	-
3	Ronald Michael Pearlman	1	-
	Total	4	\$ -



**PACCAR, INC.**  
 SELF-INSURED EMPLOYER  
 Certificate #122871

**BACKGROUND**

Paccar Inc. was certified for self-insured status in the State of Nevada on January 1, 1995. The claims are administered by Sedgwick CMS Inc, located at 9930 W. Cheyenne Avenue, Suite 150, Las Vegas, NV 89129.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on August 22, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
 DIVISION OF INDUSTRIAL RELATIONS  
 WORKERS' COMPENSATION SECTION**

**EXECUTIVE SUMMARY OF COMPLIANCE AUDIT**

A total of 6 claim files out of 6 or 100% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Late indexing of claims (NRS 616B.018)
2. Inaccurate indexing of claims (NRS 616C.018)
3. Late submission of C-4 by the Provider (NRS 616C.040)
4. Late claim acceptance (NRS 616C.065)
5. Untimely payments of medical bills (NRS 616C.136)
6. Required document not provided to IE (NRS 616C.235)
7. Incomplete C-1 and C-3 Forms (NAC 616A.480)
8. Medical bills not found in claim files (NAC 616C.088)

**REQUIRED CORRECTIVE ACTIONS**

This report contains five NOCs for insurer and no administrative fines, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Sedgwick CMS Inc.	0	-
	<b>Insurer</b>		
1	Paccar Inc.	5	-
	Total	5	\$ -



**RALEY'S, INC.**  
 SELF-INSURED EMPLOYER  
 Certificate #123242

**BACKGROUND**

Raley's, Inc. was certified as a self-insured employer in Nevada on July 1, 1986. The claims are administered by Corvel Enterprise Comp, Inc., located at 101 Convention Center Drive, #675, Las Vegas, NV 89109.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2018, through June 30, 2019.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on August 19, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
 DIVISION OF INDUSTRIAL RELATIONS  
 WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 19 claim files out of 73 or 26.03% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Required Execution of Blank Forms by Employer (NRS 616A.480(1) (a) (b) (2))
2. Duty of Employer to File a C-3 (NRS 616C.045(2))
3. Claim Reported Incorrectly (NRS 616B.018(1) (2) (a-d))
4. Claim Determination (NRS 616C.065(1) (a-b) (5) (a))
5. Temporary Total Disability (NRS 616C.475 (1))
6. Written Offer of Temporary, Light duty Employment (NRS 616C.475 (8) (a-c))
7. Permanent Partial Disability (PPD) Appointment (NRS 616C.490 (1) (2))
8. Permanent Partial Disability (NRS 616C.495 (5))
9. Claim Indexing (NAC 616A.410)
10. Average Monthly Wage (NAC 616C.432 (1) (2))
11. Use of Approved Forms (NAC 616A.480 (1) (4))
12. Log of Oral Communications (NAC 616C.450 (1))

**REQUIRED CORRECTIVE ACTIONS**

This report contains seven Notices of Correction (NOC) for Corvel Enterprise Comp, Inc., two NOCs for Raley's, and eighteen administrative fines totaling \$6,750.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Corvel Enterprise Comp, Inc	7	\$5,625.00
	Comp, Inc, a Corvel Enterprise	1	-
#	Self-Insured Employer		
1	Raley's	2	1,125.00
	Total	10	\$6,750.00



**SCHNEIDER NATIONAL, INC.**  
 SELF-INSURED EMPLOYER  
 Certificate #123217

**BACKGROUND**

Schneider National, Inc. was certified Self-Insured Employer status in Nevada on January 1, 1998. The claims are administered by Sedgwick Claims Management Services, Inc., located at 9930 W. Cheyenne Ave., Ste. 150, Las Vegas, NV 89129.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2019, through June 30, 2020.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on April 22, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
 DIVISION OF INDUSTRIAL RELATIONS  
 WORKERS' COMPENSATION SECTION**

**EXECUTIVE SUMMARY OF COMPLIANCE AUDIT**

A total of 10 claim files out of 10 or 100% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Notice of Injury or Death (NRS 616C.015 (3))
2. Duty of Employer to File Report of Industrial Injury (NRS 616C.045 (1))
3. Use of Proper Forms (NAC 616A.480 (1) (i) (3))
4. Use of Approved Forms (NAC 616A.480 (1) (4))
5. Forms Completed Inaccurately (NAC 616A.480 (3))
6. Missing Documents (NAC 616C.088 (1) (b))
7. Untimely Responses to Witten Requests (NAC 616C.094 (1) (2))
8. Permanent Partial Disability (PPD) Award Offer (NAC 616C.103 (5))
9. Untimely PPD Payment (NAC 616C.103 (5) (a))
10. PPD Award Offer (NAC 616C.103 (7) (a) (b) (c))
11. Transfer of Care Notice (NAC 616C.129 (2))
12. Average Monthly Wage (AMW) (NAC 616C.432 (1) (2))
13. Confidentiality (NRS 616B.012 (1))
14. Temporary Total Disability (TTD) (NRS 616C.475 (1))
15. PPD Payment (NRS 616C.490 (1))
16. PPD Appointment (NRS 616C.490 (2))
17. PPD Award Offer (NRS 616C.490 (6) (a) (b))

**REQUIRED CORRECTIVE ACTIONS**

This report contains seven Notices of Correction (NOC) for Sedgwick Claims Management Services, Inc., two NOCs for the insurer, and twenty-six administrative fines totaling \$9,750.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Sedgwick Claims Management Services, Inc.	7	\$6,750.00
	<b>Insurer</b>		
1	Schneider National, Inc.	2	\$3,000.00
	Total	9	\$9,750.00





## SHERWIN-WILLIAMS COMPANY

SELF-INSURED EMPLOYER  
Certificate #123154

### BACKGROUND

Sherwin-Williams Company was certified for self-insured in Nevada on July 1, 1991. The claims are administered by Gallagher Bassett Services, Inc., located at 777 N. Rainbow Blvd., Suite 330, Las Vegas, NV 89107.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued  
on June 9, 2022.**

For more information about this or  
other WCS audit reports email  
[WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 13 claim files out of 39 or 33.33% were reviewed, and the following was identified:

### KEY FINDINGS

1. Required Execution of Blank Forms (NRS 616A.480 (1) (a) (b))
2. Duty of Employer to Complete the Report of Industrial Injury (NRS 616C.045 (2) (a-c))
3. Temporary Total Disability (TTD) Payments (NRS 616C.475 (1))
4. Use of Approved Forms (NAC 616A.480 (1) (3) (4))
5. Response to Written Requests (NAC 616C.094 (1) (a))
6. Mileage Reimbursements (NAC 616C.150 (1) (a) (b))

### REQUIRED CORRECTIVE ACTIONS

This report contains one Notice of Correction (NOC) for Gallagher Bassett Services, Inc, three for the insurer, and eleven administrative fines totaling \$4,125.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Gallagher Bassett Services, Inc.	1	\$ 750.00
	<b>Insurer</b>		
1	Sherwin-Williams Company	3	\$3,375.00
	Total	4	\$ 4,125.00



**SOUTHWEST AIRLINES CO.**

SELF-INSURED EMPLOYER

Certificate #123167

**BACKGROUND**

Southwest Airlines Co. was certified for workers’ compensation insurance in Nevada on March 1, 1994. The claims are administered by Sedgwick Claims Management, located at 9930 W. Cheyenne Ave., Ste. 150, Las Vegas, NV 89129.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers’ Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on December 16, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS’ COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 174 or 11.49% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Use of Approved Forms – Employer (NAC 616A.480 (1) (c) (i) (3))
2. Certificate of Mailing (NRS 616C.065 (5) (b) (6))
3. Temporary Total Disability (TTD) (NRS 616C.475 (1))
4. Use of Approved Forms (NAC 616A.480 (1) (f) (3) (4))
5. Appeal Rights (NAC 616C.097 (2))
6. D-7 Form (NAC 616C.520 (1))

**REQUIRED CORRECTIVE ACTIONS**

This report contains five Notices of Correction (NOC) for Sedgwick Claims Management Services Inc., one NOC for the insurer, and no administrative fines, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Sedgwick Claims Management	5	-
#	Insurer		
1	Southwest Airlines Co.	1	-
	Total	6	\$ -



**THE CITY OF LAS VEGAS**  
 SELF-INSURED EMPLOYER  
 Certificate #123239

**BACKGROUND**

The City of Las Vegas was certified as a self-insured employer in Nevada on December 29, 1985. The claims are administered by Cannon Cochran Management Services, Inc. (CCMSI), located at 7251 West Lake Mead Blvd., Ste. #260, Las Vegas, Nevada 89128.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2019, through June 30, 2020.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on April 29, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
 DIVISION OF INDUSTRIAL RELATIONS  
 WORKERS' COMPENSATION SECTION**

**EXECUTIVE SUMMARY OF COMPLIANCE AUDIT**

A total of 20 claim files out of 228 or 8.77% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Use of Proper Forms (NAC 616A.480 (1) (c) (d) (4))
2. Use of Approved From (NA 616A.480 (1) (4))
3. Missing Documents (NAC 616C.088 (1) (b))
4. Transfer of Care Notice (NAC 616C.129 (2))
5. D-7 Form (NAC 616C.520 (1))
6. Confidentiality (NRS 616B.012 (1))
7. Temporary Total Disability (TTD) (NRS 616C.475 (1))
8. Claim Determination (NRS 617.356 (1))

**REQUIRED CORRECTIVE ACTIONS**

This report contains six Notices of Correction (NOC) for CCMSI, one NOC for the insurer, and one administrative fine totaling \$375.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Cannon Cochran Management Services, Inc.	6	\$ 375.00
	<b>Insurer</b>		
1	City of Las Vegas	1	-
	Total	7	\$375.00



## WASHOE COUNTY SCHOOL DISTRICT

SELF-INSURED EMPLOYER  
Certificate #123035

### BACKGROUND

Washoe County School District was certified as a self-insured employer in Nevada on July 1, 1986. The claims are administered by Cannon Cochran Management Services, Inc. located at 7251 West Lake Mead, Suite 260, Las Vegas, Nevada, 89128.

### PURPOSE

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

### SCOPE

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

### RECOMMENDATION STATUS

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on August 29, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

## STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INDUSTRIAL RELATIONS WORKERS' COMPENSATION SECTION

### EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 190 or 10.53% were reviewed, and the following was identified:

### KEY FINDINGS

1. Required Execution of Blank Forms (NRS 616A.180 (1) (a) (b))
2. Confidentiality (NRS 616CB.012)
3. Use of Approved Forms (NAC 616A.480 (1) (4))
4. Medical Appointment (NAC 616C.1162 (1) (a) (2))

### REQUIRED CORRECTIVE ACTIONS

This report contains three Notices of Correction (NOC) for Cannon Cochran Management Services, Inc., one NOC for the insurer, and no administrative fines, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	CCMSI	3	\$ -
	<b>Insurer</b>		
1	Washoe County School District	1	-
	Total	4	\$ -

## C. ASSOCIATIONS OF SELF-INSURED EMPLOYERS



**NEVADA AUTO NETWORK  
SELF INSURED GROUP**

ASSOCIATION OF SELF-INSURED  
EMPLOYER  
Certificate #5003

**BACKGROUND**

Nevada Auto Network Self Insured Group (NANSIG) was certified for workers’ compensation insurance in the State of Nevada on November 22, 1995. Pro Group Management, Inc. is the association administrator for NANSIG. The claims are administered by Associated Risk Management, Inc. (ARMI), located at 1027 S. Carson Street, in Carson City, Nevada 89701.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers’ Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on December 29, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS’ COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 182 or 10.99% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Claim untimely indexed (NRS 616B.018)
2. C-4 form was submitted untimely (NRS 616C.040)
3. C-3 form submitted untimely (NRS 616C.045)
4. Required document not provided to claimant (NRS 616C.235)
5. Incorrectly paid TTD compensation (NRS 616C.475)
6. Outdated form (NAC 616A.480)
7. Documentation missing (NAC 616C.088)
8. D-13 form not provided to the claimant (NAC 616C.112)
9. Incomplete D-12a forms (NAC 616C.274)
10. D-7 form not provided to the claimant (NAC 616C.520)
11. Incomplete light-duty letter (NAC 616C.583)

**REQUIRED CORRECTIVE ACTIONS**

This report contains one Notice of Correction (NOC) for Nevada Auto Network Self-Insured Group, and NOCs for the individual self-insurers, and three administrative fines totaling \$1,125.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Associated Risk Management, Inc.	0	-
	Self-Insurer Group (SIG)		
1	Nevada Auto Network SIG	1	-
	<b>Self-Insured Employers</b>		
1	Azure Auto II, LLC	1	\$ 375.00
2	Bill Pearce Motors Inc.	1	-
3	Dolan Enterprises	1	\$ 375.00
4	Michael Hohl RV Center	2	\$ 375.00
	Total	6	\$ 1,125.00



**NEVADA RETAIL NETWORK  
SELF INSURED GROUP**

ASSOCIATION OF SELF-INSURED  
EMPLOYER  
Certificate #5004

**BACKGROUND**

Nevada Retail Network Self Insured Group (NRNSIG) was certified for workers' compensation insurance in the State of Nevada on December 8, 1995. Pro Group Management, Inc. is the association administrator for NRNSIG. The claims are administered by Associated Risk Management, Inc. (ARMI), located at 1027 S. Carson Street, in Carson City, Nevada 89701.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued  
on June 17, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

EXECUTIVE SUMMARY OF COMPLIANCE AUDIT

A total of 20 claim files out of 1,227 or 1.63% were reviewed, and the following was identified:

**KEY FINDINGS**

1. D-8 form not timely submitted by employer (NRS 616A.480)
2. C-4 forms submitted untimely (NRS 616C.040)
3. C-3 forms submitted untimely by employer (NRS 616C.045)
4. Incorrectly paid TTD compensation (NRS 616C.475)
5. PPD evaluation not scheduled timely (NRS 616C.490)
6. Inaccurate and/or incomplete required forms (NAC 616A.480 (1,3))
7. Unapproved or outdated forms (NAC 616A.480 (4))
8. PPD Evaluation submitted untimely (NAC 616C.148)
9. Incomplete D-12a forms (NAC 616C.274)

**REQUIRED CORRECTIVE ACTIONS**

This report contains one Notice of Correction (NOC) for Nevada Retail Network Self-Insured Group, and NOCs for the individual self-insurers, and three administrative fines totaling \$1,125.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Associated Risk Management, Inc.	0	-
<b>Self-Insurer Group (SIG)</b>			
1	Nevada Retail Network SIG	2	-
<b>Self-Insured Employers</b>			
1	Tri Tech, Inc.	1	\$ 375.00
2	G PEG I, LLC.	1	\$ 375.00
3	Colt Services Reno, LLC.	1	\$ 375.00
4	Robert Lamkin	1	\$ -
5	Speedee Mart, Inc.	1	\$ -
6	Holiday Pine, LLC	1	\$ -
7	Pizza Plus, Inc.	1	\$ -
8	Bugsy Blinds, LLC	1	\$ -
10	LV Sofa Factory, Inc.	1	-
Total		11	\$ 1,125.00



**PREFERRED  
TRANSPORTATION SELF-  
INSURED GROUP**

PRIVATE SELF-INSURED EMPLOYER  
Certificate #5014

**BACKGROUND**

Preferred Transportation Self-Insured Group (Preferred Transportation SIG) was certified for workers' compensation insurance in the State of Nevada on June 24, 1999. The claims are administered by Sedgwick Claims Management Services Inc. (Sedgwick), located at 9930 W. Cheyenne Avenue, Suite 150, in Las Vegas, Nevada.

**PURPOSE**

To audit insurers who provide benefits to injured employees for compliance with Nevada Revised Statutes (NRS) 616A to 617, in accordance with NRS 616B.003.

**SCOPE**

The scope of the audit is for claims filed with an injury date between July 1, 2020, through June 30, 2021.

**RECOMMENDATION STATUS**

Written plans of corrective actions must be provided to the Workers' Compensation Section (WCS) within thirty (30) days after the issuance of the audit final report.

**The audit final report was issued on December 5, 2022.**

For more information about this or other WCS audit reports email [WCSAudit@dir.nv.gov](mailto:WCSAudit@dir.nv.gov)

**STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS  
WORKERS' COMPENSATION SECTION**

**EXECUTIVE SUMMARY OF COMPLIANCE AUDIT**

A total of 20 claim files out of 44 or 45.45% were reviewed, and the following was identified:

**KEY FINDINGS**

1. Misfiled forms for another claim (NRS 616B.012)
2. Untimely indexed claims and indexed claims with inaccurate information (NRS 616B.018)
3. C-4 form was submitted untimely (NRS 616C.040)
4. C-3 form submitted untimely (NRS 616C.045)
5. Untimely claim determinations (NRS 616C.065)
6. Incorrectly paid medical bills (NRS 616C.260)
7. Provider bills paid late (NRS 616C.136)
8. Required document not provided to claimant (NRS 616C.235)
9. Incorrectly paid TTD compensation (NRS 616C.475)
10. Written light-duty offer not provided (NRS 616C.475)
11. PPD evaluation not scheduled timely (NRS 616C.490)
12. Untimely PPD Award Determination of Approved forms (NRS 616C.490)
13. Incomplete and/or missing forms (NAC 616A.480)
14. Unapproved and/or outdated forms (NAC 616A.480)
15. Documentation missing (NAC 616C.088)
16. Delay in response to a written request (NAC 616C.094)
17. Untimely PPD abeyance resolution (NAC 616C.103)
18. D-13 form not provided to the claimant (NAC 616C.112)
19. PPD evaluation submitted untimely (NAC 616C.148)
20. Incomplete D-12a forms (NAC 616C.274)
21. AMW calculated incorrectly (NAC 616C.438)
22. Untimely paid PPD award (NAC 616C.499)
23. D-7 form not provided to the claimant (NAC 616C.520)

**REQUIRED CORRECTIVE ACTIONS**

This report contains ten Notices of Correction (NOC) for Sedgwick Claims Management Services Inc. and the Self-Insured Group, eleven NOCs for self-insured employers, and six administrative fines totaling \$2,250.00, as follows:

#	Claim Administrator	# of NOCs	Total Fines
1	Sedgwick Claims Management Services Inc.	10	\$ 1,875.00
	<b>Self-Insurer Group (SIG)</b>		
1	Preferred Transportation SIG		
	<b>Self-Insured Employers</b>		
1	A Cab, LLC	1	-
2	A Team Motors, LLC	2	-
3	AWG Ambassador, LLC	1	-
4	Desert Cab, Inc.	2	\$ 375.00
5	Jacob Transportation Services, LLC	1	-
6	Kaptyn Acquisition Corp.	1	-
7	Lucky Cab Co.	1	-
8	Nellis Cab	1	-
9	On Demand Sedan Services, Inc.	1	-
	<b>Total</b>	<b>21</b>	<b>\$ 2,250.00</b>



## 5. SUMMARY OF FINDINGS, REVIEW OF LUNG AND HEART DISEASE CLAIMS

### INTRODUCTION

#### 1. BACKGROUND

In accordance with NRS 617.455, Section 10 and 617.457, Section 15, the Division of Industrial Relations shall review claim files that have been in the appeals process for longer than 6 months to determine the circumstance causing the delay in processing the claim. The Department of Administration, Hearing Division oversees the appeal process and provides the Division of Industrial Relations, Workers' Compensation Unit a listing of denied claims for the periodic review.

#### 2. OBJECTIVE AND SCOPE

##### **OBJECTIVE**

To identify claims in the appeal process for longer than 6 months and determine the circumstances causing the delay in accordance with NRS 617.455, section 10 and NRS 617.457, section 15.

##### **SCOPE**

The period covered by the review is July 14, 2018, through June 30, 2021, and only claims processed by the Hearings Office in Las Vegas and does not include claims processed in Northern Nevada.

#### 3. SUMMARY

Out of ninety-three (93) claims identified in the scope of the review, seventy-eight (78) or 83% were in the appeals process for longer than 6 months as of August 30, 2021.

#### 4. RESULTS

A total of 78 claims were identified as being in the in the appeals process for longer than 6 months. It was determined that the most frequent reason for delays is medical questions and/or medical propounding discoveries, which accounts for 32 claims or 41% as noted in the table below.

The second most frequent reason is due to consolidations of two or more appeals filed for the same claim, 17 claims fall under this category. Additionally, 7 claims have been delayed due to the lockdown and office closures. Other less frequent reasons for continuance include scheduling conflicts, absence, technical issues, and the need for an expert witness or testimonies. Of the 78 claims, 28 remain open as of the review date.

No	Reasons	# Of Claims	%
1	Medical question/propounding discovery	32	41
2	Claims consolidation	17	22
3	Unknown/unspecified	16	20
4	Lockdown/office closure	7	9
5	Expert witness HRG/Claimant to testify	2	3
6	Scheduling conflict	2	3
7	Failed to show	1	1
8	Technical issues	1	1
<b>Total</b>		<b>78</b>	<b>100</b>

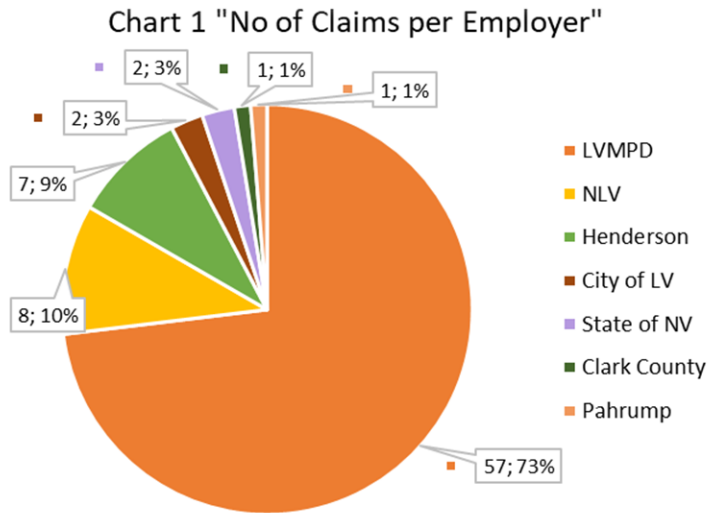
NRS 617.455 10(a) and NRS 617.457 15(a) specify in part that the appeals process “Begins on the date on which the claimant first files or submits a request for a hearing or an appeal of a determination regarding the claim”. Table 2 shows the number of claims processed per year considering two variables: the year on which a hearing request is filed, and the year on which an appeal is filed, both regarding the same claim. The majority of the requests for hearings and appeals were filed within the same calendar year, 11 requests for hearings and appeals regarding the same claim were filed in different calendar years.

Year Hearing was Requested	Year Appeal was Requested	Hearing and Appeal same year	No of Claims
2017	2018		1
		2018	23
2018	2019		4
		2019	41
2019	2020		6
		2020	3
<b>Total Claims</b>			<b>78</b>

The following tables and graphs show a breakdown of the number of claims that have been in the appeals process for longer than six (6) months per employer and per TPA.

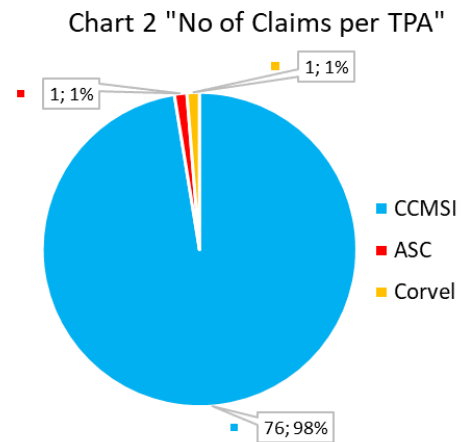
As of the date of the review, Las Vegas Metropolitan Police Department is the employer with the highest number of claims that have been in the appeal process for longer than six (6) months, with a total of 57 claims (73%).

Employer	No of Claims	%
Las Vegas Metropolitan Police Department (LVMPD)	57	73
City of North Las Vegas (NLV)	8	10
City of Henderson	7	9
City of Las Vegas	2	3
State of Nevada	2	3
Clark County	1	1
Pahrump	1	1
<b>Total</b>	<b>78</b>	<b>100</b>



Cannon Cochran Management Services Inc (CCMSI) is the third-party administrator with the highest number of claims, 76 claims in total (98%).

TPA	No of Claims	%
Cannon Cochran Management Services Inc (CCMSI)	76	98
Alternative Service Concepts, LLC (ASC)	1	1
Corvel Enterprise Company Inc	1	1
<b>Total</b>	<b>78</b>	<b>100</b>



As part of the review, a list of potential employers pertaining to lung and heart disease claims was created for northern and southern Nevada, identifying 29 employers that fall under this category. The list of possible employers will be used as a reference for the following reviews.

It was determined that 16 of the 78 claims (21%) did not show a specific reason for delay. Additional information on those claims can be found in Table 5:

<b>Table 5 “Applicable Claims with Unknown or Unspecified Reasons for Continuance”</b>						
<b>#</b>	<b>Claim #</b>	<b>Last Name</b>	<b>First Name</b>	<b>Number of Days in Litigation</b>	<b>Condition Type</b>	<b>Continuance Reasons</b>
1	18D34F638522	Albright	Steven	228	Heart	Unknown
2	18D34F540160	Andrade	Kidd	384	Heart	Unknown
3	20C51J195718	Botos	William	204	Heart	CL- Unknown
4	19D34F984307	Cox	Donald	462	Heart	Unknown
5	18D34F640025	Evans	James	284	Heart	Unknown
6	19D34F906576	Gilmore	Frederick	313	Heart	CL - unknown
7	19D34F908503	Gulli	Nicholas	816	Heart	CL - unknown
8	18D34F799739	Iverson	Felix	885	Heart	All - unknown
9	18D34F782552	Paul	Brian	492	Heart	All - unknown
10	18D34F572468	Porter	Bobby	424	Heart	All
11	19C51J056335	Prieto	Jesus	634	Heart	CL - unknown
12	18D34F640255	Ragone	Ted	622	Heart	All - unknown
13	18D34F518376	Rogers	Cory	581	Heart	All - unknown
14	18C51F795719	Santos	Andrew	696	Heart	All - unknown
15	19C52JF036963	Stier	Nikolas	575	Heart	All - unknown
16	20F02J245474	Willingham	Lester	214	Lung	Unknown

## METHODOLOGY

To gain an understanding of the claim data provided by the Department of Administration, Hearings Division, we interviewed the senior appeals officer, and obtained data from their information technology representative.

The data provided by the Hearings Division Office included 93 denied claims.

NRS 617.455 (10a and 10b) and NRS 617.457 (15a and 15b), indicate that the Appeals Process begins on the date on which the claimant first files or submits a request for a hearing or an appeal of a determination regarding that claim; and continues until the date on which the claim is adjudicated to a final decision. Additionally, NRS 617.455 (11) and 617.457 (16) indicate that the review is of denied claims filed by a claimant.

The scope of the review included lung and heart disease denied claims covering the period of July 14, 2018, through June 30, 2021. The data provided by the Hearing Division included the following: First names and last names of injured workers, date of injury, employers, TPAs, type of health condition, Claim/Hearing/Appeal number, filing and decision date for each claim while being processed by the Hearings and Appeals Office, results, reasons for continuance and comments.

The data included a total of 93 claims, we reviewed the data and identified 78 claims with occupational *disease defined* as lung or heart, 68 of these claims were identified as heart disease, 8 claims identified lung disease, and 2 cases were both heart and lung disease.

Of the total 93 claims, 15 claims were not subject to review because 6 claims were processed in less than six months, 4 claims were not related to heart or lung disease, and 5 claims were filed before the effective date of October 1, 2017<sup>1</sup>.

Our review includes a quantitative approach that was applied to determine the number of claims that meet the criteria by calculating a variable named “Number of days in Litigation” which was compared to the six (6) months threshold. The total number of days in litigation was calculated as the sum of the number of days at the Hearing Office and the number of days at the Appeals Office.

$$\textit{No of Days in Litigation} = \textit{No of Days at HO} + \textit{No of Days at AO}$$

After determining the number of claims that were in litigation for longer than six (6) months, a qualitative approach was applied to exclude those claims that were not labeled as lung or heart disease. Additionally, claims filed before the effective date, October 1, 2017, were excluded from the review.

Next, the reasons for continuance were grouped by frequency into 8 categories: medical question/propounding discovery, claims consolidation, unknown/unspecified, lockdown/office closure, expert witness HRG/Claimant to testify, scheduling conflict, failed to show, and technical issues.

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<sup>1</sup> Assembly Bill (AB) 267 amended NRS 617.455 and 617.457 in 2017 to require the review of denied claims.

6. 2023 PROJECTED AUDIT SCHEDULE

#	Type of Insurer	Insurer	Certificate #	Self-Administered/ TPA
1	Private Carrier	Corepointe Insurance Company	151	Amtrust North America
2	Private Carrier	Sequoia Insurance	1702	
3	Association	Builders Association of Western Nevada Self-Insured Group	5012	Associated Risk Management, Inc. (ARMI)
4	Private Carrier	Midwest Family Advantage Insurance	151552	
5	Private Carrier	Midwest Family Mutual Insurance	114502	
6	Private Carrier	Berkley Casualty Company	1777	BerkleyNet
7	Private Carrier	Preferred Employers Insurance Company	119736	
8	Private Carrier	Crestbrook Insurance Company	1474	Broadspire Services, Inc.
9	Private Carrier	Nationwide Assurance Company	162	
10	Private Carrier	Nationwide Mutual Insurance Company	461	
11	Private Carrier	Nationwide Property and Casualty Insurance Company	1129	
12	Private Carrier	North River Insurance Company	632	
13	Private Carrier	Work First Casualty Company	1718	
14	Private Carrier	Zenith Insurance Company	1714	
15	Self-Insured Employer	Caesars Entertainment, Inc.	123011	Cannon Cochran Management Services, Inc. (CCMSI)
16	Self-Insured Employer	Nye County	163132	
17	Private Carrier	Safety First Insurance Company	11758	
18	Self-Insured Employer	Silverton Casino, LLC & Majestic NV Property Holdings, LLC.	123201	
19	Private Carrier	Starstone National Insurance Company	1279	Corvel Enterprise Comp, Inc. (Corvel)
20	Private Carrier	Care West Insurance Company	140210	
21	Private Carrier	Memic Indemnity Company	18015	
22	Self-Insured Employer	Nev Yellow Nev Checker & Nev Star Cab Corp.	122873	
23	Private Carrier	Siriuspoint America Insurance Company	1095	
24	Self-Insured Employer	Viad Corp.	123153	
25	Private Carrier	Western National Assurance Company	722	Davies Claims Solutions, LLC.
26	Self-Insured Employer	Clark County Water Reclamation District	123152	
27	Self-Insured Employer	Elko County School District	123129	

2023 PROJECTED AUDIT SCHEDULE, continued

#	Type of Insurer	Insurer	Certificate #	Self-Administered/ TPA
28	Private Carrier	Accident Fund General Insurance Company	107313	Gallagher Bassett
29	Private Carrier	Accident Fund National Insurance Company	107310	
30	Private Carrier	Ace Property & Casualty Insurance Company	6	
31	Private Carrier	Amerisure Insurance Company	109614	
32	Private Carrier	Amerisure Mutual Insurance Company	404	
33	Private Carrier	AmGUARD Insurance Company	14414	
34	Private Carrier	Argonaut Insurance Company	88	
35	Private Carrier	Argonaut Midwest Insurance Company	903	
36	Private Carrier	EastGUARD Insurance Company	14416	
37	Private Carrier	EMCASCO Insurance Company	130765	
38	Private Carrier	Key Risk Insurance Company	116829	
39	Private Carrier	Manufacturers Alliance Insurance Company	11243	
40	Private Carrier	Midvale Indemnity Company	1409	
41	Private Carrier	National Liability And Fire Insurance Company	969	
42	Private Carrier	National Specialty Insurance Company	919	
43	Private Carrier	NorGUARD Insurance Company	14415	
44	Private Carrier	Rockwood Casualty Insurance Company	15869	
45	Private Carrier	SFM Mutual Insurance Company	98397	
46	Private Carrier	Transportation Insurance Company	649	
47	Private Carrier	Vigilant Insurance Company	708	
48	Private Carrier	Wellfleet Insurance Company	1705	
49	Private Carrier	FirstComp Insurance Company	1536	Markel Service
50	Private Carrier	Vanliner Insurance Company	294	Multiple TPA's
51	Private Carrier	Federated Service Insurance Company	1098	
52	Private Carrier	Wellfleet New York Insurance Company	204	
53	Private Carrier	Praetorian Insurance Company	983	
54	Private Carrier	XL Specialty Insurance Company	1561	
55	Private Carrier	Service American Indemnity Company	1314	
56	Private Carrier	Sagamore Insurance Company	1800	
57	Private Carrier	Starr Specialty Insurance Company	143108	
58	Self-Insured Employer	Gaughan South, LLC.	122965	Nevada Alternative Solution
59	Private Carrier	Great American Alliance Insurance Company	25	
60	Private Carrier	Great American Assurance Company	1125	Risk Admin. Svs.
61	Private Carrier	Dakota Truck Underwriters	118202	

2023 PROJECTED AUDIT SCHEDULE, continued

#	Type of Insurer	Insurer	Certificate #	Self-Administered/TPA
62	Private Carrier	2022 Carryover: Allmerica Financial Benefit	1545	Sedgwick Claims Management Services, Inc. (Sedgwick)
63	Self-Insured Employer	2022 Carryover: Riverside Resort	123238	
64	Private Carrier	AIU Insurance Company	759	
65	Private Carrier	Allmerica Financial Alliance Insurance Company	130977	
66	Private Carrier	Berkley National Insurance Company	11057	
67	Private Carrier	Berkley Regional Insurance Company	1391	
68	Self-Insured Employer	Commonspirit Health	156199	
69	Self-Insured Employer	Federal Express Corporation	122936	
70	Private Carrier	Great American Alliance Ins. Co.	25	
71	Private Carrier	Great American Security Ins. Co.	1520	
72	Private Carrier	Great American Spirit Insurance Company	1521	
73	Self-Insured Employer	Kiewit Corporation	123021	
74	Self-Insured Employer	Marnell Gaming, LLC	135181	
75	Private Carrier	Massachusetts Bay Insurance Company	110699	
76	Private Carrier	Regent Insurance Company	1514	
77	Self-Insured Employer	Robertson's Ready Mix, LTD	153157	
78	Self-Insured Employer	Target Corporation	123055	
79	Private Carrier	Continental Western Insurance Company	192	
80	Private Carrier	Insurance Company of The West	778	
81	Self-Insured Employer	Western States Contracting	122888	
82	Private Carrier	Zurich American Insurance Company of Illinois	1241	
83	Private Carrier	2022 Carry Over: First Liberty Insurance	1633	
84	Self-Insured Employer	Affinity Interactive dba Affinity Gaming	142274	Sierra Nevada Administrators
85	Self-Insured Employer	Clark County School District	123140	
86	Self-Insured Employer	Nevada Ready Mix Corporation	123170	
87	Self-Insured Employer	Venetian Las Vegas Gaming, LLC	166430	The Hartford
88	Private Carrier	Property & Casualty Insurance Company of Hartford	1608	
89	Private Carrier	Travelers Indemnity Company of America (The)	651	Travelers
90	Self-Insured Employer	2019 Carry Over: Kinross	123052	Tristar Risk Management
91	Private Carrier	Protective Insurance Company	548	York Risk Services Group, Inc.

Other 2023 projects:

- Heart & Lung Claims Review.
- Zero Claims Report Assertion for FY21 and FY22.



## 7. REPORT CONTRIBUTORS

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